



EUROPEAN MEDICINES AGENCY  
SCIENCE MEDICINES HEALTH

## Mock ups and specimen review

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Labeling Review and Standards Office



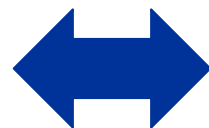
2<sup>nd</sup> Industry stakeholder platform – 9<sup>th</sup> of November 2015

An agency of the European Union

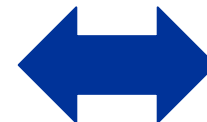
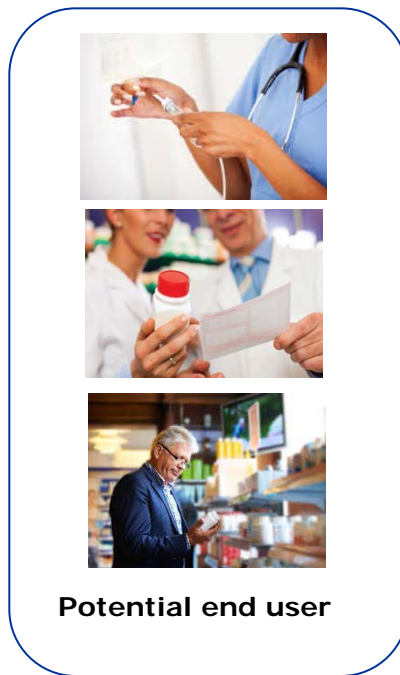




