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Questions and answers on production of water for injections by non-distillation methods – reverse osmosis and biofilms and control strategies

Draft

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This set of questions and answers is intended to provide preliminary guidance until such time the on-going revision of Annex I of the GMP guide is complete.

Comments should be provided using this [template](#). The completed comments form should be sent to adm-gmdp@ema.europa.eu

Keywords	Water for Injections, reverse osmosis, Biofilms, Control strategies
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1 Introduction

2 Following discussions over the last 2-3 years around the revision of the European Pharmacopoeia (Ph.
3 Eur.) Water for Injections (WFI) monograph (0169), the Water Working Party concluded that there was
4 evidence to support a revision of the monograph, which proposes to take account of current
5 manufacturing practices using methods other than distillation for producing water of injectable quality.

6 The Ph.Eur. monograph (Monograph 169) was revised to include, in addition to distillation, reverse
7 osmosis (RO) coupled with suitable techniques, for the production of WFI.

8 WFI monograph 169 states:

9 Production

10 Water for injections in bulk is obtained from water that complies with the regulations on water
11 intended for human consumption laid down by the competent authority or from purified water.

12 It is produced either:

- 13 • by distillation in an apparatus of which the parts in contact with the water are of neutral
14 glass, quartz or a suitable metal and which is fitted with an effective device to prevent the
15 entrainment of droplets; or
- 16 • by a purification process that is equivalent to distillation. Reverse osmosis, which may be
17 single-pass or double-pass, coupled with other appropriate techniques such as electro-
18 deionisation, ultrafiltration or nanofiltration, is suitable. Notice is given to the supervisory
19 authority of the manufacturer before implementation.

20 For all methods of production, correct operation monitoring and maintenance of the system are
21 essential. In order to ensure the appropriate quality of the water, validated procedures, in-
22 process monitoring of the electrical conductivity, and regular monitoring of total organic carbon
23 and microbial contamination are applied.

24 The first portion of water obtained when the system begins to function is discarded.

25 Water for injections in bulk is stored and distributed in conditions designed to prevent growth
26 of micro-organisms and to avoid any other contamination.

27 The purpose of these Questions and Answers is to provide clarification and guidance in relation to the
28 use of reverse osmosis in the manufacture of Water for Injection (Part I) and also to provide more
29 detailed guidance on the control of Biofilms (Part II).

30 ***Part I Production of wfi by non-distillation methods – reverse osmosis***

31 **1. The monograph requires that notice is given to the supervisory authority** 32 **of the manufacturer before implementation. Who is the supervisory** 33 **authority?**

34 For a manufacturing site located in the European Union the supervisory authority is the relevant
35 competent authority responsible for GMP oversight in the Member State concerned.

36 For a manufacturing site located in a third country engaged in the manufacture of medicinal products
37 (produced using WFI) which are exported to the European Union, it is the relevant competent authority
38 responsible for GMP oversight in the Member State of the importer in the European Union. If affected
39 products are exported directly to more than one Member State of the European Union, any one of the

40 respective supervisory authorities should be notified. Notification to EU authorities is without prejudice
41 to any similar obligation the manufacturer might have towards the relevant authorities of the country
42 in which it is located.

43 By analogy for the sole purpose of this guidance, a manufacturing site located in a third country
44 engaged in the manufacture of medicinal products (produced using WFI) which are exported to the
45 European Union and where a Mutual Recognition Agreement, or equivalent agreement exists between
46 the country concerned and the European Union and the affected products are within the operational
47 scope of the agreement, it is the relevant competent authority responsible for GMP oversight in the
48 country concerned.

49 **2. What are the main concerns around the use of reverse osmosis to** 50 **manufacture WFI?**

51 The main concerns around the use of non-distillation methods – Reverse Osmosis, for the manufacture
52 of WFI relate to the microbiological quality of the water produced as well as the control mechanisms in
53 place to minimise the risks associated with microbiological proliferation and/ or by-products throughout
54 such a system which is not easily detected.

55 RO systems typically operate at ambient temperatures and as such offer an ideal environment for the
56 formation of a biofilm. Biofilms are notoriously difficult to remove, because they protect flora contained
57 within against the action of shear forces and disinfection chemicals. In addition, incompletely removed
58 biofilms lead to a rapid regrowth and proliferation as well as increasing the likelihood of microbiological
59 by-products throughout a system.

