

Additional monitoring: public communication

PCWP/HCPWP, 5 June 2013



Reminder

- Black symbol: \\T
- - Selected in March following PRAC recommendation (after involving stakeholders)
- New text in product information:
 - SPC: <{Black symbol}> This medicinal product is subject to additional monitoring. This is to allow any safety information to be identified rapidly. Healthcare professionals are encouraged to report any suspected adverse reactions. See section 4.8.>
 - PL: <{Black symbol} This medicine is subject to additional monitoring. This will allow quick identification of new safety information. You can help by reporting any side effects you may get. See the end of section 4 for how to report side effects.
- List of products:
 - Maintained by EMA/PRAC, kept updated



Communication strategy: key features

- Main objectives:
 - Publish clear information at relevant milestones, all EU languages
 - Enable 'information multipliers' to launch own campaigns, adapting EMA materials to specific audiences
 - Co-ordinate information across Member States
- Key target audiences: patients and healthcare professionals
- Limited resources online based

Main actions: completed

March 2013 - black symbol selected:

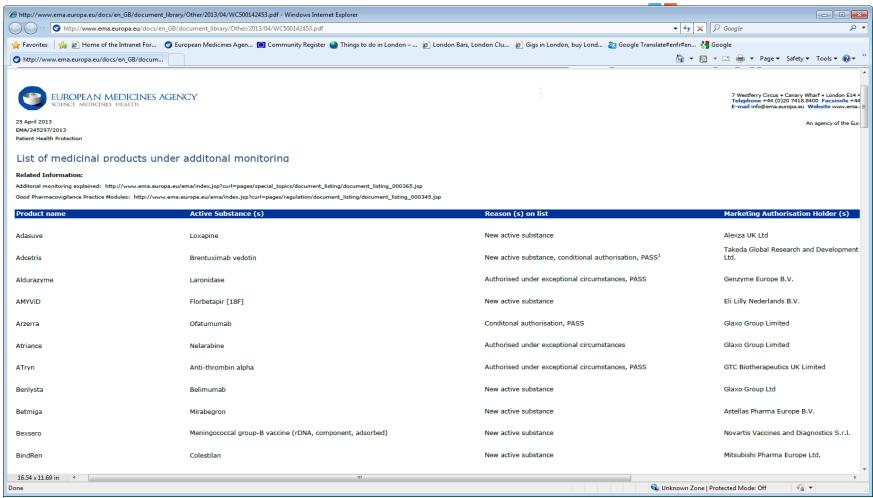
Revised product information templates + implementation plan published (for industry)

April 2013 - initial list of medicines published:

- EMA web page on additional monitoring launched
- Public-friendly, all EU languages, links to related information
- Consulted stakeholders in advance
- Press release, on homepage
- Materials sent in advance to stakeholders (including translations)
- Also provided to Member States + Commission







Additional monitoring of medicines – public communication campaign



Results: dissemination

Member States

Questionnaire + review of websites (>17 countries):

- Published information on national authority websites; timely; national language
- Newsletters; press releases; social media (Italy, Sweden, Norway)
- · Dissemination to national associations of patients, healthcare professionals and industry
- Some national media coverage; interviews/quotes
- Future communication foreseen
- Issues:
 - o Nationally authorised medicines: need to identify in which countries authorised







Results: dissemination

- 1. Member States
- 2. Stakeholders



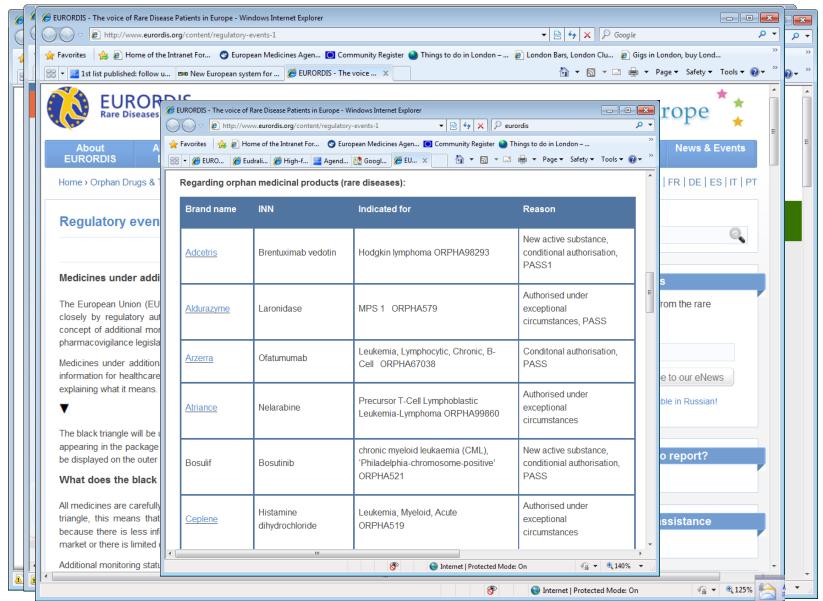
Stakeholders

- 11 respondents so far
- Information shared with members; newsletters; websites

| Organisation | Info to members | Newsletter | Website | Social media |
|--------------|--------------------|------------|---------|--------------|
| BEUC | X | | | |
| EACPT | X | | | |
| EATG | | | X | |
| EFA | X | X | X | X |
| EFNA | X | X | X | |
| EPF | | X | | |
| EPHA | | X | X | |
| ESMO | | X | X | |
| Eurordis | X | | X | |
| PGEU | X | | | |
| IPOPI | | | X | |