# Labelling is important...



First point of interaction



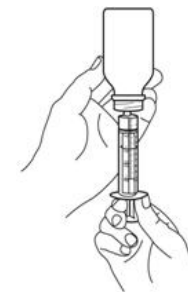
Selection




## Are labels always easy to read?

**Clozapine** – indicated in patients with severe schizophrenia

# Medication errors

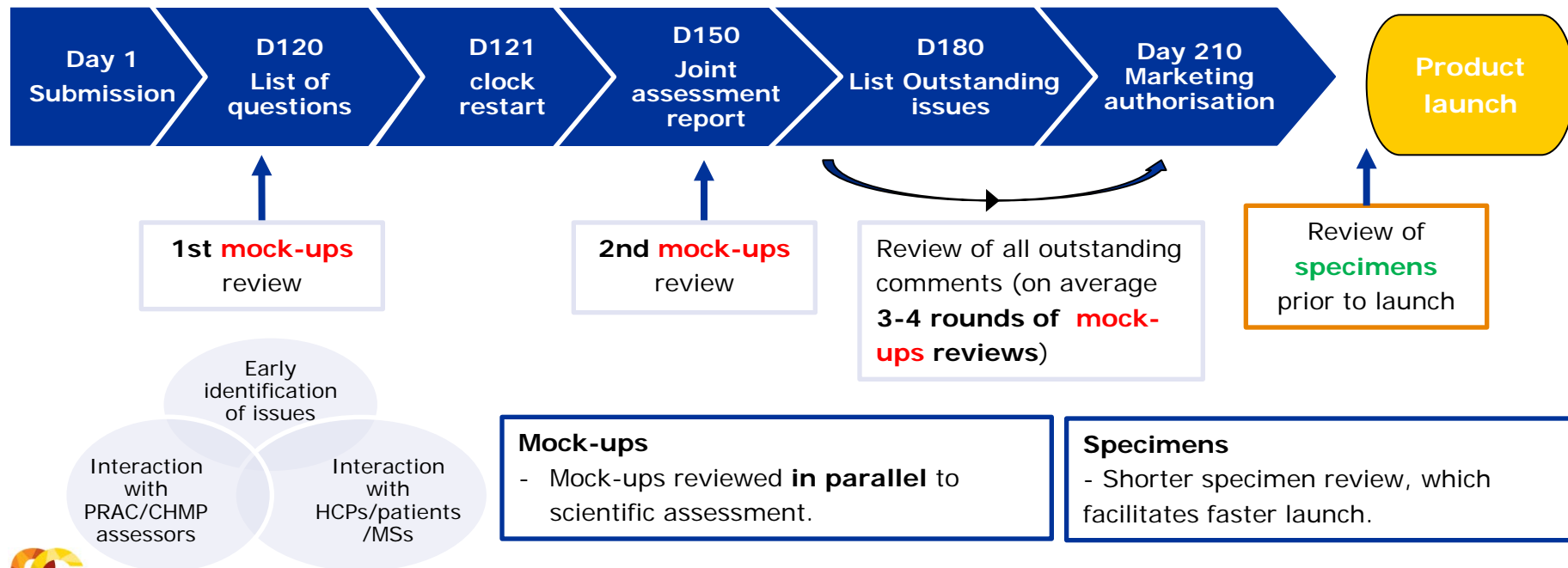


- Nurse mistakenly thought that each 14ml bottle of clozapine contained 50 mg – but there was 50 mg for every millilitre.
  - Patient was given 6 bottles for a 300 mg dose.
- 
- **Labelling issue?**
    - Strength displayed as 50 mg and total volume not prominently displayed?



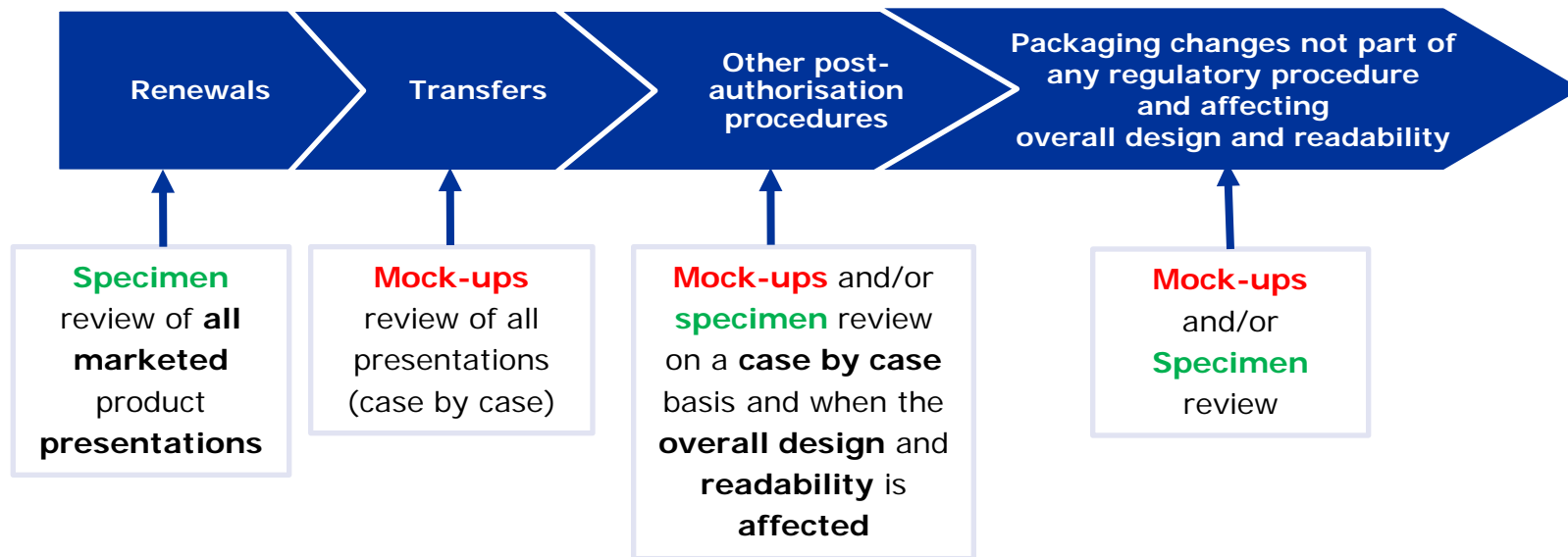


# Mock ups and specimen review Timelines (new applications and extensions)





# Mock ups and specimen review Timelines (post-authorisation)





# Tools and interactions

## Tools:

- EU legislation and guidelines.
- Guidance and alerts issued by medication safety organisations (ISMP, NPSA etc.) and other regulatory agencies (MHRA, FDA, Health Canada etc.).
- Product information, RMP, CHMP and RMP PRAC ARs.



