



EUROPEAN MEDICINES AGENCY  
SCIENCE MEDICINES HEALTH

# Step-by-step guide 6

## How to manage a clinical trial

CTIS Training Programme – Module 19  
Version 1.0 – July 2021

### Learning Objective

- Understand how to manage a clinical trial.

© European Medicines Agency, 2021



Reproduction and/or distribution of the content of these training materials for non-commercial or commercial purposes is authorised, provided the European Medicines Agency is acknowledged as the source of the materials.

The European Medicines Agency developed this training material to enhance public access to information on the Clinical Trial Information System (CTIS). This material describes a preliminary version of CTIS and may therefore not entirely describe the system as it is at the time of use of this material. The Agency does not warrant or accept any liability in relation to the use (in part or in whole) or the interpretation of the information contained in this training material by third parties.

# How to manage a clinical trial from the Sponsor workspace

CTIS allows sponsors **to meet their responsibilities in terms of compiling, recording and submitting data for clinical trials conducted in the EU/EEA**, responding to RFIs sent by RMS/MSD, and submitting notifications for relevant events occurred while the trial is being conducted.

This guide explains how to manage the events that might occur during the conduct of a clinical trial.

This step-by-step guide includes:



## Notifications

This section outlines the steps that sponsor users should follow to create 'Trial & Recruitment Periods' notifications and other types of notifications.



## Ad hoc assessments

This section outlines the steps that sponsor users should follow to respond to the RFIs received in the context of ad hoc assessments.



## Corrective measures

This section outlines the steps that sponsor users should follow to respond to requests for opinion received in the context of corrective measures, as well as how to access corrective measures that have already been applied.



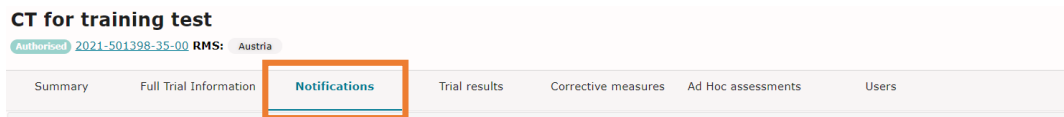
## Trial results

This section outlines the steps that sponsor users should follow to submit the trial results and the lay person summary of results.

# Notifications

## How to create 'Trial & Recruitment Periods' notifications

1. In a **clinical trial page**, users can click on the **'Notifications' sub-tab**.



2. On the list, users can **select the Member State Concerned (MSC)** that they want to submit a notification to, and the click on the notifications buttons displayed at the top of the **'Notifications' sub-tab**.

CT for training test  
 Authorised 2021-501398-35-00 RMS: Austria

Summary Full Trial Information **Notifications** Trial results Corrective measures Ad Hoc assessments Users

Trial & Recruitment Periods

Start Trial End Trial Restart Trial Temporary Halt Start Recruitment End Recruitment Restart Recruitment

		Trial				Recruitment		
<input type="checkbox"/> Select all	Current status	Start date	Temporary Halt	Restart	End (or early termination)	Start	Restart	End
<input checked="" type="checkbox"/>	Austria ✓ Authorised	-	-	-	-	-	-	-
<input type="checkbox"/>	Germany ✓ Authorised	-	-	-	-	-	-	-

In this example, only the 'Start Trial' or 'End Trial' notifications can be submitted after the trial has been authorised.

The rest of the notification buttons will become available according to the CT life cycle.

3. By selecting **'Start Trial'**, users need to **fill in the details**, such as the start of trial date or **add supporting documents** in the pop-up window and **click on the 'Submit' button** and the 'Confirm' button.

New start of trial notification

Countries Austria

Start of trial date\* 10/07/2021

Related document(s)

Add document

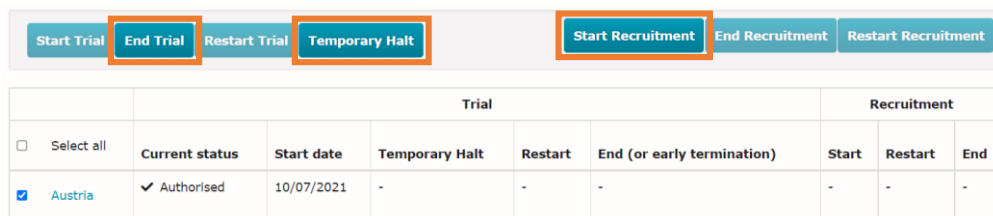
Cancel Save Submit

Submit notification

Are you sure you want to submit this notification?

