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3 **Guideline on good pharmacovigilance practices (GVP)**  
4 **Module IX – Signal management (Rev 1)**

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6 **\*Note:** Revision 1 is a major revision with modifications throughout based on experience gained over  
7 the past 4 years, and guidance on signals validated by marketing authorisation holders. It contains the  
8 following:

- 9 - Revised definition and process for emerging safety issues, previously addressed in GVP Module VI  
10 (IX.C.3.1.);
- 11 - Streamlined information on scientific aspects of signal management (IX.B.2. to 4.), statistical aspects  
12 now addressed in Addendum I;
- 13 - Clarifications on terminology (IX.A.1.), roles and responsibilities (IX.C.1.) and processes (IX.  
14 Appendix 1);
- 15 - Criteria for access by marketing authorisation holders to case narratives held in EudraVigilance, with  
16 reference to Revision 2 of the EudraVigilance Access Policy (IX.C.2.1.);
- 17 - Updated guidance on the periodicity of monitoring of EudraVigilance data (IX.C.2.2.);
- 18 - Procedural options for signals validated by marketing authorisation holders (IX.C.3.).

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20

See websites for contact details



21 Questions on which the Agency seeks specific feedback by means of the public consultation:

22 1. Are the proposed criteria for access to case narratives held in EudraVigilance by marketing  
23 authorisation holders acceptable (see IX.C.2.1.)?

24 *These criteria have been developed to prevent unjustified download of case narratives, in relation to*  
25 *Annex C (Confidentiality Undertaking for Marketing Authorisation Holders) of the EudraVigilance Access*  
26 *Policy<sup>1</sup> which aims at ensuring the protection of personal data.*

27 2. Are the recommendations regarding the frequency of monitoring of EudraVigilance data acceptable  
28 (see IX.C.2.2.)?

29 3. Are the proposed timelines and modalities for communication of emerging safety issues and  
30 validated signals by marketing authorisation holders clear and acceptable (see IX.C.3.)?

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Comments should be provided using this [template](#). The completed comments form should be sent to [gvp@ema.europa.eu](mailto:gvp@ema.europa.eu)

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<sup>1</sup> See [www.ema.europa.eu](http://www.ema.europa.eu)

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## 72 IX.A. Introduction

73 Regulation (EC) No 726/2004, Directive 2001/83/EC and Commission Implementing Regulation (EU)  
74 No 520/2012 (hereinafter referred to as REG, DIR and IR, respectively) include provisions for signal  
75 management in the European Union (EU) [DIR Art 107h, REG Art 28a, IR Chapter III].

76 In this Module, all applicable legal requirements are referenced as explained in the GVP Introductory  
77 Cover Note and are usually identifiable by the modal verb “shall”. Guidance for the implementation of  
78 legal requirements is provided using the modal verb “should”.

79 The objectives of this Module are:

- 80 • to provide general guidance and requirements on scientific and quality aspects of signal  
81 management (IX.B.);
- 82 • to describe roles, responsibilities and procedural aspects in the setting of the EU regulatory  
83 network (IX.C.).

84 An addendum to this Module, the GVP Module IX Addendum I, describes methodological aspects of  
85 signal detection from spontaneous reports of suspected adverse reactions.

86 The following documents provide additional guidance relevant to signal management:

- 87 • Report of CIOMS Working Group VIII on Practical Aspects of Signal Detection in  
88 Pharmacovigilance<sup>2</sup>
- 89 • SCOPE Work Package 5 – Signal Management - Best Practice Guidance<sup>3</sup>
- 90 • EMA Questions & Answers on Signal Management<sup>4</sup>
- 91 • Screening for Adverse Drug Reactions in EudraVigilance<sup>5</sup>

### 92 IX.A.1. Terminology

93 Definitions relevant to signal management applicable to this Module are included in GVP Annex I.  
94 Definitions specific to the EU signal management process are also presented below.

#### 95 **Signal**

96 Information arising from one or multiple sources, including observations and experiments, which  
97 suggests a new potentially causal association, or a new aspect of a known association between an  
98 intervention and an event or set of related events, either adverse or beneficial, that is judged to be of  
99 sufficient likelihood to justify verifactory action [IR Art 19(1)].

100 New aspects of a known association may include changes in the frequency, duration, severity or  
101 outcome of the adverse event.

102 For the purpose of monitoring data in the EudraVigilance database (also referred to as  
103 ‘EudraVigilance’), only signals related to an adverse reaction shall be considered [IR Art 19(1)].

104 A signal often relates to all medicinal products containing the same active substance, including  
105 combination products. Certain signals may only be relevant for a particular medicinal product or in a

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<sup>2</sup> Council for International Organizations of Medical Sciences (CIOMS). Report of CIOMS Working Group VIII on Practical Aspects of Signal Detection in Pharmacovigilance. Geneva: CIOMS; 2010.

<sup>3</sup> See [www.scopejointaction.eu](http://www.scopejointaction.eu) (will be available)

<sup>4</sup> EMA/261758/2013, available on EMA website <http://www.ema.europa.eu>.

<sup>5</sup> See [www.ema.europa.eu](http://www.ema.europa.eu) (available as of Q4 2016)

106 specific indication, strength, pharmaceutical form or route of administration whereas some signals may  
107 apply to a whole class of medicinal products.

### 108 **Signal management process**

109 The set of activities performed to determine whether there are new risks associated with an active  
110 substance or a medicinal product or whether known risks have changed, as well as any related  
111 recommendations, decisions, communications and tracking.

112 The EU signal management process includes the following activities: signal detection, signal validation,  
113 signal confirmation, signal analysis and prioritisation, signal assessment and recommendation for  
114 action [IR Art 21(1)].

### 115 **Signal detection**

116 The act of looking for and/or identifying signals using data from any source.<sup>6</sup>

### 117 **Signal validation**

118 The process of evaluating the data supporting a detected signal in order to verify that the available  
119 documentation contains sufficient evidence to justify further analysis of the signal [IR Art 21(1)].

120 This evaluation should take into account the strength of the evidence, the clinical relevance and the  
121 previous awareness of the association (see IX.B.3.).