## Interactions:

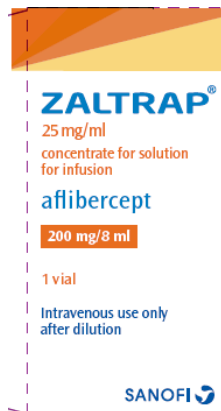
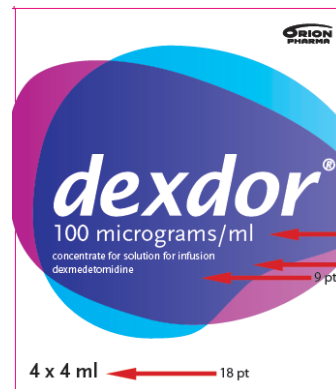
- QRD group and PRAC/CHMP assessors and Rapporteurs.
- Consultations with HCPs, patients and consumers organisations to gather how the medicinal product will be used in 'real life'.



# Readability check (1)

## Examples of problematic areas

- **Logos and pictograms** can interfere with the readability of the information.
- Available **space** not used to enhance legibility/readability of information.
- **Poor contrast** between text and background.
- Too much **prominence** on one element can impair visibility of the rest of the information.
- Small **font size** can impair readability.
- Too many **colours** can confuse.



## Readability check (2)



ORION  
PHARMA

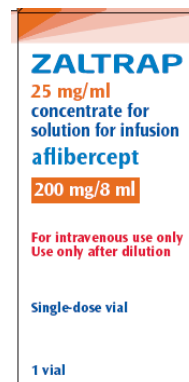
**dexdor<sup>®</sup>**

100 micrograms/ml  
concentrate for solution  
for infusion  
**dexmedetomidine**

**400 micrograms/4 ml**

Intravenous use

4 x 4 ml vials



### Focus:

- Presentation of critical information (balanced and cohesive display).
- Critical information displayed in primes places.
- Differentiation between strengths/total contents.
- Font sizes, positioning of the text, line spacing.
- Special warnings.
- Use of colours/pictograms/logos.
- Overall lay-out and design.



bløde kapsler  
pehmolett kapselit  
myke kapsler  
mjuka kapslar

Hver kapsel indeholder 150 mg  
nifedipin (som salt). Læs indlægssed-  
len for brug. Ophævers virkning opstår for-  
børn. Lige opbevares over 25°C.  
Ophævers i original pakning for at  
beholdes mod fugt. Lige anvendt  
lægemiddel skal i alle henseender  
bortskaffes i henhold til lokale  
retningslinier. Recetter skal læses i de

Jokainen kapseli sisältää 150 mg nintedanibia (nintedanin).  
Lue pakkausohjeet ennen käyttöä.  
Ei lasten ulottuvilla eikä näkyvillä.  
Säilytä alle 25 °C. Säilytä alkuperäispakkauksessa. Herkät  
lääkkeet. Käyttämättömien valmiste-  
ten palautus ja häviö: parhaiten  
vaikuttavasti mukaisesti. Recepti

ELI6700/000/010

Chaque ml de solution pour inhalation par nébuliseur contient 40 mg de céfotaxime hémihydrate équivalent à 100 mg de céfotaxime.

Chaque ampoule contient 240 mg de céfotaxime, chlorure de magnésium et eau pour préparations injectables.

Solution pour inhalation par nébuliseur 56 x 2,4 ml ampoules.

Voie inhalée. A usage unique seulement.

Lire la notice avant utilisation. Tenir hors de la portée et de la vue des enfants.

Pas de précautions particulières de conservation concernant la température.

A conserver dans l'emballage d'origine à l'abri de la lumière.

Médicament soumis à prescription médicale.

Jede **ml Lösung** für einen **Venerbel** enthält:  
Levofloxacin-Hemihydrochlorid entspricht 100 mg  
Levofloxacin.

Jede **Ampulle** enthält 240 mg Levofloxacin,  
Magnesiumchlorid und Wasser für  
Injektionszwecke.

**Lösung für einen Venerbel** 56 x 2,4 ml  
**Ampullen**.

**Zur Inhalation:** Nur für einmaligen Gebrauch.  
Packungsbeilage beachten. Arzneimittel für  
Kinder unzugänglich aufbewahren.  
Für dieses Arzneimittel sind bezüglich der  
Temperatur keine besonderen  
Lagerungsbedingungen erforderlich.  
In der Originalpackung aufbewahren, um  
den Inhalt vor Licht zu schützen.  
Verschwendungsschlicht.

