

Communication campaign: medicines under additional monitoring

Patients' and Consumers' Working Party / Healthcare Professionals' Working Party joint meeting, 25 September 2013

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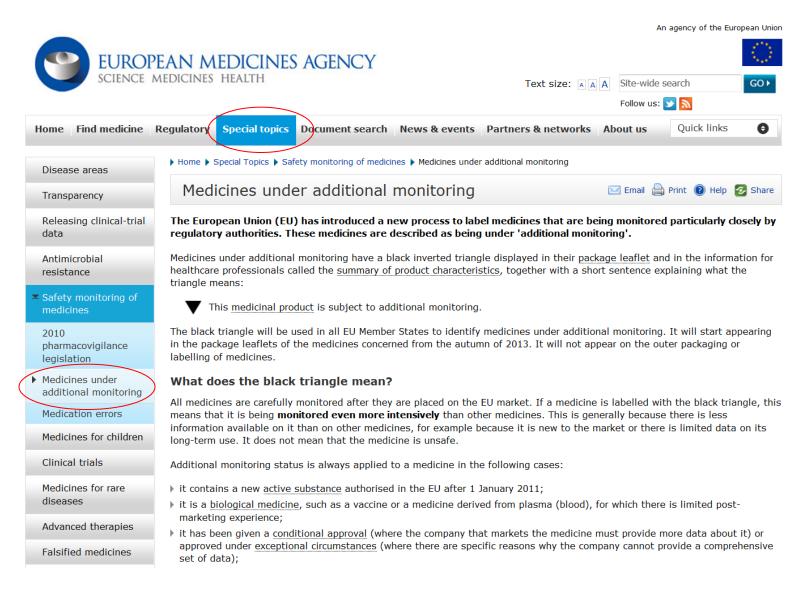
Framework for campaign

- Developed by European Medicines Agency with close involvement of Member States and Commission
- Ultimate target audiences: patients and healthcare professionals
- Limited resources
- Close involvement of patient and healthcare-professional organisations:
 - Input on strategy and messages; support campaign (multipliers)
- Main aims:
 - Publish clear information at relevant milestones
 - Provide materials in all European Union (EU) and Economic Area (EEA) languages, for use at national level
 - Co-ordinate messages, expand outreach

Main actions - April 2013

First publication of list:

- Public-friendly web page launched, in all official EU languages
- Press release
- Materials shared in advance with Member States and European Commission (including translations)
- Also provided to patient and healthcare-professional organisations



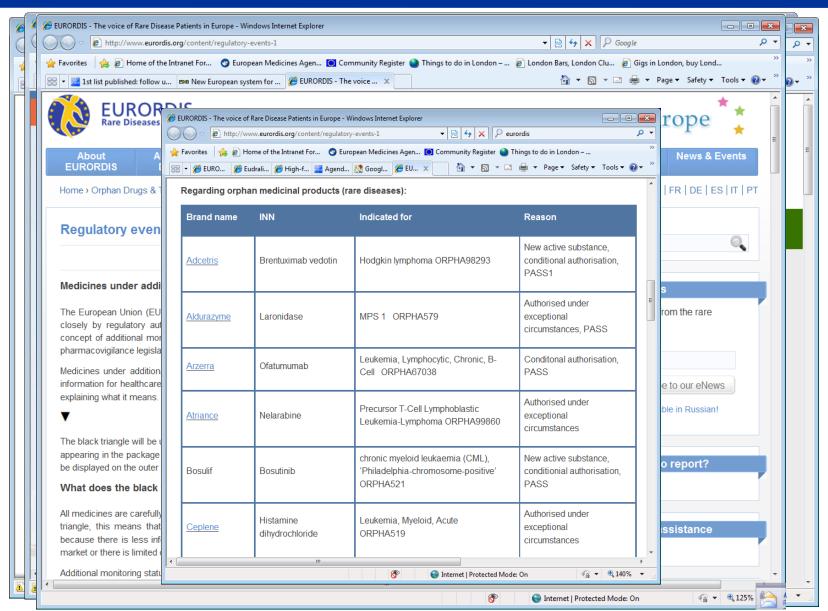
Coordination and dissemination: results

1. Patient, consumer and healthcare-professional organisations

Feedback from 11 organisations:

- Information shared with members; published on websites; included in newsletters
- Some tailoring of information to target audiences

Organisation	Info to members	Newsletter	Website	Social media
BEUC	X			
EACPT	X			
EATG			X	
EFA	X	X	X	X
EFNA	X	X	X	
EPF		X		
EPHA		X	X	
ESMO		X	X	
Eurordis	X		X	
PGEU	X			
IPOPI			X	



Co-ordination and dissemination: results

2. Member States

Questionnaire in May + review of websites (>17 countries):