Cancel Submit

4. Once **the trial has started**, other notifications can be submitted, such as a **temporary halt** or the **start of recruitment** of a trial.



# Notifications

## How to create other types of notifications

- Users can scroll **below the trial and recruitment periods** notifications and click on the '+ New' button in the respective notification to be submitted.



- Users can fill in the **respective details of the notification** to be submitted. In the example below, a notification of an **unexpected event** is shown. Users can click on 'Submit' and then confirm it in the pop-up.

- Once submitted, **users can use the icons to perform various actions**: The **eye icon** to view the information of the notification, the **pencil icon** to update data (e.g. to correct errors, provide additional information, etc.) and the **cancel icon** to withdraw the notification.

Unexpected Event 1

[+ New](#)

Business key	MSCs	Internal sponsor id	Last modified	Submission date	Status	Actions
UE-0726	DE, AT	2021071200001_2	12/07/2021	12/07/2021	✓ Submitted	

To update or withdraw a notification, a justification is required.

After updating a notification, CTIS allows to view the different versions.

# Ad hoc assessments

## How to respond to ad hoc assessments Requests for Information (RFIs)

- Users can access the RFI raised by the MSC(s) as part of an ad hoc assessment via the alert received on the **'Notices & alerts'** tab, or in the **'RFI'** tab.

The screenshot shows two screenshots of the system interface. The top screenshot shows the 'Notices & alerts' tab with a search bar and a table of notices. A notice titled 'Assessment of additional information' is highlighted, showing details like 'Ref number: 2021-501398-35-00', 'Source type: Adhoc Assessment', 'Received: 12/07/2021', 'IMP: Austria', and 'RMS: Text'. The bottom screenshot shows the 'RFI' tab with a search bar and a table of RFIs. An RFI with ID 'RFI-AA-AT-000000024-001' is highlighted, showing details like 'MSC: Austria', 'Source type: Adhoc Assessment', 'Submitted: 12/07/2021', 'Responded: 19/07/2021', and 'Due: 19/07/2021'.

- To answer the RFI, users can fill in the **respective details** in the pop-up window. They can click on **'Submit'** and then confirm it. Through the RFI responses provided as part of an ad hoc assessment it will not be possible for the sponsor to update the dossier. Supporting documentation can be provided in support to the responses.

The screenshot shows a pop-up window for 'Ad-hoc assessment RFI / ID: RFI-AA-AT-000000024-001' with a due date of 19/07/2021. The window contains fields for 'MSC: Austria', 'Submission date: 12/07/2021', 'Due date: 19/07/2021', 'Response date:', 'Sponsor: Test organisation', 'Linked trials: 2021-501398-35-00', 'Question: Test question - Ad hoc assessment RFI', and a 'Response' field containing 'Test response from the sponsor'. There are buttons for 'Cancel', 'Save', and 'Submit'. To the right, a 'Confirm Submission' dialog is shown, asking the user to confirm submitting the response of rfi with id:407 to Austria, with 'Cancel' and 'Confirm' buttons.

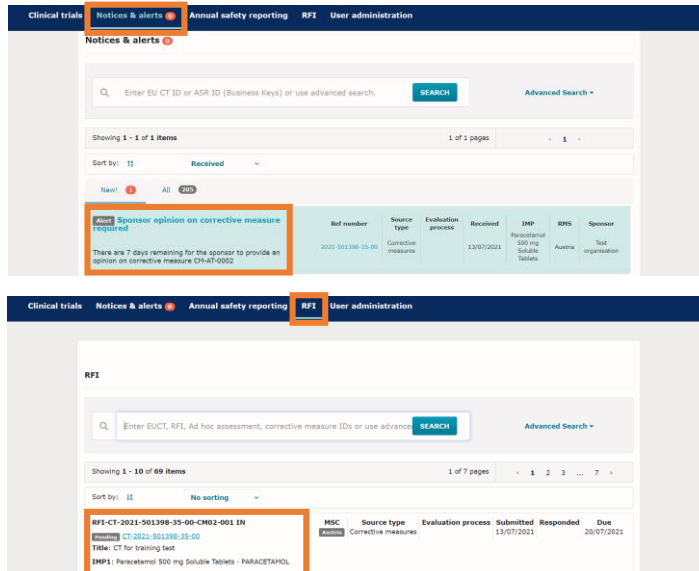
- To access the ad hoc assessments and responses to the respective RFIs, users can click on the **'Ad Hoc assessments' sub-tab on a clinical trial page** and scroll down to the Ad-hoc assessment.