De vernieuwde dosering bevat  
levofloxacine 240 mg wat overeenkomt  
met 100 mg levofloxacine.  
Elke ampul bevat 240 mg levofloxacine,  
magnesiumchloride en water voor injecties.  
Vernieuwde dosering 56 x 24 ml Ampullen.  
Inhalatie. Uitsluitend bestemd voor eenmalig  
gebruik.  
Voor gebruik de bijsluiters lezen.  
Buiten het bereik en zicht van kinderen  
houden.  
Voor dit geneesmiddel zijn er geen speciale  
bewaarsomstandigheden wat betreft de temperatuur.  
Bewaren in de oorspronkelijke verpakking teneinde  
bescherming tegen licht.  
Geneesmiddel op medisch voorschrift.

5 mg / active substance  
5 mg / active substance  
5 mg / active substance

Suukaudne lahus. Sõdums iekskigai  
lietošanai. Geriamasis tirpalas Active  
substance. Active substance Active  
substance

**50 ml** Suukaudne lahus.  
Šķidums iekšķīgai lietošanai.  
Geriamasis tirpalas.

Partii nr./	Kölblīk kuni/
Sērija/	Derīgs līdz/
Serijs	Tinka iki

MM/YYYY

EU/00000000

MAHMAH MAHMAH/  
AMH/MAHa[illegible]**TRADENAME**

200 U

5000 U/ml, j./ml, E/ml

**Injekčný roztok /Roztwór do wstrzykiwań**  
**Oldatos injekció /Injekční roztok**

Intramuskulárne použitie/Podanie domięśniowe/  
Intramuscularis alkalmazasra/Intramuskulárni podáni.

**Intramuskulárne použitie/Podanie domiešniowe/  
Intramuscularis alkalimazasra/Intramuskulární po**

Zloženie/Skład/Összetétel/Složení

Jeden ml obsahuje 5000 U botulinotoxínu typu A (2500 U v jednej injekčnej liekovke).

1 ml tartalmaz 5000 E B típusú székletbaktériumot (2500 E

Jeden ml obsahuje 5000 j. botulinického toxinu B (2500

[jednotek v in ěk ní la více\)](#)

EU/0400/000/00 EU/0400/000/00 EU/0400/000/00

Dinatriumsukcinát, chlorid sodný, ľudský sérový albumín,  
nátriumkaprylát, natriumacetát, tryptofanát, kyselina chlorovodíková  
a voda na injekcie.

Disodu bursztynian, sodu chlorek, albumina ludzka, sodu kaprylan, sodu acetylotryptofanian, kwas solny i woda do wstrzykiwań.  
Dinitrobenzoeskian, natrium-klorid, human serum albumin

nátrium-szüksínát, nátrium-tyridó, human szerum-albumin, nátrium-kaprilát, nátrium-acetil-triptofánát, sósav és injekcióhoz való víz

Dinatrium-sukcinát, chlorid sodný, lidský serumalbumin, natrium-oktanoát, sodná sůl acetyltryptofanu, kyselina chlorovodíková a voda na injekci.

1 x 0,5 ml  
injekčná  
liekovka/  
fiolka/  
injekciós  
üveg/  
injekční  
lahvička  
2500U  
2500 J  
2500 E

1 x 0,5 ml  
injekčná  
liekovka/  
fioľka/  
injekčios  
úveg/  
injekční  
lahvička  
2500U  
2500 J  
2500 E



# Available tools...

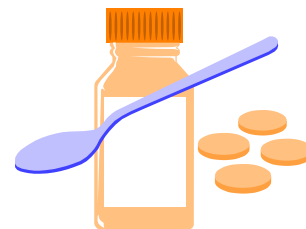
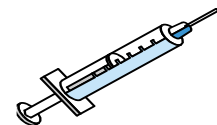
- All the readability principles can be **very difficult to apply, especially on multilingual packaging.**
- **Several strategies are available:**
  - Use of innovative labels
  - Display of one language per panel
  - Use of English or Latin for the active substance
  - Use of short standard terms (pharmaceutical form, route of administration, container)
  - Use of standard abbreviations
  - Exemption - Text simplification (Art.63 of Directive 2001/83/EC)\*
  - Language exemption (Art.63 of Directive 2001/83/EC)\*
  - To have thorough assessment of the text that will be displayed