60 **3. What are the main elements that should be considered in the design of** 61 **such a system?**

62 The system design should be in such a manner as to minimise the risk of microbiological contamination
63 and proliferation.

64 Control Strategy:

65 A robust control strategy should be developed in parallel with the design considerations. The control
66 strategy should take account of the risks involved in the use of RO to manufacture WFI, the measures
67 to be taken to address those risks and additionally the various control measures required to be
68 implemented in order to provide adequate assurance of the water quality, or that the specific control
69 measures in place are designed in order to enable identification of any issues which may impact the
70 quality of the water produced.

71 Additionally, the potential for biofilm formation should be appropriately assessed and measures put in
72 place to minimise the formation of biofilms within a system. See section 2 – Biofilm control strategy.

73 Materials of construct:

74 The materials of construct for the generation and distribution systems must not be reactive, additive or
75 absorptive to such an extent that it will affect the quality of water produced.

76 The distribution and storage systems should be designed as to permit routine steam sanitisation along
77 with routine chemical sanitisation and in accordance with other good design practice to minimise areas
78 of reduced flow.

79 Pre-treatment:

80 Microorganisms entering an RO system encounter a large membrane surface where the dissolved
81 organic nutrients of the water are concentrated. Therefore the quality of water entering the system is
82 critical. Appropriate pre-treatment is necessary to:

- 83 • Ensure adequate removal of organic particles and microbiological impurities – Use of ozone should
84 be considered as it is a powerful antioxidant that controls microbial growth and reduces the
85 concentration of organics due to oxidation. Its use requires compatible materials of construction for
86 the water system.
- 87 • Control of scaling - usually controlled by use of ion exchange upstream of the membrane
- 88 • Control of fouling – use of depth or media filtration is typically employed and is often the first step
89 in a pre-treatment system
- 90 • Removal of microbial control agents – Chlorine can cause degradation of the membranes and its
91 removal is necessary – typically removed during the latter stages of pre-treatment as its
92 antimicrobial properties aid with minimising microbial proliferation throughout the pre-treatment
93 stages
- 94 • Residual free chlorine can be reduced by activated carbon or chemical reducing agents such as
95 sodium metabisulfite (SMBS) commonly used for removal of free chlorine and as a biostatic.
96 Residual free chlorine can be detected with oxidant-reduction potential electrodes (ORP). Other
97 oxidizing agents such as chlorine dioxide, hydrogen peroxide, ozone, and permanganate are
98 capable of damaging RO membranes also if not used properly.

99 Pre-treatment of water is essential in order to minimise the impact to the RO membranes. Techniques
100 such as deionisation, water softening, descaling, pre filtration, degasification (can be located between
101 the stages of a double pass RO system), nanofiltration, electro-deionisation, ozonation, UV treatment
102 and micro-filtration should all be considered during the design phase to assure the quality of the water
103 produced.

104 Pre-treatment is necessary to ensure that the feed water will be of an adequate quality to feed to a
105 final treatment step, thereby protecting the membrane, minimising membrane degradation and aid
106 with minimising the risks associated with microbiological proliferation and biofilm formation.

107 The quality of RO feed water should be monitored.

108 RO Membranes:

109 RO membranes should be robust enough to permit routine high temperature sanitisation along with
110 routine chemical sanitisation. *RO membrane development must also be taken into consideration
111 and where such evolution of membrane resistance permits, higher temperatures (>120°C), pressures
112 and a more harsh chemical sanitisation regime must be applied. Systems should be designed to allow
113 for such changes to be implemented.*

114 Systems should be in place to test membranes routinely for any potential integrity breaches that could
115 lead to a significant contamination event.

116 Use of Double pass RO membranes should be considered as an added assurance of the maintenance of
117 the quality of the water produced.

118 Additional techniques to be considered

119 Coupled with these further techniques post RO membrane should be considered such as nanofiltration,
120 electro-deionisation and ultra-filtration (known to have an endotoxin reducing capability).