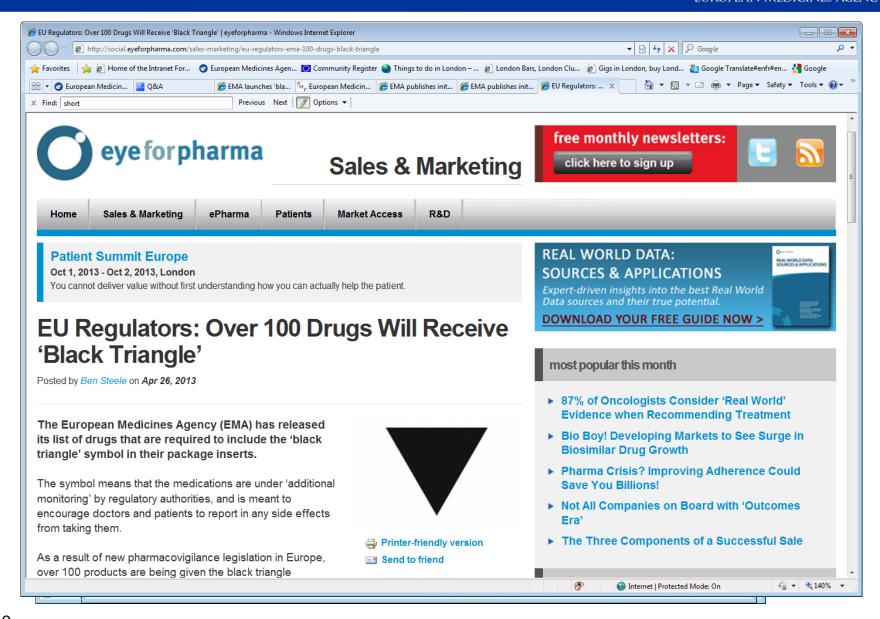
- Information published on national competent authority websites; timely; national language
- Inclusion in newsletters, press releases, some social media
- Dissemination to national associations of patients, healthcare professionals and industry
- Future communication foreseen





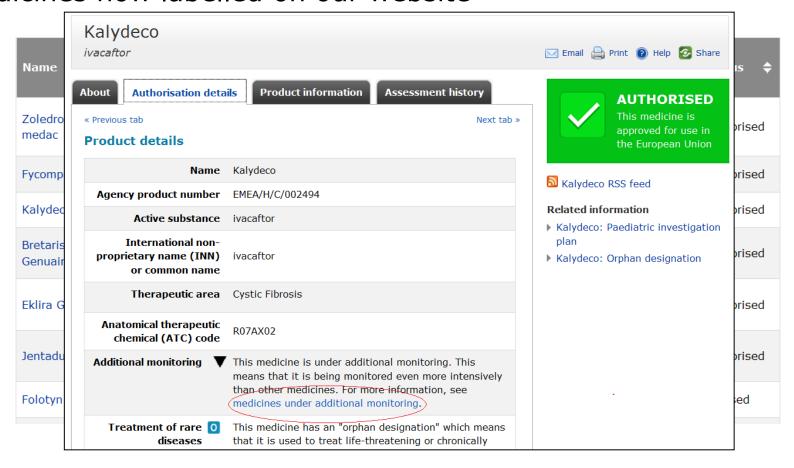
Our initial statistics in April

- Low media and stakeholder response:
 - 3 minor enquiries
 - Some online articles, all in industry-facing media
 - Stakeholder organisations did not report a high level of attention from members
- But web traffic high:
 - List: among top 1% documents viewed in April/May
 - Public-friendly page: among top 3% pages viewed in April/May



Main actions - August 2013

Medicines now labelled on our website



Main actions – coming on 1 October 2013

Black triangle entering into circulation, increasingly visible:

- Further information material to be published, can be used by all partners:
 - `Fact sheet' with 3 logos (European Commission, Heads of Medicines Agencies and European Medicines Agency)
 - Video
 - Website banner
 - Press release
- European Medicines Agency and European Commission will go public on 1
 October.
 - You are encouraged to do so as well

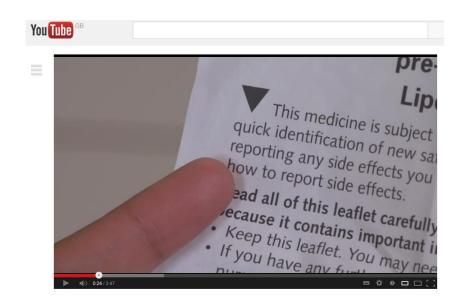
Factsheet

- Consultation: European
 Commission, Heads of Medicines
 Agencies involved in preparation
- All EU languages, Icelandic and Norwegian
- Easily printable
- Based on already published information



Video

- Under 3 minutes
- Stock shots with narration + interviews
- Audio in 5 languages
- Subtitles in all EU languages,
 Icelandic and Norwegian
- Focused on black symbol, real-life situations, what to do
- Limited content on Agency and committees



Dissemination

- You will receive all materials in advance with a link to a 'hidden' webpage on our website
- We aim to provide final materials on 27 September
- Further dissemination planned through Member States

Thank you