- Issues:
 - How to target information for specific audiences (e.g. role of community/hospital pharmacists in different MS)





Additional monitoring of medicines - public communication campaign



Results: EMA initial statistics

Media

- Low coverage: articles in online specialised media (industry)
- 3 minor enquiries

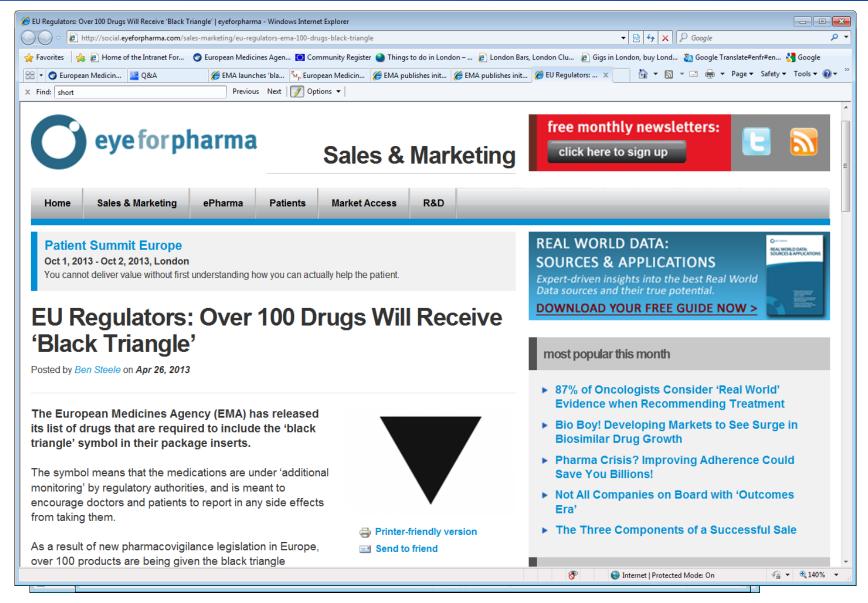
Stakeholder enquiries

Zero

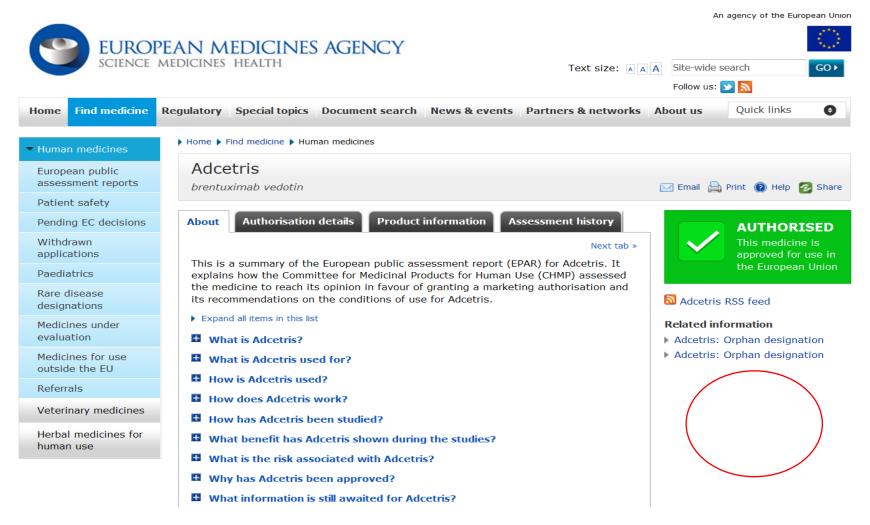
Web traffic

- High
- List: top 1% documents viewed in April/May (~45,000)
- Public-friendly page: top 3% pages viewed in April/May (~5,000)





Main actions: future





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By September 2013:

- Publish short video on EMA website:
 - 3-4 minutes
 - Stock shots with narration, interviews (sound bytes), animations (?)
 - All EU languages: audio for narration, subtitles for interviews
 - Focus on black symbol, real-life situations, use a mock-up
 - Limit any content on the EMA and committees etc.



Main actions: future

Also planned:

- Print-out leaflet
- Information packs for stakeholders
- Promotion via social media, news/media activities
- Taking stock of impact: web statistics, surveys, etc. ongoing feedback helpful
- Repeat or enhance in 2014 as appropriate



Considerations

- Early stages in a gradual process
- Expect low awareness for patients and healthcare professionals at this stage, industry more focussed
- Awareness will grow, updated leaflets will enter circulation
- Clear information published; consistency across Member States
- Good basis for future communication
- Impact measurable in-depth at later stage



Your co-operation + input highly valued

- Feedback
- Suggestions
- Experience
- Issues

Thank you!