



EUROPEAN MEDICINES AGENCY  
SCIENCE MEDICINES HEALTH

19 May 2025  
European Medicines Agency

# Clinical Trials Information System Information Day Webinar

Virtual

22 May 2025, 12:30 – 17:30 (CET/CEST)

Since its launch on 31 January 2022, CTIS has undergone significant updates to enhance its functionality and improve user experience. This webinar aims to:

- Provide insights into the current of CTIS and an overview of implemented optimisations.
- Feedback on progress on CTIS and CTCG/CTAG guidance.
- Highlight key support initiatives and tips to help users navigate CTIS effectively, and discuss upcoming developments aimed at enhancing system functionality, user experience, and planned developments.

# CTIS Information Day Webinar

Chaired by Ana Rodriguez Sanchez Beato (EMA) and Marianne Lunzer (AGES/CTCG)

**22 May 2025, 12:30 – 17:30 (CET/CEST)**

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**12:00**      **Joining and technical checks**

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**12:30**      **Opening remarks**

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*Peter Arlett (EMA)* **10'**

**12:40**      **Updates on CTIS programme**

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**Presenter** **35'**  
*Mumtaz Sultani (EMA)*

**13:15**      **Feedback on progress on CTIS and CTCG/CTAG guidance**

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**Topic and Presenter - MS** **45'**  
**Change of sponsor** - Marianne Lunzer (AGES)  
**Cover letter templates** - Jan-Willem Kleinovink (CCMO)  
**Additional updates from CTCG** – Monique Al (CCMO)

**Topic and Presenter - Sponsors** **45'**  
**CRO perspective** - Pierre Omnes (ACRO)  
**Commercial Sponsor Perspective** - Martin O’Kane (EFPIA)  
**Non-commercial Sponsor Perspective** - Xiao Mang Zhou (EORTC)

**14:45**      **Panel discussion**

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**Presenters - Panellists** **35'**  
*Moderators: Pierre Omnes (ACRO) and Ana Rodriguez Sanchez Beato (EMA)*

**15:20**      **Coffee Break**

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<b>15:35</b>	<b>ServiceNow: An overview of FAQs and tips for opening tickets and help to avoid system errors</b>
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<b>Presenter</b>	<b>35'</b>
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*James Dower (EMA)*

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<b>16:10</b>	<b>Simplification Taskforce activities</b>
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<b>Presenter</b>	<b>40'</b>
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*Oskia Bueno (EMA)*

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<b>16:50</b>	<b>CTR/ CTIS Training material redesign project</b>
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<b>Presenter</b>	<b>10'</b>
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*Francesca Scotti (EMA)*

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<b>17:00</b>	<b>Panel discussion</b>
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<b>Presenters - Panellists</b>	<b>25'</b>
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*Moderator: Martin O'Kane (EFPIA) and Marianne Lunzer (AGES)*

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<b>17:25</b>	<b>Closing remarks</b>
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<i>Chairs: Ana Rodriguez Sanchez Beato (EMA) and Marianne Lunzer (AGES/CTCG)</i>	<b>5'</b>
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