\*Products not intended to be delivered directly to the patient and orphan products

## Mock-ups and specimens review - **Further scope?**

- The readability check performed considering **practical aspects** on how the product will be **prescribed, dispensed, stored and used** to make sure that the proposed **layout** allow the correct **identification** and **safe** use of the product.
  - Introduction of a new device/change of device.
  - Introduction of a new pharmaceutical form (tablets vs prolonged-release tablets).
  - Inclusion of specific warnings (cytotoxic)
  - Introduction of a higher concentration (Insulin).
  - Expression of strength (concentration per ml vs total content per total volume)
  - Potential for medication errors due to pack configuration (complex posology)



# Tresiba (new MAA) (1)

- **New MAA:** Introduction of a new higher concentration insulin (**200 mg/ml**).
  - Impact on harmonised therapeutic environment (only **100 units/ml** in EU).
- **Issue:** potential risk of mix-ups with fatal consequences (high-risk product).
- **Mock-ups review:**
  - Similarity in pack design and colour scheme.
  - Focus on the maximum number of units to be delivered.
  - Pen delivering “2 units per click”.
- **1<sup>st</sup> consultation** with patients, healthcare professionals and QRD
  - **Product information** and **mock-ups**.



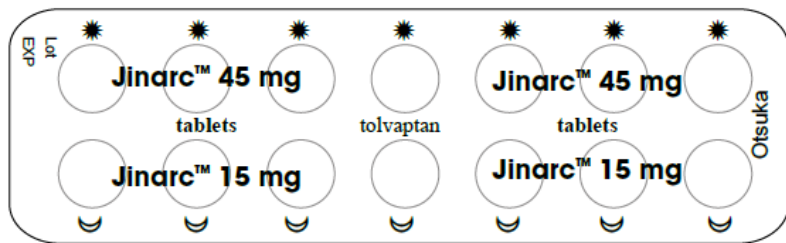
## Tresiba (new MAA) (2)



- Issues were presented and discussed at **CHMP** and followed up at a **Diabetes & Endocrinology SAG**.
- **2<sup>nd</sup> consultation** with patients, healthcare professionals and QRD
  - **Revised mock-ups** and **educational materials**.
- **Outcome:**
  - Highlight of the **strength**.
  - Highlight of the **warning** regarding the steps vs. units.
  - Change in **layout** and use of **colours**.

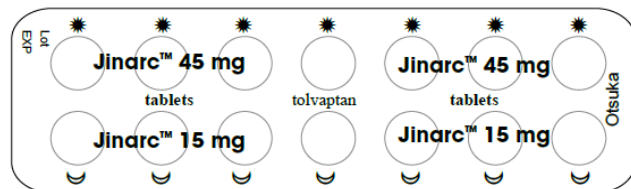
## Jinarc (new MAA) (1)

(Indication - cyst development and renal insufficiency of autosomal dominant polycystic **kidney disease**)



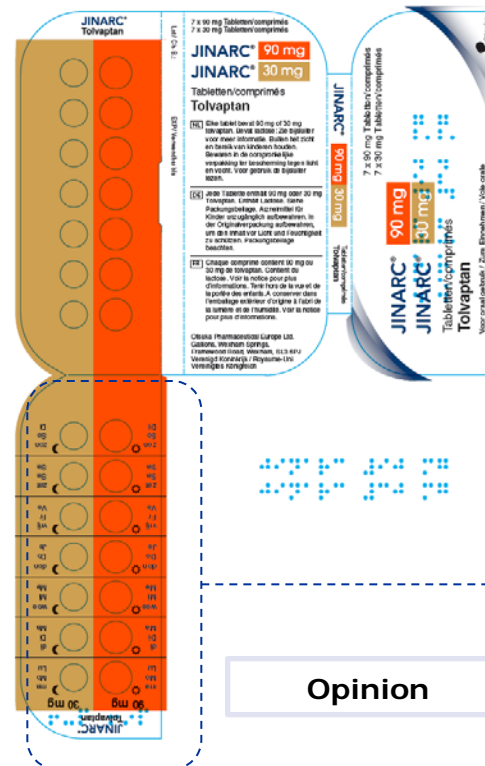
- **Posology:** Total daily doses (60, 90, or 120 mg). **To be taken twice daily in split dose (e.g 45 mg + 15 mg)**
- **Potential risk for medication errors:** lack of **adherence** to the treatment due to **blister layout**.
  - High **risk** of medication errors **if tablets are taken randomly**.
  - A simple **blister** containing **two strengths** has **never been accepted**.
- **Discussion with company:** to consider different packaging to ensure that the right dose is taken.
- **Concerns shared** and discussed with **CHMP, PRAC** Rapporteurs.
- Issue incorporated as part of the **D180 LoOI** .