### 122 **Signal confirmation**

123 The process during which the competent authority of a Member State (where the signal concerns a  
124 medicinal product authorised in accordance with DIR), or the Rapporteur appointed by the  
125 Pharmacovigilance Risk Assessment Committee (PRAC) (where the signal concerns a product  
126 authorised in accordance with REG), decides whether or not a validated signal should be analysed and  
127 prioritised by the PRAC. This should be done within 30 days from receipt of the validated signal.

128 Signal confirmation is not intended to be a full assessment of the signal. The fact that a signal is  
129 confirmed does not imply that a causal relationship has been established, but that the signal should be  
130 discussed at EU level and further investigated by PRAC (see IX.C.4.).

### 131 **Signal analysis and prioritisation by the Pharmacovigilance Risk Assessment Committee 132 (PRAC)**

133 The process by which the PRAC determines whether a confirmed signal requires further evaluation, and  
134 if required, to what timeframe and in which procedural framework. This is based on an initial analysis  
135 of the potential impact of the signal on patient and public health and the risk-benefit balance of the  
136 concerned medicinal product(s) (see IX.C.5.).

### 137 **Signal assessment by the Pharmacovigilance Risk Assessment Committee (PRAC)**

138 Following PRAC initial analysis and prioritisation, the process of evaluating all available data relevant to  
139 a signal to determine the need for any regulatory action (see IX.C.5.).

### 140 **Lead Member State for signal management**

141 The Member State appointed to monitor the EudraVigilance database for an active substance contained  
142 in medicinal products authorised in accordance with DIR in more than one Member State through the  
143 national, mutual recognition or decentralised procedures. The Lead Member State shall validate and  
144 confirm signals on behalf of the other Member States.

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<sup>6</sup> Council for International Organizations of Medical Sciences (CIOMS). Report of CIOMS Working Group VIII on Practical Aspects of Signal Detection in Pharmacovigilance. Geneva: CIOMS; 2010.

145 If the active substance is authorised in only one Member State, that Member State automatically  
146 assumes the responsibilities of the Lead Member State.

### 147 ***Emerging safety issue***

148 A safety issue considered by a marketing authorisation holder in relation to an authorised medicinal  
149 product under its responsibility to require urgent attention of the competent authority because of the  
150 potential major impact on the risk-benefit balance of the product and/or on patient or public health,  
151 that could warrant prompt regulatory action and communication to patients and healthcare  
152 professionals (see also GVP Module VI and IX.C.3.1.).

## 153 **IX.B. Structures and processes**

### 154 ***IX.B.1. Sources of data and information***

155 The data sources for identifying new signals are diverse. They potentially include all scientific  
156 information concerning the use of medicinal products and the outcome of the use, i.e. quality, non-  
157 clinical and clinical data (including pharmacovigilance and pharmacoepidemiological data). Common  
158 sources for signals include spontaneous reporting systems (see GVP Module VI), active surveillance  
159 systems, studies (see The Rules Governing Medicinal Products in the European Union, Volume 10<sup>7</sup>, GVP  
160 Module VIII) and the scientific literature reporting such data.

161 Signals from spontaneous reports may be detected from monitoring of ICSRs, suspected adverse  
162 reaction databases, articles from the scientific literature or review of information provided by  
163 marketing authorisation holders in the context of regulatory procedures (e.g. risk management plan  
164 (RMP) updates (see GVP Module V), periodic safety update reports (PSURs) (see GVP Module VII),  
165 post-authorisation commitments, variations, renewals, or from other activities related to the  
166 continuous monitoring of the risk-benefit balance of medicinal products).

167 Suspected adverse reactions may be reported to and/or collected by other local, regional or national  
168 data collection systems allowing patients and healthcare professionals to report suspected adverse  
169 reactions, e.g. pharmacovigilance centres, poison centres, teratology information services, vaccine  
170 surveillance programmes and disease registries. Competent authorities and marketing authorisation  
171 holders should liaise, as appropriate, with other organisations managing such reporting systems so as  
172 to be informed of these suspected adverse reactions.

173 Signal detection is often based on the periodic monitoring of large databases such as EudraVigilance,  
174 the US FDA Adverse Event Reporting System (FAERS) or the database of the WHO Programme for  
175 International Drug Monitoring (VigiBase).

### 176 ***IX.B.2. Signal detection***

177 Signal detection shall be based on a multidisciplinary approach [IR Art 19(2)]. It should follow an  
178 appropriate methodology, which may vary depending on the nature of data and on the type of  
179 medicinal product concerned (vaccines may for example require specific methodological strategies (see  
180 GVP P.I.)). Data from all appropriate sources should be considered (see IX.B.1.). Clinical judgement  
181 should always be applied.

182 Signal detection may involve a review of ICSRs, statistical analyses, or a combination of both,  
183 depending on the size of the data set. When it is not relevant or feasible to assess each individual case

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<sup>7</sup> See <http://ec.europa.eu/health/documents/eudralex/vol-10/>

184 (e.g. signals detected from published studies, healthcare record data), aggregated data should be  
185 considered.

186 Guidance on statistical aspects of signal detection may be found in [GVP Module IX Add I](#).

187 The signal detection process should be adequately documented (see [IX.B.5](#)).

### 188 ***IX.B.3. Evaluation of the evidence supporting a signal***

189 The following elements should be considered when evaluating the evidence supporting a detected  
190 signal:

- 191 • Strength of the evidence from ICSRs, taking into account, for example:
  - 192 – the total number of cases (after exclusion of duplicates), and amongst those, the number of  
193 supportive cases, e.g. cases showing a compatible temporal association, positive de- or  
194 rechallenge, lack of potential alternative causes, assessed as possibly related by the reporting  
195 healthcare professional, supportive results of relevant investigations;
  - 196 – additional cases reported with related terms (e.g. other MedDRA terms indicating clinical  
197 complications or different stages of the same reaction);
  - 198 – consistency of the evidence across cases (e.g. pattern with repeated observations of an  
199 association);
  - 200 – quality of the data and their documentation;
  - 201 – cases matching internationally agreed case definitions if applicable (e.g. Brighton collaboration  
202 case definitions for vaccines (see [GVP P.I](#)), RegiSCAR criteria for DRESS syndrome);
  - 203 – plausibility of a biological and pharmacological relationship / possible mechanism;
  - 204 – number of cases in the context of patient exposure;
  - 205 – measures of disproportionality, if applicable (see [GVP Module IX Add I](#)).
- 206 • Clinical relevance, for example:
  - 207 – seriousness and severity of the reaction;
  - 208 – reactions occurring in the context of drug-drug interactions;
  - 209 – reactions occurring in vulnerable populations (e.g. pregnant women (see [GVP P.III](#)), children  
210 (see [Guideline on Conduct of Pharmacovigilance for Medicines used by the Paediatric  
211 Population](#)<sup>8</sup>) or the older population (see [GVP P.IV](#))) or in patients with pre-existing risk  
212 factors;
  - 213 – reactions occurring in different patterns of use (e.g. overdose, misuse, off-label use,  
214 medication errors);
  - 215 – whether the signal may provide additional insight on an expected reaction in terms of e.g. its  
216 severity, outcome, incidence or management;
- 217 • Previous awareness, for example:
  - 218 – the extent to which information is already included in the product information (i.e. the  
219 summary of product characteristics (SmPC), the patient leaflet and the labelling);

