DOACs The Patient Perspective

Christine Dehn

German Heart Foundation/ European Heart Network





- Founded in 1979 by leading cardiologists
- NGO, registered association; member organisation (mostly patients or people with direct contact to patients)
- Currently 90,000 members

Task: Educating the public about cardiovascular diseases and promotion of patient's care and counselling





Building a bridge between physicians and patients

But how?



New studies/drugs/therapies introduced by experts

- Editor's department asks leading cardiologists/surgeons (GHF Scientific Board consists of 484 members) to write actual state of diagnostic and therapy
- Articles translated into lay-language by GHF editor's department
- Lay-language articles proofread by authors and counterchecked by other experts to avoid bias

How to reach the patient? (1)



Magazine HERZ HEUTE (HEART TODAY)

- Member magazine
- circulation: 150.000/quarterly published
- > 64 pages
- Shipped to members and distributed where patients are treated (hospitals, clinical centres, GP, cardiologists, internists in practice)

How to reach the patient? (2)

HEART WEEKS IN NOVEMBER

- Usually 1,000 1,200 seminars or lectures
- With brochures and information material on different disease areas e.g. Cardiac Arrythmias and Antiocoagulation in 2014
- During heart weeks 2014, media resonance was 80 Mio. prints











How to reach the patient? (3)



- Internet: www.herzstiftung.de
- Monthly newsletter
- Medical consultations
- Seminars and lectures (apart from Heart Weeks)
- Health days

And the patient?



Feedback from the patient on medical articles/personal health:

- Direct response to medical articles or personal condition by patients
- GHF offers medical consultation for patients to ask personal questions to be answered
 ->3,000 inquiries in 2014)
- Questions answered by members of our Scientific Board
- Most questions received concern atrial fibrillation and anticoagulation, second most blood pressure

DOACs – Patients' questions



As most of the questions asked by patients concern atrial fibrillation and anticoagulation, we are well informed about patients' questions.

Many patients are worried because a monitoring under DOACs is <u>rarely</u> offered.

Patients' questions (1)



Would my therapy be safer if the extent of anticoagulation would be controlled?

- Is my anticoagulation within the desired therapeutic range?
- If I take other drugs: What is their influence on the effectivity of DOACs?
 This question is frequently asked by elderly and multimorbid patients.
- Why did I have a stroke? Was my DOAC dosage too low?

Patients' questions (2)



I've suffered severe bleeding. Was my DOAC dosage too high?

- I'm afraid to have an accident or to have an emergency operation. Will doctors know how to counteract my anticoagulation?
- Is there an antidote?
- What do I have to do before having a planned operation or dental intervention? My doctor and/or dentist seems not to be able to give me any reliable information/advise.

Centres for monitoring



There are just a few centres in Germany that currently offer a DOAC monitoring.

- Monitoring is not expensive and well accepted by patients.
- Unfortunately, monitoring is not well known and not accessible for many patients.
- The German Heart Foundation favours the introduction of a standard monitoring for certain patient groups.



Thank you for your attention!

In case of any questions: dehn@herzstiftung.de