



EUROPEAN MEDICINES AGENCY  
SCIENCE MEDICINES HEALTH

## Healthcare Professionals Working Group (HCPWG): Reporting of adverse drug reactions by web-based forms

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# Adverse Reaction reporting by healthcare professionals

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- New Pharmacovigilance Legislation
  - Facilitates the reporting of suspected adverse reactions to medicinal products by both healthcare professionals and patients
  - The Agency shall, in collaboration with the Member States, develop standard web-based structured forms for the reporting of suspected adverse reactions by healthcare professionals and patients



## Adverse reaction reporting

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- New Pharmacovigilance Legislation

Adverse reactions include reports on noxious and unintended effects from the authorised use of a medicinal product and also:

- Use outside the terms of the marketing authorisation including misuse and abuse
- Medication error
- Overdose
- Occupational exposure



**Health Care Professionals**



**National Competent Authority**



**Patients Consumers**

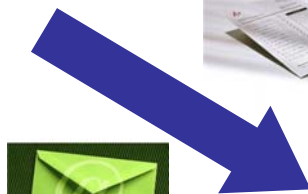


New reporting rules:  
Reporting by patients,  
consumers and  
health care professionals to  
National Competent Authority





**Health Care Professionals**



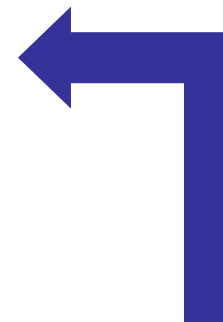
**Marketing Authorisation Holder**



**Patients Consumers**



**National Competent Authority**



New reporting rules:  
Re-routing of adverse reactions to the national Competent Authority of the country where the adverse reaction occurred



# Web-forms and ADR reporting

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- Contact details of healthcare professional
  - (for follow up and obtaining further information if necessary)
- Personal information on patient
  - Age/Age group/gender
- Information on adverse drug reaction
  - Description of reaction, dates, outcome, seriousness, rechallenge, test results, cause of death
- Information on medicine/s
  - Name of medicine, start and end dates, dosing, route of administration, indication(s), co-medication
- Medical and drug history
- Supporting documentation





## Questions to HCPWG

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- Would a user registration system be considered useful?
  - Stores your contact details for future use
  - Allows retrieval of previously submitted reports e.g. for follow-up on new information on an individual case



## Questions to HCPWG

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- Would a separate form for healthcare professionals and patients be preferable?
  - Possibility to use medical terminology such as MedDRA (Medical Dictionary for Regulatory Activities) as well as lay language
- Would a separate form be preferable for certain classes of drugs?
  - For example: vaccines (eg: PEI, FDA VAERS)





## Example: MHRA HCP Reporting Form

### Welcome to the on-line reporting site for the Yellow Card Scheme

This site can be used to report suspected side effects to any medication including vaccines.

#### Not Registered?

If you are a new visitor to the site or have not registered previously, please select one of the options below before entering the main site. This will allow us to provide you with the best possible information to help you while using this site.

**I'm a member of the public**

**I'm a health care professional**

#### Already Registered, Login Here

If you have already registered with this site, please login.

Fields marked with a \* are required

Email Address \* ?

Password \*

**Login**

[I have forgotten my password](#)



## Example: MHRA HCP Reporting Form

### Step 3 - Suspect Reactions

Fields marked with a \* are required

As you type in the box, the website will suggest possible terms from our dictionary. If one of these terms is an appropriate term for the reaction, then please enter it. If you need to enter a term not in the dictionary, simply click on 'add another Suspect Reaction'.

**Suspect Reactions added:**

**Suspect Reaction \***

**Please select an outcome for each suspect reaction**

- ☐ Recovered
- ☐ Recovering with some lasting effects
- ☐ Recovering
- ☐ Not recovered
- ☐ Caused Death
- ☐ Unknown
- ☐ Other (Please give details below)

**Add another Suspect Reaction**

**Do you consider the reaction to be serious? \***

☐

Yes

☐

No



## Example reaction section at TGA

### Medicine Details (Minimum of one entry required)

★

Drug Name

Batch # (if known)

Date Administered Form

### Reaction Details

Reaction Onset Date:

★ Adverse Reaction  
Description:

Severity:

Treatment of Reaction:

Outcome:

If outcome is 'Death' or 'Recovered' enter Date of Outcome:

Sequelae of Reaction: ☒ No ☐ Yes



## Question to HCPWG

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- What is the most preferable way to enter information on the medicine?
  - Choice from a standardised medicines list
    - Authorised/registered medicinal products marketed in the country of the reporter
  - Drop down lists for dose/route of administration
    - Full European Pharmacopoeia
    - Shortened list



## Example: TGA Reporting Form

### TGA eBusiness Services Australian Adverse Drug Rea

[Save](#)[Save & Close](#)[Close](#)

All dates must be entered in DD/MM/YYYY Format.