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<sup>8</sup> See [www.ema.europa.eu](http://www.ema.europa.eu) (revision will be available in 2016/2017)

220 – whether the reaction is already included in the SmPC for other products including the same  
221 substance, bearing in mind that some signals may only be relevant to a specific medicinal  
222 product (see IX.A);

223 – whether the association has already been assessed in the initial application for marketing  
224 authorisation, the RMP, the PSUR or any other regulatory procedure;

225 Additional sources of information may provide further evidence on the association, for example:

- 226 • clinical trial data;
- 227 • findings regarding similar cases in the scientific literature, including information on substances of  
228 the same class of medicinal products;
- 229 • experimental or non-clinical findings;
- 230 • databases with larger datasets (see IX.B.1.), when the signal was detected from national or  
231 company-specific databases);
- 232 • healthcare databases that may provide information on characteristics of exposed patients and  
233 medicines utilisation patterns;
- 234 • information from other regulatory authorities worldwide.

235 The evaluation of the evidence supporting a signal may involve several rounds of expert discussions  
236 and different levels of decision-making, within individual organisations. This may result in various  
237 decisions, such as:

- 238 • closing the signal, when the available data do not support a causal relationship (the signal may be  
239 re-opened at a later stage if new evidence arises) or when there is sufficient information on the  
240 association in the product information;
- 241 • monitoring the signal by reviewing new information from ICSRs or the scientific literature at  
242 appropriate time intervals to determine whether the new data are supportive of a causal  
243 relationship;
- 244 • proposing actions such as changes to the product information by means of a variation, if there is  
245 sufficient evidence of a causal relationship.

#### 246 **IX.B.4. Signal prioritisation**

247 A key and continuous consideration of the signal management process is to promptly identify signals  
248 that may have an important impact on patient or public health and/or on the risk-benefit balance of  
249 the medicinal product.

250 The following should be considered when evaluating this impact:

- 251 • the severity, seriousness, outcome and reversibility of the adverse reaction and the potential for  
252 prevention;
- 253 • the patient exposure and the estimated frequency of the adverse reaction;
- 254 • the patient exposure in vulnerable populations and/or in populations with different patterns of use,  
255 where appropriate;
- 256 • the consequences of treatment discontinuation on the disease under treatment and the availability  
257 of other therapeutic options;

- 258 • the expected extent of the regulatory intervention (e.g. addition of adverse reactions, warnings,  
259 contraindications, additional risk minimisation measures, suspension, revocation);
- 260 • whether the signal is likely to apply to other substances of the same class of medicinal products.

261 In some circumstances, special consideration may be given to signals that may cause media attention  
262 and/or public concerns (e.g. adverse events following mass immunisation).

263 How the signal is further managed including timelines will depend on the prioritisation. Because  
264 prioritisation is a continuous process, appropriate measures should be considered at any stage if the  
265 information available supports the conclusion that there is a risk that requires prevention or  
266 minimisation in a timely manner (see **GVP Module XVI**). Such measures may be required before a  
267 formal assessment of the signal is concluded. Professional judgement and flexibility should be applied  
268 throughout the process.

### 269 ***IX.B.5. Quality requirements***

270 Signal management is considered a critical process (see **GVP Module I**). As such, any signal  
271 management system should be clearly documented to ensure that the system functions properly and  
272 effectively, that the roles, responsibilities and required tasks are clear and standardised, that these  
273 tasks are conducted by staff with appropriate qualifications and expertise and that there are provisions  
274 for appropriate control and, when needed, improvement of the system. This includes the rationale for  
275 the method and periodicity of signal detection activities. Therefore, a system of quality management  
276 (see **GVP Module I**) should be applied to all signal management processes. Detailed procedures for this  
277 quality system should be developed, documented and implemented. The performance of the system  
278 should be controlled and, when used, performance indicators should be presented in the  
279 pharmacovigilance system master file [IR Art 3, 9(1)] (see **GVP Module I**).

280 The organisational roles and responsibilities for the activities including maintenance of documentation,  
281 quality control and review, and for ensuring corrective and preventive action should be assigned and  
282 recorded.

283 As a critical process, signal management activities should be audited at regular intervals, including  
284 tasks performed by any service providers and contractors. Data and document confidentiality (per the  
285 applicable laws and regulations), security and validity (including data integrity when transferred  
286 between organisations) should be guaranteed.

287 Through a tracking system, all parties should keep an audit trail of signal management activities,  
288 allowing traceability (i.e. recording of dates and confirmation of timeliness) and process control of the  
289 details of all steps of signal management, including analyses, decisions and rationale.

290 Documentation may be requested from marketing authorisation holders to demonstrate compliance  
291 with these requirements at any time, including justification / evidence for the steps taken and  
292 decisions made.

293 Staff members should be specifically trained in signal management activities in accordance with their  
294 roles and responsibilities (see **GVP Module I**).

295 **IX.C. Operation of the EU network**

296 ***IX.C.1. Roles and responsibilities of the marketing authorisation holder in***  
 297 ***the EU, the competent authorities of Member States, the Pharmacovigilance***  
 298 ***Risk Assessment Committee (PRAC) and the Agency***

299 Marketing authorisation holders should continuously monitor the safety of their medicinal products and  
 300 inform the authorities of any new information that might have an impact on the marketing  
 301 authorisation [DIR Art 23(2), REG Art 16(2)]. Marketing authorisation holders shall keep their product  
 302 information up-to-date in the light of scientific knowledge, including the assessments and  
 303 recommendations made public via the European medicines web-portal [IR Art 11(1)(f), DIR Art 23(3),  
 304 REG Art 16(3)] (see IX.C.8.).

