

# **eHealth: involvement of users in EU initiatives**

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**eHealth Users' Stakeholder Group**

**Past President, CPME**

# Users are:

- Patients
- Healthcare professionals
- Managers
- Insurers
- and a lot more.....

# Current initiatives

- epSOS and CALLIOPE
- eHealth governance initiative:
  - Joint Action and Thematic network
  - Work package on trust and acceptability
- Chain of Trust
- Renewing Health
- Innovation programme for healthy ageing

# The changing face of healthcare

- Patient demands and expectations:
- Access to records/held records
- Information flows
- Self care and shared care
- Chronic disease management
- Care across social/medical boundaries
- New types of HCPs
- “Tele-health”



# Privacy and confidentiality

- Data protection
  - EU Directive
  - Framework for penalties/deterrence
  - “Privacy by design”
- Human Rights
  - Article 8 - privacy
- Ethical
  - Framework for trust and autonomy
  - Consent, confidentiality and partnership

**ACUTE CARE**

Emergency care while  
travelling

Monitoring

**LONG-TERM CARE**

Mixed primary, secondary  
and social care

# Cross-Border care

Detailed record

**PLANNED CARE**

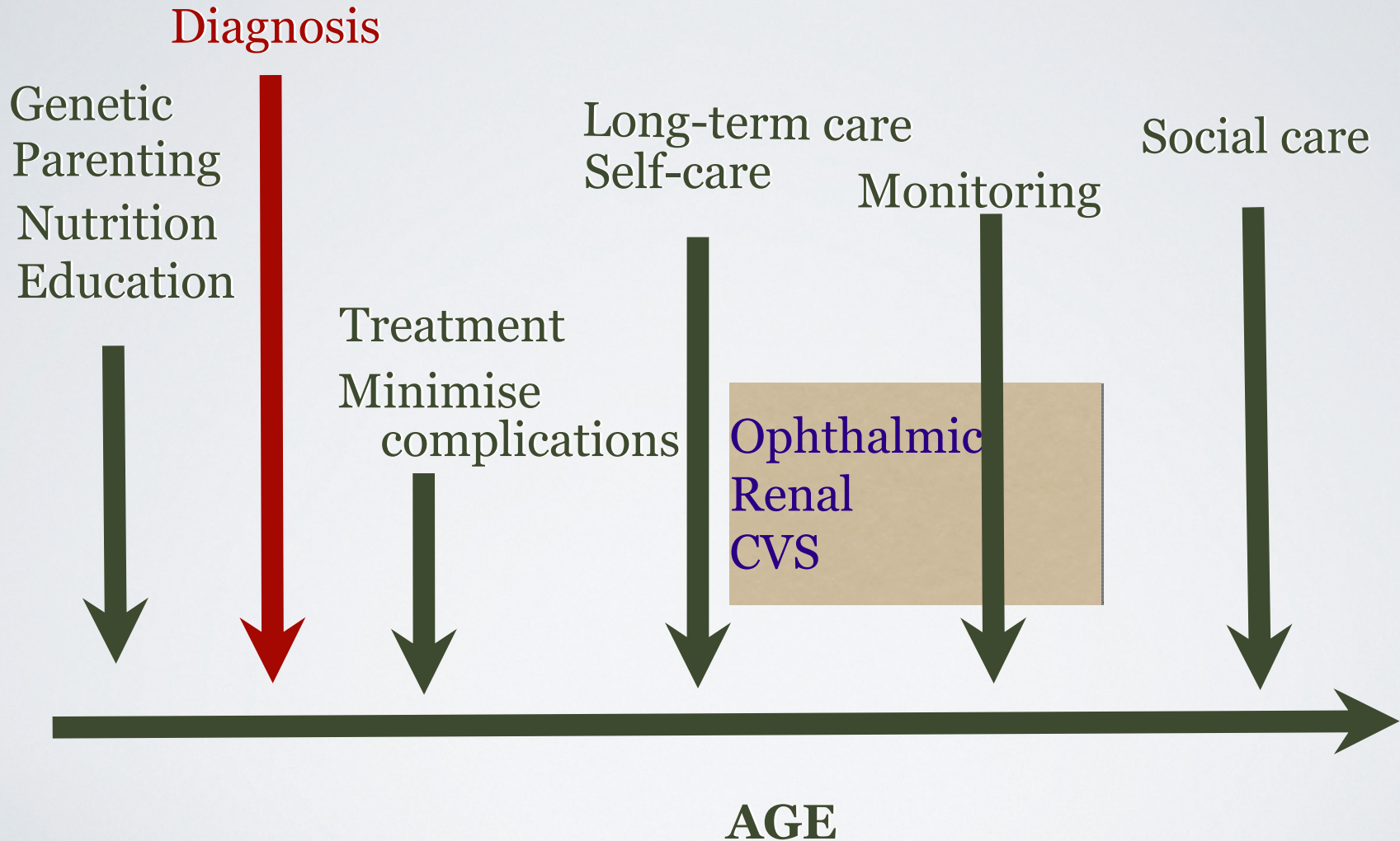
"Medical tourism"