# Jinarc (new MAA)

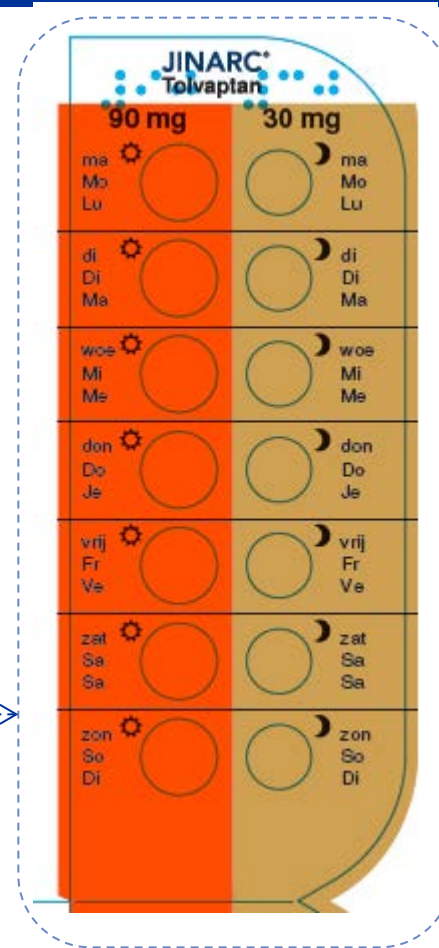


Day 1

- Outcome:** change to the blister layout.  
Use of a wallet type blister.



Opinion





# Multipack presentation



MULTIPACK  
(carton)



MULTIPACK  
(Shrink wrap/bundle wrap)



NOT A MULTIPACK

- The **Commission**, together with **Member States**, in the context of the Notice to applicants provided clarification regarding **multipacks** in the **packaging guideline**:

## ***“Pack composition***

*The description below provide examples of presentations, that may be covered by marketing authorisation(s), and do not reflect marketing possibilities.*

***Multi packs: these packs are composed of several single packs of the same strength of a medication product. [...]”***



# Multipack presentations – General principles

- The multipack **outer carton** should display all **legally** required **items** (including **blue box**)
- **Not possible** to **sell** the **inner boxes** within the multipack **as single presentations**
- **Each** individual **inner boxes** should contain **a package leaflet**
- It is expected that **Braille** would be present on both the **outer packaging** and **inner boxes**
- The **labelling** must **clearly** state the **content of the pack** to ensure correct identification in the **supply chain**, to **healthcare professional** and **patients**.
- The current **QRD template** provides detailed **guidance** on the wording and structure of **multipack presentations**.
- **Multipack** presentations should be **register** (i.e. included in the Annexes) even if **not market** in all Member States.
- A **multipack** will be authorised as a **separate presentation** with its own **specific EU sub-number** and will attract a **separate fee**.



# Carton vs plastic wrapping (bundling)

- **Preference is for carton.** Use of **plastic wrapping/bundling** should only be **exceptional**.
- A simple **plastic wrap** might not fulfil the requirements for clear identification and **could create confusion**.
  - **Plastic wrapping** often used for **transportation or shipment** (i.e do not constitute a pack size).
  - It is essential to **differentiate** between outer packaging used for **transportation/shipment** and wrapping used to contain a **presentation**.
  - Packs wrapped together to create an **additional presentation** have to be correctly **labelled** to meet the labelling **requirements** for **medicinal products**.
- If **shrink-wrapping** is used, **justification** on why this is the preferred option over a carton should be provided.
  - A **label** displaying all legally required items for outer packaging has to be affixed to the plastic wrap (including blue box)
  - Transparent vs non-transparent wrapping => **EMA no policy** => MAH choice



# Quick Response codes (QR codes)



**Legal basis** – Article 62 of Directive 2001/83/EC, “the outer packaging and the package leaflet may include symbols or pictograms designed to clarify certain information mentioned in Articles 54 and 59(1) and other information compatible with the summary of product characteristics which is useful to the patient, with the exclusion of any element of a promotional nature”.