305 The competent authority of each Member State shall be responsible for monitoring the data originating  
 306 in the territory of that Member State [IR Art 18(4)].

307 Within the EU regulatory network, the Agency takes the lead for EudraVigilance monitoring of active  
 308 substances contained in at least one centrally authorised product (CAP). For active substances only  
 309 contained in nationally authorised products (NAPs), including those authorised through the mutual  
 310 recognition and decentralised procedures, Member States take the lead for EudraVigilance monitoring.  
 311 For these substances, a worksharing is foreseen whereby Member States may agree within the  
 312 Coordination Group for Mutual recognition and Decentralised procedures – human (CMDh) to appoint a  
 313 lead Member State to monitor EudraVigilance data on behalf of the other Member States [IR Art  
 314 22(1)]. A co-leader may also be appointed to assist the lead Member State in the fulfilment of its tasks  
 315 [IR Art 22(1)]. All Member States shall remain responsible for monitoring the data in the  
 316 EudraVigilance database in accordance with DIR Art 107h(1)(c) and Art 107h(3) [IR Art 22(4)].

317 Each organisation should validate and prioritise signals they have detected (or that have been brought  
 318 to their attention) from any source, including EudraVigilance (see IX.B.3. and IX.B.4.).

319 For active substances contained in NAPs authorised in more than one Member State and for which no  
 320 lead Member State has been appointed, the national competent authority should validate and confirm  
 321 as a single step the signals it has detected.

322 The overall roles and responsibilities of the marketing authorisation holder in the EU (MAH), the  
 323 competent authorities of Member States (MS) and the Pharmacovigilance Risk Assessment Committee  
 324 (PRAC) and the Agency for each step of the EU signal management process are summarised in Table  
 325 IX.1..

326 **Table IX.1.** Roles and responsibilities within the EU signal management process

	MAH (their products)	Agency (for CAPs)	Lead MS State (allocated NAPs)	PRAC rapporteur of CAP	Member States (unallocated NAPs)	PRAC and rapporteur appointed to assess the signal (for CAPs and NAPs)
EudraVigilance monitoring, signal detection, validation	✓	✓	✓		✓	

	MAH (their products)	Agency (for CAPs)	Lead MS State (allocated NAPs)	PRAC rapporteur of CAP	Member States (unallocated NAPs)	PRAC and rapporteur appointed to assess the signal (for CAPs and NAPs)
Signal confirmation			✓	✓	✓	
Signal analysis and prioritisation, assessment, recommendation						✓

## 327 **IX.C.2. Monitoring of EudraVigilance data**

328 National competent authorities and the Agency shall cooperate in the monitoring of the data available  
329 in the EudraVigilance database [IR Art 18(1)]. Marketing authorisation holders shall monitor the data  
330 available in the EudraVigilance database to the extent that they have access to the database [IR Art 18  
331 (2)]. Such monitoring should be performed to determine whether there are new risks or whether risks  
332 have changed and whether those risks have an adverse impact on the risk-benefit balance of the  
333 medicinal product(s).

### 334 **IX.C.2.1. Principles for access**

335 The principles for providing access to ICSR data held in EudraVigilance for each stakeholder group are  
336 described in the European Medicines Agency Policy on Access to EudraVigilance data for Medicinal  
337 Products for Human Use<sup>9</sup>.

338 For marketing authorisation holders, the policy provides the option to request access to case narratives  
339 held in EudraVigilance ('ICSR data set level 2B'). Prior to requesting access to case narratives, the  
340 following criteria should be met:

- 341 • The review of the electronic reaction monitoring report suggests a signal (see IX.A.);
- 342 • To the best of the marketing authorisation holder's knowledge, the signal is not addressed in the  
343 product information of any medicinal product authorised in the EU with the concerned active  
344 substance (see also IX.C.3.4.);
- 345 • Based on the information published on the European medicines web-portal (see IX.C.8.), the signal  
346 was not recently addressed by (a) competent authority(ies) of (a) Member State(s) or by PRAC.

347 When a signal originates from EudraVigilance data, marketing authorisation holders should review the  
348 corresponding case narratives as part of the signal validation.

349 Guidance related to EudraVigilance outputs and the EudraVigilance Data Analysis System (EVDAS) is  
350 provided in the EVDAS Report Manual and in MAH's level 1 access via EVDAS<sup>10</sup>.

351 Relevant staff members within national competent authorities and marketing authorisation holders  
352 should familiarise themselves with the training materials made available online by the Agency on

<sup>9</sup> See [www.ema.europa.eu](http://www.ema.europa.eu)

<sup>10</sup> Documents under development; references will be provided in the final GVP M IX Rev 1

353 EVDAS and the training should be documented in line with the organisation's internal procedures (see  
354 IX.B.5.).

### 355 **IX.C.2.2. Periodicity of monitoring**

356 Marketing authorisation holders, the national competent authorities and the Agency shall ensure the  
357 continuous monitoring of the EudraVigilance database with a frequency proportionate to the identified  
358 risk, the potential risks and the need for additional information on medicinal products or active  
359 substances [IR Art 18(3)].

360 The appropriate frequency of monitoring of EudraVigilance data may vary with the accumulation of  
361 knowledge on the risk profile of a given active substance or medicinal product, taking into account, for  
362 example:

- 363 • time since first authorisation;
- 364 • patient exposure;
- 365 • potential risks and missing information documented in the RMP;
- 366 • PSUR submission frequency;
- 367 • any safety concern of interest in specific situations (e.g. vaccination campaigns).

368 A two weeks' interval between reviews of EudraVigilance data is recommended for active substances  
369 contained in medicinal products included in the additional monitoring list in accordance with REG Art 23  
370 (see GVP Module X), unless the sole reason for inclusion on the list is the request of a post-  
371 authorisation safety study (PASS). A monthly monitoring of EudraVigilance data is routinely applied by  
372 the Agency for other active substances. It is recommended that the interval between reviews of  
373 EudraVigilance data should not exceed 6 months.