Record can be shared

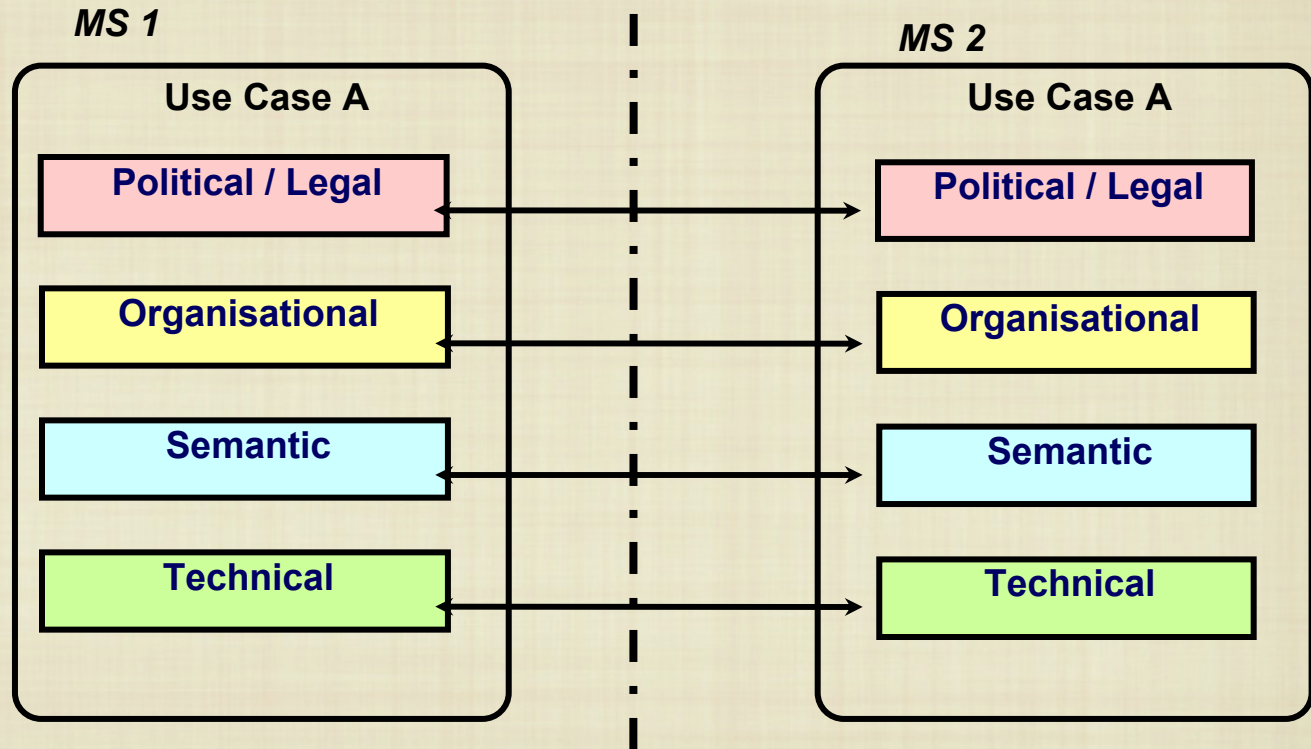
Planned procedure and  
aftercare



# Diabetes



# INTEROPERABILITY





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**THANK YOU**