121 Microfiltration(MF)/ultrafiltration(UF) offers advantages in that it can remove microorganisms, which
122 are sometimes very difficult to remove by standard techniques. The MF/UF membranes should be
123 made from a chlorine-resistant material to withstand periodic sanitisation.

124 Total Organic Carbon (TOC)

125 On-line TOC meters must be employed as a prerequisite to the control strategy and located at various
126 positions within the RO water system. The location of on-line TOC should be based on risk assessment.
127 Locations to consider:

- 128 • Feed water monitoring – assess for seasonal or unanticipated quality changes that could negatively
129 impact the pre-treatment system capabilities or cause a significant increase in membrane fouling
- 130 • Monitoring downstream of pre-treatment – can aid with verification of satisfactory equipment
131 operation and aid as an advanced warning of degradation of the pre-treatment systems
- 132 • Monitoring post RO membrane and UV lights – can aid with detection of compromised membranes
133 or the need for UV lamp replacement
- 134 • Monitoring post final treatment step to verify acceptable water quality prior to delivery to the
135 storage tank. TOC meters are often located on the return loop of the distribution system, prior to
136 recirculation back to the storage tank.

137
138 System design should be such that there is an automated diversion through a recirculation system
139 back through the pre-treatment process and final purification equipment when the quality of the water
140 produced is outside the acceptable limits this should also result in reporting under the Pharmaceutical
141 Quality System so that the frequency of such excursions can be monitored and also the root cause
142 investigated appropriately.

143 When on-line TOC systems fail, robust corrective measures should be put in place that will assure the
144 ongoing quality of the water produced.

145 Appropriate alert limits should be established based on the data generated during the system
146 performance throughout the qualification phases and commensurate with operating capabilities of the
147 system. Alerts should be reassessed routinely to enable, where possible, a tightening of those control
148 limits. Increasing of such limits is not good practice and may mask a failing system.

149
150 Conductivity

151 On-line conductivity meters must be utilised as a prerequisite to the control strategy and be installed
152 at various locations within the RO system. The location of these meters should take account of the
153 locations specified above under TOC but should also consider the monitoring of RO concentrate and
154 permeate in order to aid with determination and trending of percentage rejection from the system in
155 operation. Changes in rejection percentages can be an indication of membrane failure, seal failure,
156 improper pH, feed pressure issues and increased scaling or fouling.

157 Trend data should be reviewed routinely in order to determine the potential for deterioration in the
158 system.

159 When on-line conductivity systems fail, robust corrective measures should be put in place that will
160 assure the ongoing quality of the water produced.

161 Sanitisation.

162 The system should be designed to allow for routine sanitisation. The frequency should be determined
163 based on risk assessment and on the data gathered during the qualification of the system.

164 Monitoring of the flora in the system should be considered to allow adaptation of the sanitisation
165 procedure, based on the resistance of the concerned microorganisms.

166 The system should be pressure rated to enable routine steam sanitisation throughout the distribution
167 loop and storage tanks. The RO membranes are currently not designed to withstand pressurised
168 steam, but those that are capable of withstanding high temperatures are available and should be
169 utilised in order to allow for routine high temperature flush through of the system in conjunction with
170 routine chemical sanitisation.

171 Use of the following chemical sanitising agents should be considered as part of the control strategy:

- 172 • Peracetic acid
- 173 • Sodium Hypochlorite
- 174 • Hydrogen Peroxide

175 Appropriate contact times need to be established.

176 Use of Ozonation should also be incorporated into the design of such a system. Ozone is an even
177 stronger oxidizing agent than chlorine and it decomposes readily. The resistance of the materials of
178 construction against ozone must be considered. Usually, stainless steel is employed; it is unlikely that
179 a distribution system with non-stainless steel components would be acceptable. Ozone can eliminate a
180 wide variety of inorganic and organic materials and aid with maintaining an appropriate level of
181 microbiological control.

182 De-ozonation must be performed carefully to protect the membranes. Ultraviolet irradiation is typically
183 utilised for this purpose.

184 **4. What approach should be considered for the qualification of such a** 185 **system?**

186 The approach to system commissioning and qualification should follow good engineering practice. The
187 approach should be developed to provide the necessary evidence that the design of the water system
188 is in line with that intended in order to assure the quality of the water produced during routine
189 operation.