374 Each organisation should document the frequency of their monitoring of EudraVigilance data (see also  
375 IX.B.5.).

### 376 ***IX.C.3. Notifications and procedural options for signals validated by the*** 377 ***marketing authorisation holder in the EU***

378 This section outlines the options marketing authorisation holders have to inform competent authorities  
379 of signals they have validated. These options are also illustrated in Figure IX.1. in IX. Appendix 1.

380 These options are without prejudice to the obligation of the marketing authorisation holder to update  
381 their marketing authorisation throughout the lifecycle of the product by variation applications.

#### 382 **IX.C.3.1. Emerging safety issue**

383 When a marketing authorisation holder becomes aware of an emerging safety issue (see IX.A.), they  
384 should notify it in writing to the relevant competent authority(ies) of Member State(s) and to the  
385 Agency to the mailbox "[P-PV-emerging-safety-issue@ema.europa.eu](mailto:P-PV-emerging-safety-issue@ema.europa.eu)". This should be done within 2  
386 working days of becoming aware of the issue.

387 When notifying an emerging safety issue, the marketing authorisation holder should describe the  
388 safety concern, the source(s) of information, any planned or taken actions, and should provide any  
389 relevant documentation. In such instances, a standalone signal notification (see IX.C.3.4.) is not  
390 required.

391 Upon being notified of an emerging safety issue, national competent authorities and/or the Agency as  
392 appropriate should promptly assess the urgency and potential impact of the issue and agree on  
393 appropriate next steps and the potential regulatory procedure to address the matter raised (see  
394 European Union Regulatory Incident Management Plan for Medicines for Human Use<sup>11</sup>).

395 In order to ensure its effectiveness, the system should not be saturated by the transmission of less  
396 urgent information. Marketing authorisation holders should only communicate as emerging safety  
397 issues those safety concerns which meet the definition provided in IX.A, i.e. whose urgency and  
398 seriousness cannot permit any delay in handling, for instance validated signals that cannot wait up to  
399 30 days for confirmation by Member States.

### 400 **IX.C.3.2. Variation of the terms of marketing authorisation**

401 When, as a result of signal validation, a marketing authorisation holder considers the evidence  
402 sufficient to propose changes to the product information and/or the RMP, they should submit an  
403 appropriate variation application to the relevant competent authorities (if urgent attention is required,  
404 see IX.C.3.1.). This should be done as soon as possible and no later than 3 months after the signal is  
405 validated.

406 In such instances, a standalone signal notification (see IX.C.3.4.) is not required, as the proposed  
407 changes and supportive evidence will be assessed by the relevant competent authorities within the  
408 variation procedure.

409 When the application refers to the introduction of a change not reflected in the innovator product  
410 information, marketing authorisation holders for generic products should liaise with the relevant  
411 competent authorities prior to the submission of such variation application to agree on the appropriate  
412 way to handle the potential amendment of the product information.

413 Marketing authorisation holders should follow the relevant guidance on variations when preparing their  
414 variation application<sup>12</sup>.

### 415 **IX.C.3.3. Periodic safety update report**

416 For active substances included in the List of Union reference dates and frequency of submission of  
417 periodic safety update reports (PSURs)<sup>13</sup>, if by the time a marketing authorisation holder concludes  
418 that a signal is validated, a PSUR is due to be submitted in the following 3 months, the signal, together  
419 with any potentially related amendment to the product information, may be reported in the PSUR,  
420 unless the marketing authorisation holder considers that a variation application with supportive data  
421 should be submitted. In such cases, a standalone signal notification (see IX.C.3.4.) is not required as  
422 the signal will be assessed by the PRAC / Member State(s) within the PSUR procedure (see GVP Module  
423 VII).

424 For active substances not included in the List of Union reference dates and frequency of submission of  
425 periodic safety update reports (PSURs)<sup>14</sup>, validated signals should be reported via one of the options  
426 described in IX.C.3.2. and IX.C.3.4.

427 Validated signals requiring urgent attention should be reported as emerging safety issues regardless of  
428 the submission date of the PSUR (see IX.C.3.1.).

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<sup>11</sup> See [www.ema.europa.eu](http://www.ema.europa.eu)

<sup>12</sup> Guidance on variations is available on the websites of the EMA ([www.ema.europa.eu](http://www.ema.europa.eu)), Heads of Medicines Agencies ([www.hma.eu](http://www.hma.eu)) and national competent authorities of Member States.

<sup>13</sup> See [www.ema.europa.eu](http://www.ema.europa.eu)

<sup>14</sup> See [www.ema.europa.eu](http://www.ema.europa.eu)

429 Regardless of whether they have been reported in accordance with the processes described in sections  
430 IX.C.3.1., IX.C.3.2. and IX.C.3.4., all validated signals and emerging safety issues for which the  
431 evaluation was concluded during the reporting interval of a PSUR, or are under evaluation at the time  
432 of a PSUR data lock point, should be reported in that PSUR (PSUR sections 15 and 16) (see GVP  
433 Module VII).

#### 434 **IX.C.3.4. Standalone signal notification**

435 When a validated signal does not meet any of the conditions outlined in IX.C.3.1., IX.C.3.2. or  
436 IX.C.3.3., the marketing authorisation holder should complete the signal validation form<sup>15</sup> available on  
437 the European medicines web-portal and send it via [functional e-mail address tbc]<sup>16</sup> to the Agency and  
438 national competent authorities.

439 This should be done as soon as possible and no later than 30 days after the signal is validated.

440 In line with the definition of a signal (see IX.A.), information that does not relate to a new association,  
441 or a new aspect of a known association, should not be sent as a standalone signal notification. This  
442 may include, for example, risks that are adequately addressed in the product information of other  
443 medicinal products in the EU containing the same active substance (except for product-specific issues),  
444 in which case the product information should be aligned as appropriate through a variation application,  
445 or signals already considered by PRAC (see IX.C.8.), in which case, the PRAC recommendation should  
446 be followed or awaited, as appropriate.

#### 447 ***IX.C.4. Signal confirmation by Member States***

448 Within 30 days of receipt of a validated signal, the PRAC rapporteur or (lead) Member State, as  
449 applicable, should confirm or not the signal, i.e. decide whether or not it should undergo PRAC analysis  
450 and prioritisation at the subsequent meeting (see IX.A.).