★ Medicine:

Please use tradenames, asterisk if medicine is suspected and include AUSTL or AUSTR

Dose:

Frequency:

Form:

Route:

Date Started:

Date Stopped:

Reason for Use:

Batch Number:

[Save](#)[Save & Close](#)[Close](#)

Last updated: 9 September 2011

URL: <https://www.ebs.tga.gov.au/ebs/adrs/ADRSLodg.nsf/f4e33c7fa8b407454a2569d1000516e3>



## Example: Lareb Reporting Form

<b>Bijwerking [1]</b>	
Vermoedelijke bijwerking *	<input type="text"/>
Begindatum bijwerking * <small>(dag en maand zijn niet verplicht, maar graag zo precies mogelijk invullen)</small>	-- dag -- -- maand -- -- jaar --
Hoe lang gebruikte uw patient het geneesmiddel voordat de klachten optraden?	<input type="text"/> selecteer eenheid
Afloop *	selecteer afloop...
Waren er nog andere bijwerkingen?	<a href="#">Andere bijwerking +</a>
<b>Geneesmiddel [1]</b>	
Verdacht geneesmiddel *	<input type="text" value="metop"/>
Specificeer geneesmiddel	METOPIRON
RVG code	METOPROLOL
Mogelijke interactie	METOPROLOL MET THIAZIDEN
Startdatum * <small>(dag en maand zijn niet verplicht, maar graag zo precies mogelijk invullen)</small>	
Dosering	<input type="text"/>
Toedieningsweg	selecteer...

Look up for medicines



## Question to HCPWG

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- Interactive questions
  - Would it be considered helpful to formulate questions on interactive basis e.g.: what is the gender of your patient? What is the suspect drug?
- Upload facility
  - Would it be useful to be able to upload e.g.: the discharge summary





## Question to HCPWG

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- Reports of ADRs resulting from medication error, use outside terms of marketing authorisation (off-label), misuse and abuse, overdose and occupational exposure
  - Would radio buttons/check boxes/drop down lists be useful as a prompt?



## Example from IMB

Suspected Reaction(s)	
Description of Reaction(s): *	<input type="text"/>
- OR -	
Lack of Efficacy: *	<input type="checkbox"/>
- OR -	
Medication Error: *	<input type="checkbox"/>
Reaction Date:	<input type="text" value="/ /"/> <a href="#">Clear</a>
Duration of Reaction:	<input type="text"/>
Treatment given in response to the reaction:	<input type="text"/>
<input type="button" value="Add"/>	