190 Performance of the system must be proven over an extended period of time and the sampling
191 programme employed must be sufficiently robust to take account of this.

192 The initial validation period of the water system where testing is carried out on all points should be
193 extended to build confidence that the system is operating as designed.

194 Similarly, subsequent phases of system validation should be robust and capture significant data to
195 verify ongoing capability of the system.

196 **5. What type of sampling regime should be employed during qualification** 197 **and during operation?**

198 The sampling regime during the initial stages of qualification should take account of the critical points
199 within the system. Such locations to consider include:

- 200 • Feed / raw water source
- 201 • Stages of pre-treatment
- 202 • Pre and post RO membrane
- 203 • Post final purification phase
- 204 • Storage tank
- 205 • All user points
- 206 • Return loop post final user point

207
 208 Typically during initial phase, qualification testing of all of the above points should be sampled and
 209 tested daily for a specified period of time in order to assure the correct installation and operation of the
 210 system.

211 The next phase of sampling should also take account the above locations. The sampling frequency
 212 should be designed in a manner to assure satisfactory performance of the system over an extended
 213 period of time. Typically this is conducted over a year to take account of, for example, seasonal
 214 variations associated with feed water supply.

215 During routine operation the sampling regime (frequency and locations) should be designed in a
 216 manner to assure satisfactory continued performance of the system and ultimately assure the quality
 217 of the water produced.

218 Daily sampling of the system should be employed for all user points utilised on the day, the return loop
 219 as well as consideration of inclusion of points both pre and post the RO membranes.

220 Volumes sampled for microbiological monitoring should be justified and commensurate to test
 221 requirements.

222 **6. What testing should be employed during initial qualification and routine**
 223 **operation sampling?**

224 Testing should be conducted in line with Ph.Eur. Monograph 169 '*Water for Injections*'

225 Use of rapid microbiological methods should be employed as a prerequisite to the control strategy to
 226 aid with rapid responses to deterioration of the system.

227 Article 23 of Directive 2001/83/EC states:

- 228 • "...the authorisation holder must, in respect of the methods of manufacture and control...take
 229 account of scientific and technical progress..."

230

231 Methods to be considered should include:

- 232 • Rapid Endotoxin testing – use of more sensitive and point of use test methods
- 233 • Quantitative microbiological test methods – in line with Ph.Eur. 5.1.6 monograph '*Alternative*
 234 *Methods for control of Microbiological Quality*'.

235 Due consideration should be given to employing alternate methods for the rapid quantitative
 236 determination of the contamination levels existing within the water system. The validation of such
 237 system should be in line with the above referenced monograph.

238 Use of alternative/ rapid microbiological test methods should be employed as part of the overall control
239 strategy for the system.

240 Appropriate alert limits should be established based on statistical analysis of data. Trend data should
241 be reviewed routinely and any adverse trend should be appropriately investigated. The review of trend
242 data should not only take account the % alert and % actions occurring but also review of the
243 quantitative and qualitative (identifications) raw data.

244 Alerts should be reassessed routinely to enable, where possible, a tightening of those control limits.
245 Increasing of such limits is not good practice and may mask a failing system.

246 **7. What are the expectations for preventative maintenance on RO systems** 247 **used for the production of WFI?**

248 A robust system for preventative maintenance of such systems should be designed as part of a control
249 strategy in order to minimise the risks associated with microbiological and / or by-product proliferation.

250 The planned maintenance system should incorporate routine regeneration of pre-treatment systems,
251 replenishment of resin beds (as required), change out of filters, gaskets, seals and RO membranes at a
252 defined frequency or following adverse indicators as well as routine sanitisation of such systems.
253 Detailed inspection checks should be incorporated into the routine planned maintenance to take
254 account of the potential for the formation of biofilm within the system:

255 e.g. Inspection for leaks within the system, inspection of the condition of gaskets and seals.

256 Performance of the RO membrane(s) should also be assessed as part of the routine planned
257 maintenance approach including determination that the pressures and flow rates are in line with the
258 satisfactory operation of the system in order to maintain the quality of water produced to the
259 appropriate standard.