451 A Member State may decide not to bring a validated signal for discussion at PRAC if, for example:

- 452 • it is already handled through a different procedure (e.g. PSUR, variation) at the time confirmation  
453 is considered, including procedures for other medicinal products containing the same active  
454 substance (e.g. originator product);
- 455 • the adverse reaction is already included in the product information of other products authorised in  
456 the EU with the same active substance;
- 457 • the signal has recently been subject of review and the data that has arisen since this review does  
458 not provide substantial new evidence;
- 459 • the available data does not warrant further analysis.

460 The Member State confirming a signal should make a proposal for further investigation and  
461 management of the signal in preparation for the first discussion at PRAC, based on the information  
462 provided by whoever validated the signal.

463 More details on the confirmation process are provided in Figures IX.2. and IX.3. in IX. Appendix 1.

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<sup>15</sup> See [www.ema.europa.eu](http://www.ema.europa.eu) (will be made available later)

<sup>16</sup> E-mail address to be confirmed later

464 ***IX.C.5. Signal analysis, prioritisation and assessment by the***  
465 ***Pharmacovigilance Risk Assessment Committee (PRAC)***

466 When the Agency or the national competent authority validating or confirming a signal considers that  
467 urgent action is required before the subsequent PRAC meeting, it should use the rapid alert system to  
468 inform the EU regulatory network about the issue and request discussion on any potential action (see  
469 European Union Regulatory Incident Management Plan for Medicines for Human Use<sup>17</sup>).

470 The PRAC prioritises signals taking into account the information provided by the Member State that  
471 confirmed the signal (see IX.B.4. and IX.C.4.). The PRAC may further amend the scope of the signal  
472 management by extending it to other active substances of the same class of medicinal products or to  
473 other related adverse reactions.

474 When further assessment is considered needed within the signal procedure, the PRAC appoints a  
475 rapporteur and defines a timeframe taking into account the prioritisation of the signal. The appointed  
476 rapporteur should transmit to the PRAC an assessment report which should include a proposed  
477 recommendation. Marketing authorisation holders should collaborate with the PRAC for the assessment  
478 of the signals by providing the additional information requested [DIR Art 23(4) and REG Art 16(3a)].  
479 The timeframe is agreed on a case-by-case basis. A typical timeframe is two months for submission of  
480 data and a further two months for assessment by PRAC. Timetables for signal assessment are  
481 published on the Agency's website. The detailed process for PRAC assessment of confirmed signals is  
482 shown in Figure IX.4. in IX. Appendix 1.

483 When the PRAC recommends assessment of the signal within another procedure (e.g. PSUR, referral,  
484 variation), the process and timelines for that procedure will apply.

485 ***IX.C.6. Recommendations on signals from the Pharmacovigilance Risk***  
486 ***Assessment Committee (PRAC)***

487 PRAC recommendations are adopted after prioritisation, assessment and any follow-up discussion on  
488 the signal. The recommendations may include any or a combination of the following conclusions:

- 489
- 490 • no action is required at this point in time, other than routine pharmacovigilance;
  - 491 • the marketing authorisation holder should review the signal in the following PSUR or submit an ad-  
492 hoc PSUR (see GVP Module VII);
  - 493 • the marketing authorisation holder should provide additional data according to a defined timeline;
  - 494 • the Agency or Member States should collect further information (e.g. via the 'non-urgent  
495 information system of the EU regulatory network for pharmacovigilance') or perform additional  
496 analyses;
  - 497 • other EMA scientific committees or EMA expert groups should be consulted;
  - 498 • the marketing authorisation holder should be requested to submit an RMP or an updated RMP (see  
499 GVP Module V);
  - 500 • the marketing authorisation should be varied;
  - 501 • additional risk minimisation measures should be put in place (see GVP Module XVI), e.g. the  
502 dissemination of a Direct Healthcare Professional Communication (DHPC) (see GVP Module XV);
  - 503 • the marketing authorisation holder should sponsor a post-authorisation study according to an  
504 agreed protocol and submit the final results of that study (see GVP Module VIII);

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<sup>17</sup> See [www.ema.europa.eu](http://www.ema.europa.eu)

- 504 • an urgent safety restriction should be imposed in accordance with Article 22 of Regulation (EC)  
505 1234/2008;
- 506 • the Member States or the European Commission should consider a referral procedure in  
507 accordance with DIR Art 31 or 107i, or REG Art 20, as appropriate<sup>18</sup>;
- 508 • an inspection should take place in order to verify that the marketing authorisation holder for the  
509 medicinal product satisfies the pharmacovigilance requirements laid down in DIR Titles IX and XI;
- 510 • any other appropriate action that is not listed above.

511 PRAC recommendations to provide additional data are communicated directly to concerned marketing  
512 authorisation holders by the Agency. PRAC recommendations for regulatory action such as variation  
513 are submitted to the Committee for Medicinal Products for Human Use (CHMP) for endorsement when  
514 they concern centrally authorised medicinal products, and to the Coordination Group for Mutual  
515 recognition and Decentralised procedures – human (CMDh) for information in the case of nationally  
516 authorised products. The national competent authorities of Member States should take the appropriate  
517 measures at national level subsequently.

### 518 ***IX.C.7. Record management in the European Pharmacovigilance Issues*** 519 ***Tracking Tool (EPITT)***

520 The Agency should enter in the European Pharmacovigilance Issues Tracking Tool (EPITT) the signals it  
521 has validated and validated signals notified by marketing authorisation holders. Member States should  
522 enter in EPITT signals they have validated. The following elements should be entered:

- 523 • a description of the validated signal;
- 524 • for non-confirmed signals: justification for not confirming;
- 525 • for confirmed signals: signal assessment report, timetables, PRAC recommendations.

526 The Agency also enters in EPITT relevant information on emerging safety issues (see **IX.C.3.4.**).

### 527 ***IX.C.8. Transparency***

528 In relation to the EU signal management process, the following information is published by the Agency  
529 on the European medicines web-portal:

- 530 • PRAC agendas;
- 531 • PRAC recommendations (for recommendations to update the product information, the agreed  
532 wording for the product information is published in all EU official languages, as well as Norwegian  
533 and Icelandic. Marketing authorisation holders can use these translations to update the product  
534 information of the medicinal products they are responsible for);
- 535 • cumulative list of all signals discussed by the PRAC with links to the relevant PRAC minutes;
- 536 • list of active substances subject to worksharing for signal management and the lead Member State  
537 appointed for monitoring those substances in the EudraVigilance database [IR Art 22(3)].