## Question to HCPWG

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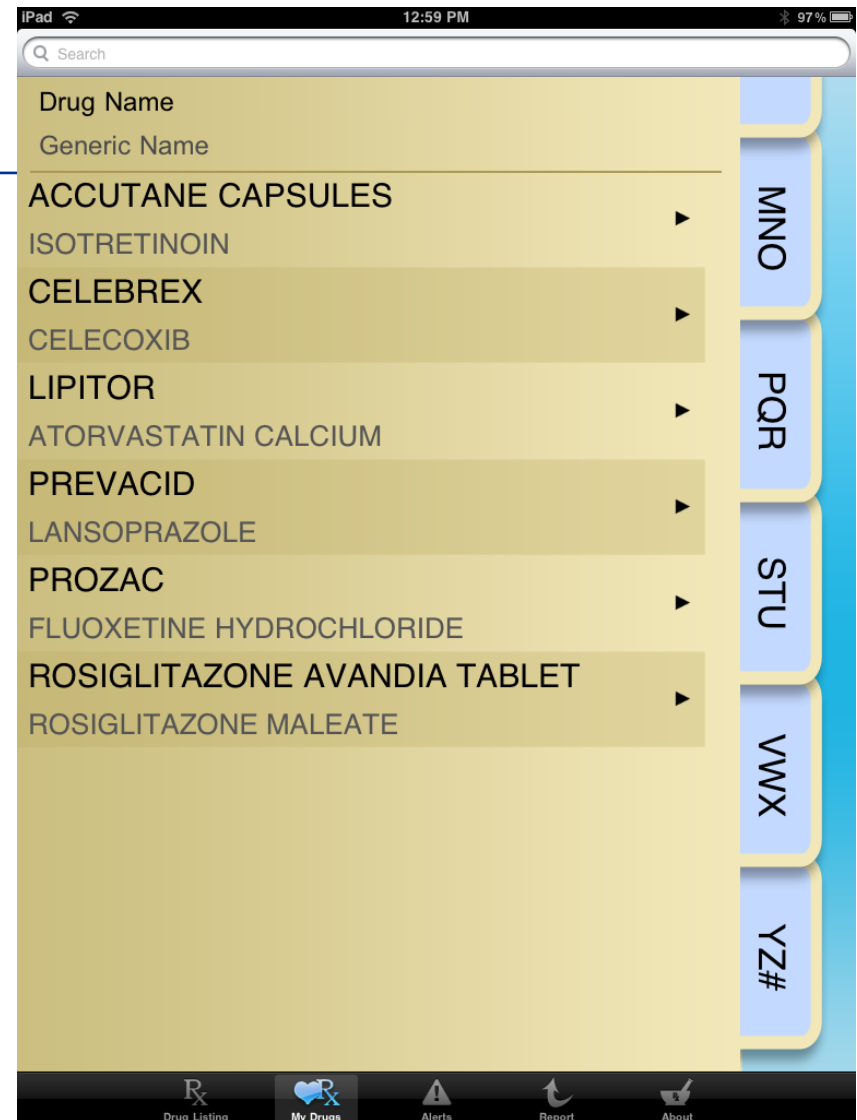
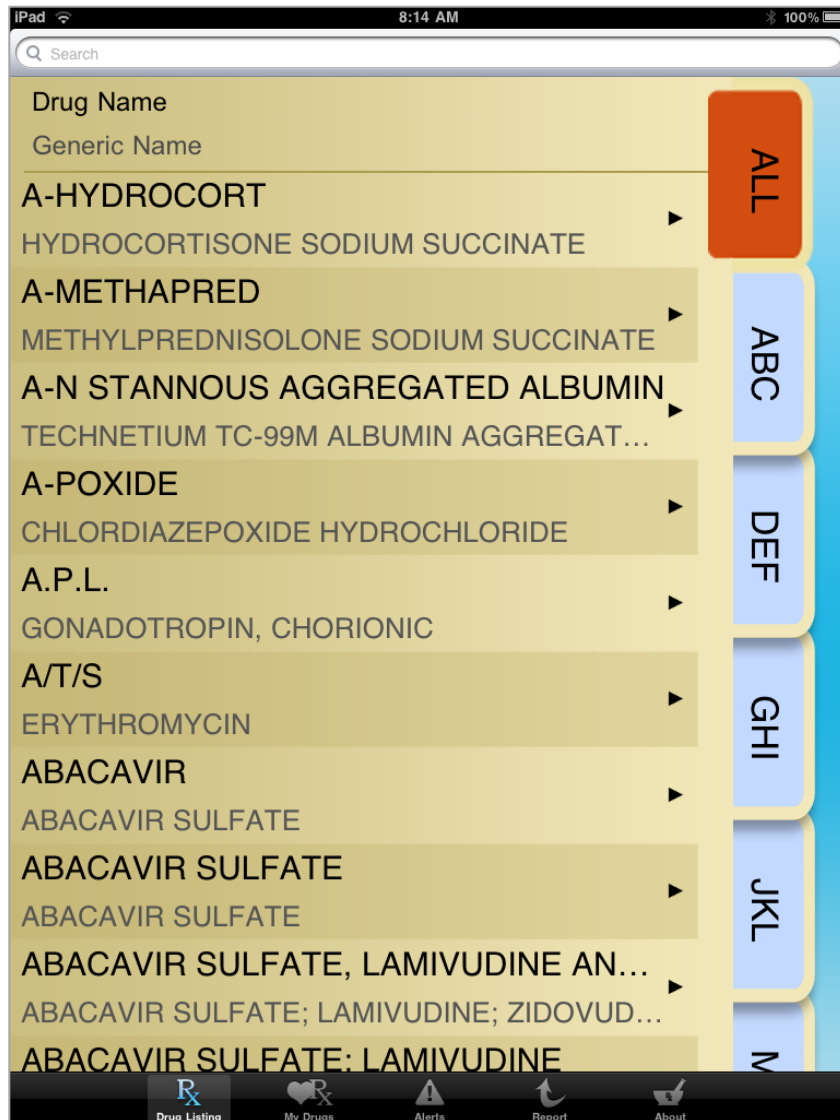
- Conditional questions
  - Would it be considered helpful to add targeted questions depending on patient groups (e.g. pregnancy/paediatrics/breast feeding/elderly)
- Feedback
  - What feedback would you like to receive following your submission of an adverse reaction report
  - Would a link to the product information be helpful?