260 **Part II *Biofilms and control strategies***

261 **1. What is a biofilm?**

262 Biofilms occur in both natural and industrial settings. They are ubiquitous.

263 They can typically be found in air compressor and supply systems, water systems, heat exchangers,
264 RO membranes, ion-exchange resins, piping, O-rings, gaskets and more or less anywhere that an
265 aqueous or moist environment exists.

266 Sites for biofilm formation include all kinds of surfaces: natural materials above and below ground,
267 metals, plastics, medical implant materials—even plant and body tissue. Wherever you find a
268 combination of moisture, nutrients and a surface, you are likely to find biofilm.

269 They are typically a mass or group of varying species of micro-organisms. They are formed when these
270 organisms adhere to the surface in a moist environment. These in turn secrete extracellular polymeric
271 substances (EPS) that act as an anchor to the surface as well as to other micro-organisms of various
272 species. This in turn allows them to develop complex three-dimensional structures or communities.
273 Biofilms typically follow similar routes for formation and spread:

- 274 • Attachment
- 275 • Colonisation

- 276 • Growth
- 277 • Detachment

278
279 The development of biofilms on otherwise clean surfaces (i.e., surfaces that are free of organic and
280 inorganic contaminants) proceeds through a 4-step process:

- 281 1. Sorption of trace organic and inorganic compounds to form a conditioning film, which may serve as
282 an organism recognition factor in the initial phases of attachment.
- 283 2. A reversible primary attachment, mediated by advective transport processes and/or chemotaxis,
284 which is the movement of an organism in response to a chemical gradient.
- 285 3. Surface-division also referred to as colonisation.
- 286 4. Synthesis of EPS, which stabilises the sessile population.

287
288 Such biofilm communities can communicate via quorum sensing and in the presence of certain danger
289 or death, induce secretion of protective metabolites within the structure of the biofilm signalling and
290 inducing a form of protection to the layers within the biofilm layer.

291 Little is understood of the extracellular polymeric substances and metabolites produced by these
292 organisms. Also, little is understood of the cellular debris which remains after cell death. There are no
293 specific Ph.Eur tests specified to test for some of these EPS and metabolites. Some of these include
294 Exotoxins and Bacteriocins (picocins, colicins) as well as endotoxins (for which a number of test
295 methods are prescribed in the Ph.Eur.)

296 Current methods of control of bioburden are based on the control of the planktonic organisms present
297 within the system, material or product being tested. Biofilms are typically sessile (attached or fixed)
298 but can also exist in a free flowing form for example during detachment. They can be difficult to
299 identify within a system / process as their presence is usually relatively unknown until such time as an
300 out of specification result occurs. This is because contamination of the water, where part of the biofilm
301 has broken away, may be sporadic and random and therefore not easily detected using "grab" sample
302 techniques.

303 Therefore measures should be taken by manufacturers to firstly, put in place scientifically justified
304 mechanisms for maintaining biofilm control over such systems and processes, and prevent the further
305 formation of such biofilms following proven methods for cleaning and sanitisation.

306 **2. What approach should be taken to maintain control over systems which** 307 **can be affected by biofilms?**

308 A control strategy should be developed to assess the risks associated with the current manufacturing
309 processes and to determine acceptability of existing control measures. The effectiveness of the
310 sampling and testing regimes employed at the site should also be critically assessed in conjunction
311 with the development of a control strategy.

312 **3. What is a control strategy in the context of biofilm and contamination** 313 **control?**

314 A control strategy should take account of the design of the process, the mechanisms required to be put
315 in place to control and ultimately prevent or minimise the risk of contamination.

316 Such a strategy requires the following thorough process knowledge and understanding taking account
317 of all aspects of contamination control and prevention, including:

- 318 • Design – plant, process (the water system should be specifically designed to avoid dead legs, allow
319 full drainage and minimise roughness)
- 320 • Control – including in-process controls
- 321 • Monitoring systems
- 322 • Prevention – Investigations / CAPA /root cause determination. Robust investigational tools are
323 required
- 324 • Raw Materials
- 325 • Preventative maintenance – Maintaining equipment and premises to a standard that will not add
326 significant risk from a contamination view point
- 327 • Equipment and facilities
- 328 • Process qualification
- 329 • Personnel
- 330 • Utilities
- 331 • Cleaning / sanitisation

332 Contamination control and steps taken to minimise the risk of contamination are a series of successive
333 linked events / measures. These are typically assessed, controlled and monitored in isolation. Quality
334 Risk Management tools along with scientific judgement can be applied in determining critical control
335 points.