538 Outcomes of safety referrals and single assessments of PSURs (see **GVP Module VII**), which may be  
539 relevant to signal management, are also published<sup>19</sup>.

540

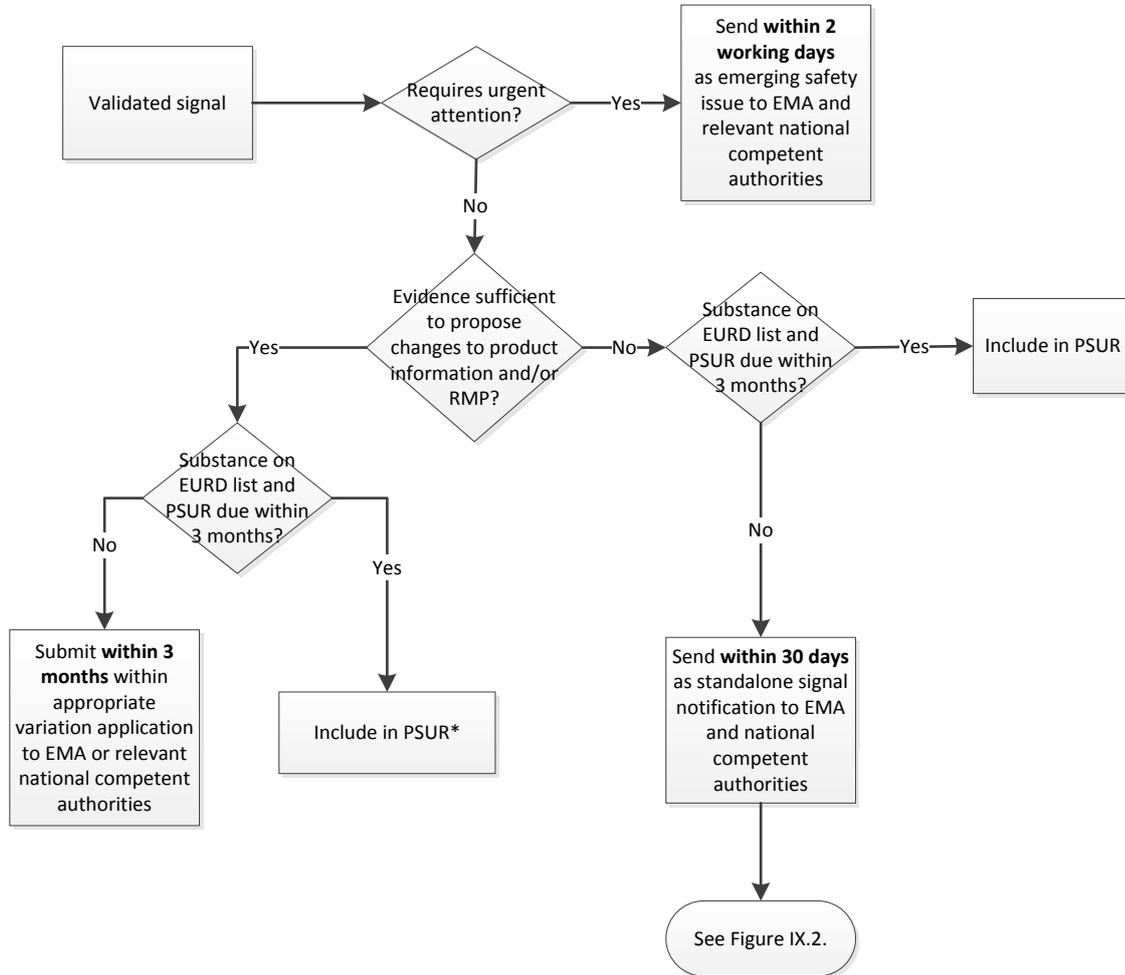
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<sup>18</sup> See [www.ema.europa.eu](http://www.ema.europa.eu) for EMA guidance on referral procedures

<sup>19</sup> See [www.ema.europa.eu](http://www.ema.europa.eu)

541 **IX. Appendix 1. Figures on the EU signal management**  
 542 **process**

543 **Figure IX.1.** Notifications and procedural options for signals validated by marketing authorisation  
 544 holders