## Question to the HCPWG

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- What kind of technologies do you consider useful to support reporting?
  - Web forms, smart phone or tablet apps
- Example: MedWatcher app recently launched in United States
  - Facilitates reporting directly to FDA
  - Can communicate FDA drug alerts
  - Integrate with existing clinical workflows





## Example: MedWatcher, US

12:48 PM 99%

Certain personal information is required if you are a healthcare provider so that FDA can respond appropriately to the report. If you are a patient/caregiver, no personal information will be displayed.

I am a:

- ☒ Healthcare Professional
- ☐ Patient/Caregiver

If you would like to submit a report to FDA, choose healthcare provider. If you would like to post to user reviews, choose patient/caregiver.

Step 1 Step 2 Step 3 Step 4 Step 5 Submit

Drug Listing My Drugs Alerts Report About

12:43 PM 99%

Reporter Information

Provider Name  
Provider Address 1  
Provider Address 2  
Provider Clinic/Institution (Optional)  
Provider City  
Provider State  
Provider ZIP  
Provider Email

Continue to Step 3

Step 1 Step 2 Step 3 Step 4 Step 5 Submit

Drug Listing My Drugs Alerts Report About

9:25 AM 100%

Drug & Patient Details

All Drugs Potentially Involved +

Patient DOB  
Patient Gender  
Male Female

Dates of Use  
Date From - Date To  
and/or  
Date of Event  
Date Of

Diagnosis/reason for use (optional)

Continue to Step 4

Step 1 Step 2 Step 3 Step 4 Step 5 Submit

Drug Listing My Drugs Alerts Report About



## Example: MedWatcher, US

Notes

Describe Relevant Patient History:

Describe Potential Adverse Event:

Additional information for FDA (drug manufacturer, lot #, etc.):

Step 4

Step 5

Submit

Complications

Did the event possibly result in a ... death?

Yes No

Please provide a date

Date of Death

birth defect?

Yes No

hospitalization or medical attention?

Yes No

disability or permanent damage?

Yes NO

required intervention to prevent permanent impairment/damage?

Yes NO

other serious events?

Yes NO

if yes:

Step 5

Submit

Submit

Press Submit Event to post your report to user reviews.

Personal and identifying information is kept confidential.

If you would like to submit your report directly to FDA, please call [1-800-FDA-1088](tel:1-800-FDA-1088) (1-800-332-1088), or submit a report using the Healthcare Provider option in Step 1.

Submit Event

Cancel and Clear

Submit





iPad 8:14 AM 100%

## FDA Drug Alerts

### MedWatch Archive, 2010

- Intravenous Medications Manufactured by Claris: Recall due to contamination of products**  
Originally Posted 05/29/2010 ▶
- PediaCare Children's Products [Blacksmith Brand]: Recall of four products**  
Originally Posted 05/29/2010 ▶
- Arrow Brand Medicated Oil and Embrocation: Consumer Warning, Product Considered Toxic**  
Originally Posted 05/28/2010 ▶
- Hylanex recombinant (hyaluronidase human injection): Recall**  
Originally Posted 05/26/2010 ▶
- Orlistat (marketed as Alli and Xenical): Labeling Change**  
Originally Posted 05/26/2010 ▶
- Proton Pump Inhibitors (PPI): Class Labeling Change**  
Originally Posted 05/25/2010 ▶

Drug Listing My Drugs Alerts Report About

iPad 8:50 AM 96%

Proton Pump Inhibitors (PPI): Class Labeling Change  
www.fda.gov/Safety/MedWatch/SafetyInfo... Google

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FDA U.S. Food and Drug Administration A-Z Index Search go

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### Safety

Home > Safety > MedWatch The FDA Safety Information and Adverse Event Reporting Program > Safety Information

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#### MedWatch The FDA Safety Information and Adverse Event Reporting Program

##### Safety Information

##### Safety Alerts for Human Medical Products

- 2010 Safety Alerts for Human Medical Products
- 2009 Safety Alerts for Human Medical Products
- 2008 Safety Alerts for Human Medical Products
- 2007 Safety Alerts for Human Medical Products
- 2006 Safety Alerts for Human Medical Products
- 2005 Safety Alerts for Human Medical Products
- 2004 Safety Alerts for Human Medical Products
- 2003 Safety Alerts for Human Medical Products
- 2002 Safety Alerts for Human Medical Products
- 2001 Safety Alerts for Human Medical Products
- 2000 Safety Alerts for Human Medical Products

#### Proton Pump Inhibitors (PPI): Class Labeling Change

Including Nexium, Dexilant, Prilosec, Zegerid, Prevacid, Protonix, Aciphex, Vimovo, Prilosec OTC, Zegerid OTC, and Prevacid 24HR

**Audience:** Family Practice, consumers

[Posted 05/25/2010] FDA notified healthcare professionals and patients of revisions to the prescription and over-the-counter [OTC] labels for proton pump inhibitors, which work by reducing the amount of acid in the stomach, to include new safety information about a possible increased risk of fractures of the hip, wrist, and spine with the use of these medications.