The screenshot shows the 'Ad Hoc assessments' sub-tab on a clinical trial page. The page title is 'CT for training test' with ID '2021-501398-35-00' and 'RMS: Austria'. The 'Ad Hoc assessments' section shows a table with one entry: 'Ad Hoc assessment 4 AT-000000024' with a 'Request for information (RFI)' and a response ID 'RFI-AA-AT-000000024-001' that is 'Responded: 12/07/2021'.

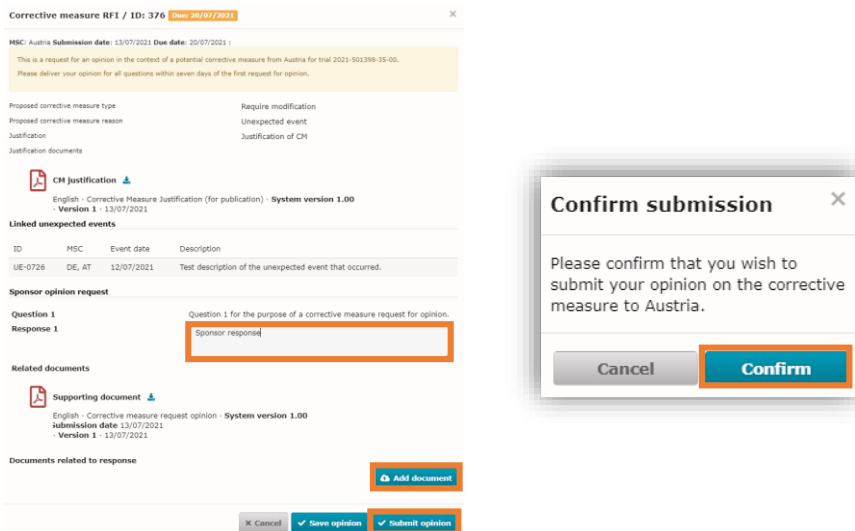
# Corrective measures

## How to respond to requests for opinion regarding corrective measures

- Users can access the requests for opinion sent by the MSC(s) regarding the corrective measures RFI via the alert received on the 'Notices & alerts' tab, or in the 'RFI' tab.



- To answer the RFI, users can fill in the **respective details** in the pop-up window. Click on 'Submit opinion' and then select the 'Confirm' button. Supporting documentation can be provided in support to the responses.



- To access the **corrective measures that have been already applied**, they will appear on the 'Corrective measures' sub-tab on a clinical trial page.



# Trial results

## How to submit trial results and lay person summary of results

- Users can open the **Clinical trials tab** and search for the clinical trial using the **search functionality** that suits the best their need.

- Users can access the '**Trial results**' sub-tab in a **CT page**. Then **click** on the '**+ New**' button.

- After populating the **details according to each case** (summary of results and lay person summary of results), users can click on '**Submit**' button and then confirm it in the pop-up.

### Summary of result

### Lay person summary of result

## Reference table

Find below relevant links with further information on this topic:

Module	Material	Source
Module 05: Manage a clinical trial through CTIS	<a href="#">eLearning</a>	EMA corporate website
Module 05: Manage a clinical trial through CTIS	<a href="#">Frequently Asked Questions</a>	EMA corporate website
Module 05: Manage a clinical trial through CTIS	<a href="#">Video - How to manage a clinical trial in the CTIS (Sponsors) – Trial and recruitment periods notifications</a>	EMA YouTube channel
Module 05: Manage a clinical trial through CTIS	<a href="#">Video - How to manage a clinical trial in the CTIS sponsor workspace – Other notifications</a>	EMA YouTube channel



**European Medicines Agency**

Domenico Scarlattilaan 6  
1083 HS Amsterdam  
The Netherlands

**Telephone** +31 (0)88 781 6000

**Send a question**

[www.ema.europa.eu/contact](http://www.ema.europa.eu/contact)

Clinical Trials Information System (CTIS)

Module 19: CTIS for SMEs and Academia

Step-by-step guide 6: How to manage a clinical trial

© European Medicines Agency, 2021.

Reproduction is authorised provided the source is acknowledged.