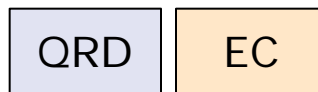
## QR code – content and location

- **Statutory information:** Information from the **approved product information** (SmPC/leaflet)
- **Additional information:** other information that is not included in the product information as such but is **useful** to patients/users and **non-promotional** (e.g. video)
- **Location:** Not affect the readability of statutory information and ideally to be located in an area with minimal or no impact on readability (e.g. inner flap of the carton)

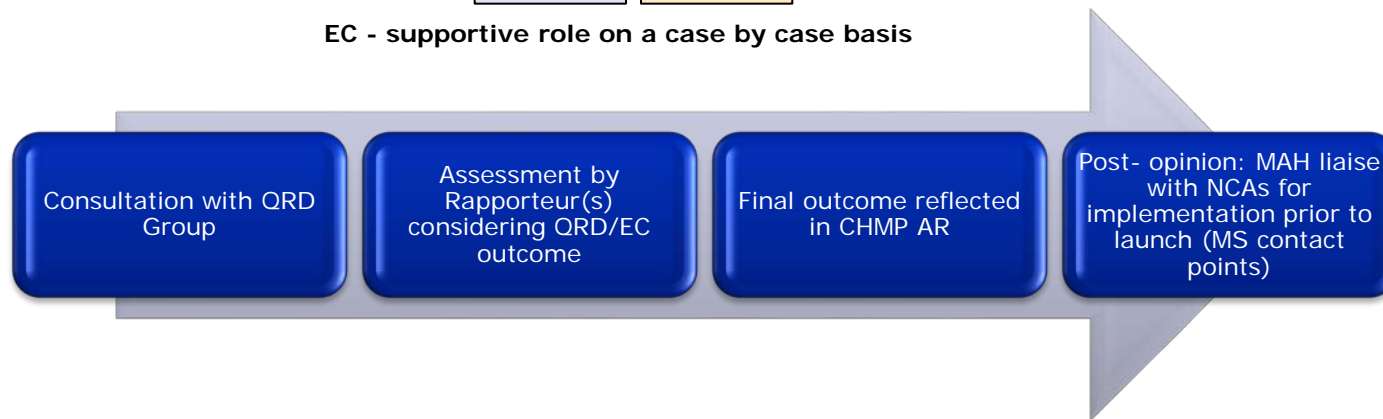


## QR Code – submission and assessment

- **Submission of request/declaration form:** information regarding QR code content + updated mock-ups + product information (in the context of an assessment procedure – Module 1.3.1)
- **For statutory information:** Rapporteur **only** reviews the **declaration form** (acceptability reflected in CHMP AR)
- **For additional information:**



EC - supportive role on a case by case basis





# Quick Response codes (QR codes)

## Guidance

[http://www.ema.europa.eu/docs/en\\_GB/document\\_library/Regulatory\\_and\\_procedural\\_guideline/2015/07/WC500190405.pdf](http://www.ema.europa.eu/docs/en_GB/document_library/Regulatory_and_procedural_guideline/2015/07/WC500190405.pdf)

## Declaration

[http://www.ema.europa.eu/ema/index.jsp?curl=pages/regulation/document\\_listing/document\\_listing\\_000254.jsp&mid=WC0b01ac058008c34c](http://www.ema.europa.eu/ema/index.jsp?curl=pages/regulation/document_listing/document_listing_000254.jsp&mid=WC0b01ac058008c34c)

## QRD contact points:

[http://www.ema.europa.eu/docs/en\\_GB/document\\_library/Other/2015/07/WC500190404.pdf](http://www.ema.europa.eu/docs/en_GB/document_library/Other/2015/07/WC500190404.pdf)



# Thank you for your attention

## Further information

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