The new safety information is based on FDA's review of several epidemiological studies that found those at greatest risk for these fractures received high doses of proton pump inhibitors or used them for one year or more. The majority of the studies evaluated individuals 50 years of age or older and the increased risk of fracture primarily was observed in this age group. While the greatest increased risk for fractures in these studies involved people who had been taking prescription proton pump inhibitors for at least one year or who had been taking high doses of the prescription medications (not available over-the-counter), as a precaution, the "Drug Facts" label on the OTC proton pump inhibitors (indicated for 14 days of continuous use) also is being revised to include information about this risk. FDA recommends healthcare professionals, when prescribing proton pump inhibitors, should consider whether a lower dose or shorter duration of therapy would adequately treat the patient's condition.

The safety communication includes a data summary with a table and references which support the epidemiological studies reviewed for this communication.

[05/25/2010 - Drug Safety Communication - FDA]  
[05/25/2010 - Possible Increased Risk of Bone Fractures With Certain Antacid Drugs - FDA Consumer Health Update]

Page Last Updated: 05/25/2010  
Note: If you need help accessing information in different file formats, see [Instructions for Downloading Viewers and Players.](#)

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## Summary of Questions to HCPWG

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- Is a separate form for patients/consumers preferred?
- Is medical/scientific terminology preferred to lay language?
- Is a list of medicines helpful when entering the suspect/interacting/concomitant medication?
- Are simplified drop down lists helpful for example for route of administration?
- Are interactive questions helpful?
- What feedback and further information would be useful to you? How would you wish to be contacted on follow-up information by NCAs?
- What additional technology such as apps would be useful?



## Websites

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- *Australia:*  
<https://www.ebs.tga.gov.au/ebs/ADRS/ADRSRepo.nsf/LoginScreen?OpenForm>
- *Netherlands:* <http://www.lareb.nl/meldformulier/patient/melden.asp>
- *Denmark:* <http://laegemiddelstyrelsen.dk/en/topics/side-effects-and-trials/side-effects/report-a-side-effect-or-incident/humans/report-a-side-effect-from-human-medicine--ves-e-form.aspx>
- *UK:* <http://yellowcard.mhra.gov.uk/>
- *Ireland:* <http://www.imb.ie/EN/Safety--Quality/Online-Forms/Human-Medicine-Adverse-Drug-Reaction.aspx>



## Legislative provision

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- ***Directive 2010/84/EU Article 107(a):*** Each Member State shall record all suspected adverse reactions that occur in its territory which are brought to its attention from healthcare professionals and patients. Member States shall involve patients and healthcare professionals, as appropriate, in the follow-up of any reports they receive in order to comply with Article 102(c) and (e).

*Member States shall ensure that reports of such reactions may be submitted by means of the national medicines web- portals or by other means.*



## Legislative provision

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- ***Regulation (EU) No 1235/2010 Article 25:*** *The Agency shall, in collaboration with the Member States, develop standard web-based structured forms for the reporting of suspected adverse reactions by healthcare professionals and patients in accordance with the provisions referred to in Article 107a of Directive 2001/83/EC.*
- ***Regulation (EU) No 1235/2010 Article 26(f) :*** *The Agency shall, in collaboration with the member states and the Commission, make public information about how to report to national competent authorities suspected adverse reactions to medicinal products and the standard structured forms referred to in Article 25 for their web-based reporting by patients and healthcare professionals, including links to national websites.*



## MedDRA

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- The Medical Dictionary for Regulatory Activities (MedDRA ) is a dictionary of medical terms, organised at the highest level by System Organ Class (SOC) down to the lowest, most specific term (Lowest Level Term: LLT). It is the internationally agreed terminology for coding and analysing of Adverse Drug Reactions (ADRs). MedDRA also supports encoding of medical and social history, indications, investigations and physical examination findings.
- MedDRA coding is mandatory for the adverse drug reaction when reporting electronically via ICH E2B. Normally performed by the National Competent Authority (NCA) when adverse reaction reports are received on paper. Highly medical terminology and can be complex to apply correctly.