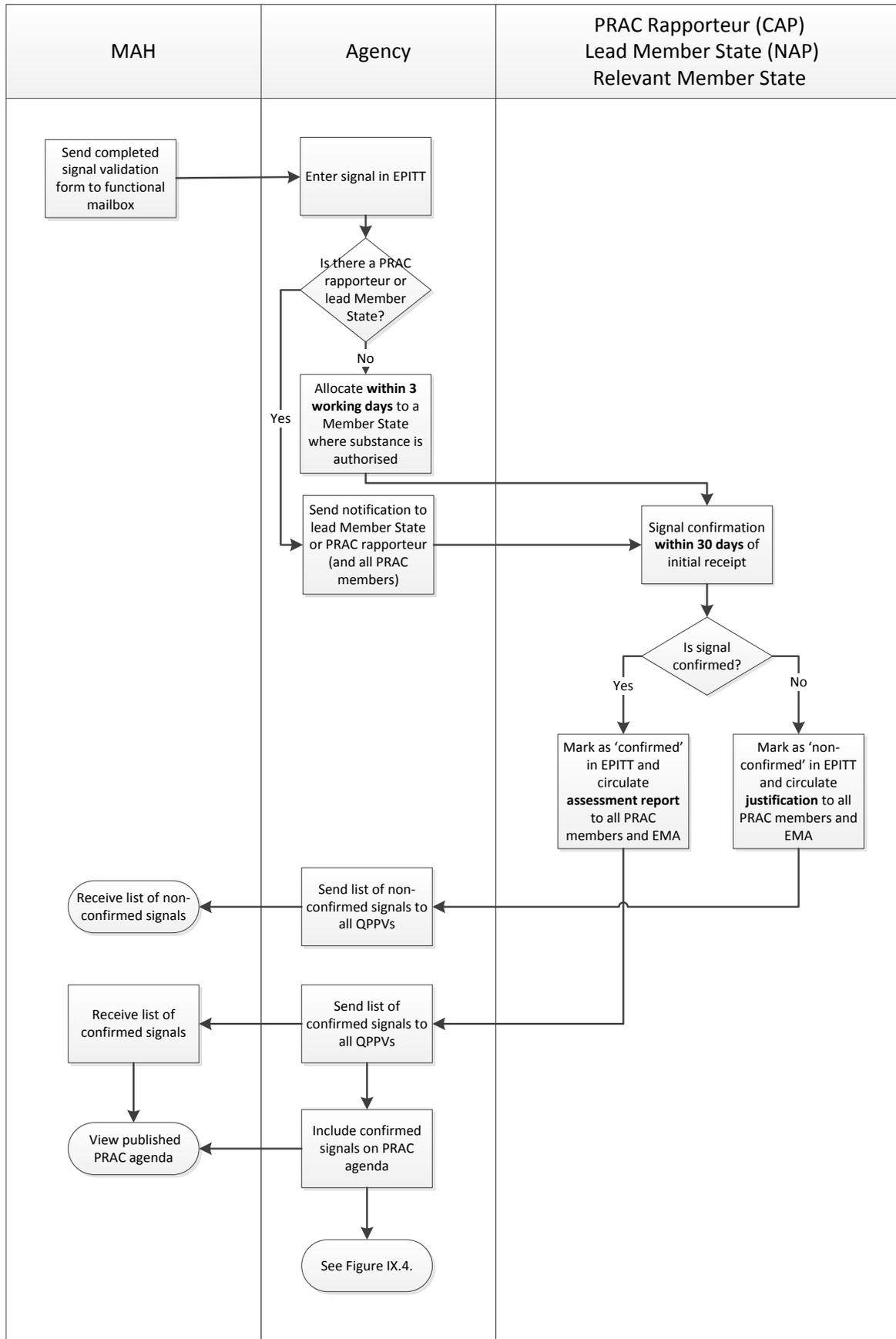


\* Unless the MAH considers that a variation application should be submitted.

545

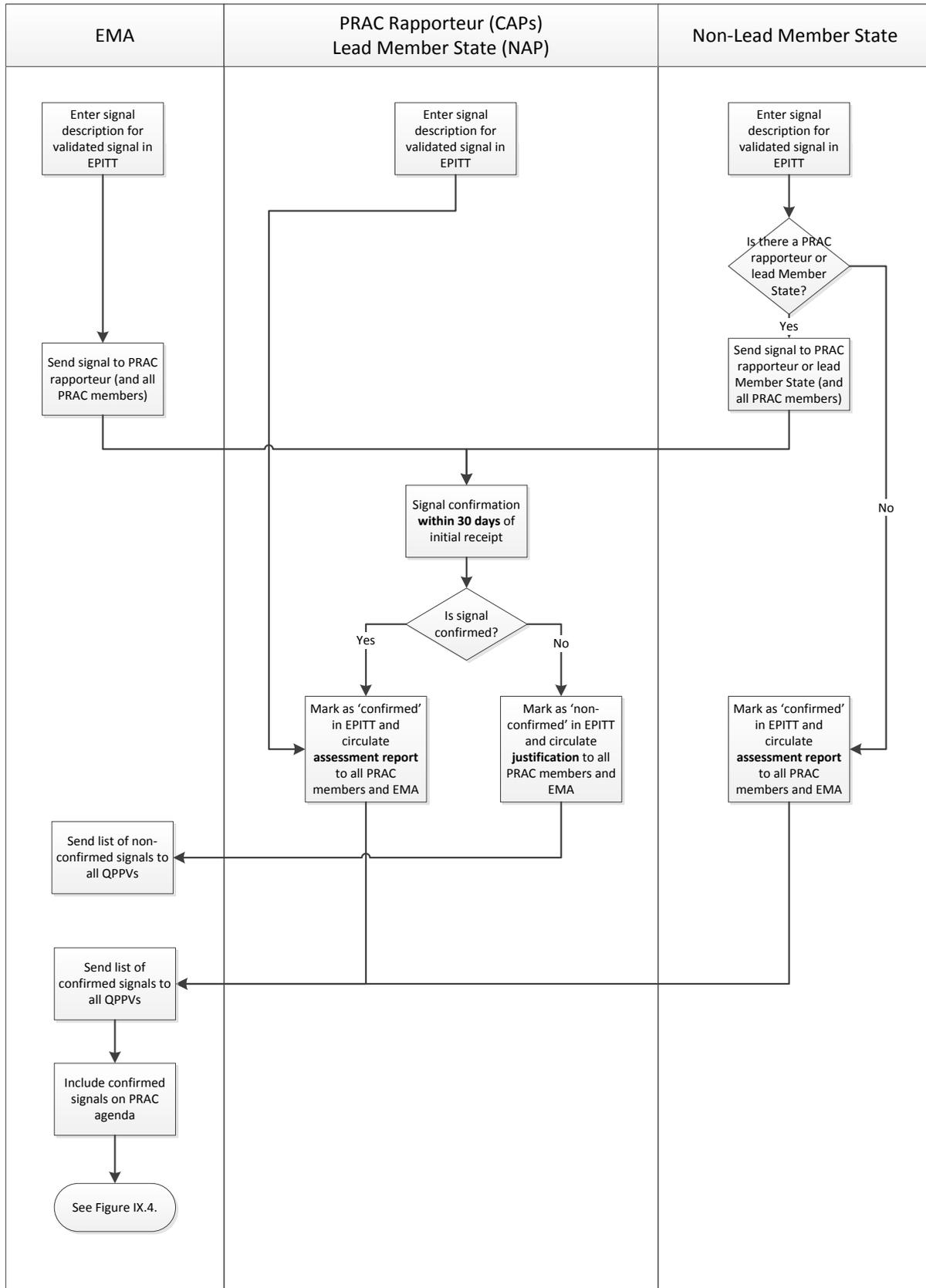
546

547 **Figure IX.2.** Confirmation process for signals validated by marketing authorisation holders



548

549 **Figure IX.3.** Confirmation process for signals validated by the Agency or the competent authorities in  
 550 Member States



551

552

553 **Figure IX.4.** Process for analysis, prioritisation and assessment of signals by the Pharmacovigilance  
 554 Risk Assessment Committee