336 A contamination control strategy would integrate all of these measures to ensure a more
337 comprehensive approach is taken with respect to prevention and control of microbiological
338 contamination.

339 Such a strategy should lead to the introduction of a control programme which is an iterative process
340 taking into account all information throughout the lifecycle of the products and processes.

341 **4. If a biofilm exists what steps can be taken to eradicate or remove it?**

342 The approach is both chemical and physical removal. When sanitising systems in this manner it is
343 important to ensure that the systems are in recirculation mode and the sanitising agents utilised are
344 not introduced into a system and left to exert their mode of action in a passive mechanism. Any
345 approach to biofilm removal needs to be an active in operational strategy.

346 Use of chemical sanitising agents should be incorporated into a control strategy. While the utilisation of
347 a hot water flush through systems is considered somewhat acceptable in order to minimise the
348 planktonic contaminants existing within a system, it is known not have a significant effect on biofilms,
349 which typically do not exist in a planktonic form, but usually in a sessile or attached form.

350 The ideal mode of action of chemical sanitising agents in the context of biofilm is to both penetrate and
351 provide the appropriate kill to the organisms in question.

352 Appropriate removal of cellular debris should also be considered, as excessive debris can result in
353 increased levels of endotoxin / exotoxin etc. existing within the system.

354 Frequent, rotation of disinfectants & detergents and inclusion of sporicidal agents should be considered
355 as part of a robust strategy.

356 It should be noted that once a biofilm has been established it may be difficult to remove even using
357 the methods above. Any biofilm removal should be followed by a period of intense monitoring before
358 returning the system to use to ensure that the biofilm has been effectively removed.

359 A robust preventative maintenance programme is essential in order to maintain equipment and
360 premises to a standard that will not add significant risk from a contamination viewpoint. Consider
361 regular inspection of utilities, process equipment and transfer lines for obvious signs of deterioration –
362 O-rings, gaskets, seals – regular inspection and replacement.

363 **5. What specific agents can be used as part of a control strategy?**

364 Examples include Sodium Hypochlorite, Hydrogen Peroxide / Peracetic acid solutions. Appropriate
365 contact times need to be established.

366 Ozonation should also be considered for water systems.

367 Use of high temperature or steam sanitisation where possible should also be considered.

368 A singular approach to sanitisation is not an acceptable approach in order to minimise the risks of
369 biofilm formation. In that regard an approach that utilises a minimum of a double-edged approach
370 should be considered, e.g. high temperature in conjunction with a chemical sanitisation at a set
371 frequency based on risk assessment.

372 **6. Are there any additional measures which should be considered in order 373 to increase the probability of detecting the presence of biofilms?**

374 A robust sampling plan is a requirement. Such a sampling plan forms part of the control strategy
375 employed to minimise such risks of biofilm and general contamination issues. Each potential source of
376 contamination should be incorporated into such a sampling regime. The effectiveness of an
377 environmental monitoring programme should be formally assessed at minimum on an annual basis.

378 Sampling programmes for water systems should take account of the quality of the water supply to the
379 system as well as assessing points throughout water generation. User points should be tested each day
380 of use in order to provide additional assurance of the quality of water utilised in the manufacturing
381 processes.

382 Routine identification of contaminants isolated during monitoring activities is critical in order to
383 ascertain if there is any shift or change in the flora present within a facility or if certain specific species
384 become more prevalent.

385 Use of more sensitive endotoxin detection methods should also be taken into account. Alert limits
386 should be set based on the capability of the system and any change or adverse trend should be
387 appropriately investigated.

388 The frequency of trend analysis and use of trend data is critical.

389 Taking into account the speed at which organisms can proliferate, the use of rapid microbiological test
390 methods and systems should be employed in order to improve or increase the probability of early
391 detection and allow timely action to be taken.