

French National Agency for Medicines and Health Products Safety (ANSM) :

Reinforcing the collaboration with healthcare professionals and patient associations

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IPA meeting

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Relations with healthcare professionals and patient associations in the ANSM organisation : Objectives and challenges

- ◆ **Informing patients and healthcare professionals : one of the ANSM's main missions** (the 29 December 2011 Act Reinforcing the Safety of Medicines and Health Products)
 - Reinforcing the dialogue in a context of trust decline within the population
 - Maintaining transparency
- ◆ **Empowering them in the decision making process (members of Board of directors and commissions with vote)**
- ◆ **Integrating expertise all along the process leading to decision :**
 - Getting real life information about patient management
 - Framing collaboration :
 - Task forces that bring together healthcare professionals
 - Calls for projects (scientific research and patient associations)
 - Participation of associations of patients and users of the healthcare system in the Board of Directors and committees of the Agency, etc.
 - Conferences for information sharing
 - ...

Transparency of expertise, handling conflicts of interest



- ◆ Deontology department recently created
- ◆ Published on line :
 - Agendas and minutes of the meetings including minority opinions
 - videos of commissions
 - updated public declaration of interests published online



ANSM governance and consultative authorities : representation of health professionals and health system consumer associations

		Professionals	Patient and consumer associations
Board of Directors		2 (MD and PharmD Orders)	2
Scientific board		12	0
4 consultative commissions	The commission that performs the initial health product benefit/risk assessment	12	2
	The commission that monitors the benefit/risk ratio of health products	12	2
	The narcotics and psychotropics commission	12	1
	The commission for the prevention of risks related to the use of categories of health products	14	2

+ Ad hoc auditions of HCP and associations

Formal expertise and exchanges with healthcare professionals and patient associations

	Professionals	Patient associations
Technical committee of pharmaco-vigilance risk assessment	Members	0
Technical committee of pharmaco-addiction assessment and information centers	Members	0
Technical committee of haemo-vigilance and biovigilance	Members	0
Technical committee of materio-vigilance and reacto-vigilance	Members	0
36 permanent working groups	Members + Ad hoc auditions	Ad hoc auditions

Punctual consultations and conventions



◆ Punctual auditions

- Of national health care professional organisations (national societies, federations, colleges or individuals...)
- Of patient associations
- *Ad hoc* meetings with the involved ANSM directions
- In commissions, Board of Directors...

◆ Financial support and conventions

- Scientific researchers and patients associations : to receive subvention (laureates of call to projects)
- Convention to settle a frame of continuous collaboration :
 - National Council of physicians' Order
 - National Council of pharmacists' Order
 - some national societies (eg : French society of orthopedic surgery - SOFCOT)

Interface committees : Information sharing and transparent debate with the stakeholders

- Created in 2013
- 3 direct interfaces between the ANSM and the stakeholders :
 - ❖ interface committees with industries :
 - pharmaceutical industries
 - industries of medical devices and in vitro diagnosis
 - industries of cosmetics
 - ❖ Interface committee with healthcare professionnals
 - ❖ Interface committe with patients associations
- 3 meetings/year ; all agendas and minutes of the meetings online
- Work results presented each year to the Board of Directors



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Interface committee with healthcare professionals



- ◆ Meetings allowing in depth explanations about the ANSM actions
- ◆ Experience sharing
- ◆ Transparency of debates
- ◆ Topics in 2014 :
 - Shortage
 - Health professionals reporting of side effects
 - Medicine conditionning
 - Early access to innovation
 - Generics and biosimilars

Events with healthcare professionals in 2014



◆ Conferences and congresses

Booths :

- Congress of the GP teachers College (CNGE ; November 28)
- Young medical practionners conference ReAFJIR (September 19)
- 8th congress of general medicine in France (April 3-5)
- 15th national congress of general medicine residents (January 10-11)
- + presentations by ANSM in other congresses

◆ In-house ANSM symposia

- 7th innovation meeting (November 28)
- 1st Meeting Day with the ANSM (September 26)
- Facilitating access to medicines and therapeutical innovation (June 20)
- Micro-organism and toxines : Security good practice and biological safety (May 21)

Communication tools dedicated to healthcare professionals



- Publications : Reports, synthesis
- Warnings (*message of sanitary security to be immediately taken into account*)
- DHPC (*ANSM or pharmaceutical companies*)

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Interface committee with patient associations



- ◆ 7 members from associations and 7 ANSM representatives (+ surrogates)
- ◆ Topics :
 - Clinical trials and access to innovation
 - reporting of side effects by patients
 - re-assessment of benefit/risk ratio
 - deontological aspects
 - shortage...
- ◆ Meeting allowing in depth explanations about the ANSM actions
- ◆ Transparency of debates
- ◆ Diversity of associations (size, therapeutical fields), so different ways of expression and different raised issues

« Patient information » Working group, related to the interface committee



- ◆ 12 association representatives ; 6 ANSM representatives
- ◆ Advising on :
 - Printed documents
 - Internet website
 - Specific topics :
 - diffusion of ANSM information
 - Impact of communication
 - adaptation to special needs (patients with mental diseases, disabled people...)
 - ...

Calls for patient associations' projects



- ◆ Objectives :
 - to stimulate and support independant associations' initiatives aiming at reducing the risks related to health products
- ◆ In 2012 :
 - 39 projects received, 38 eligible
 - 9 selected
 - Total amount of grant : 260 000 euros
- ◆ In 2013 :
 - 38 projets received, 36 eligible
 - 10 selected
 - Total amount of grant : 230 500 euros

2nd annual day of information and exchanges between the ANSM and patient associations



- ◆ January 22nd 2014
- ◆ About 100 participants
- ◆ Main topics :
 - First results of associations' participation in the ANSM administrative council, commissions and interface committee
 - Innovation access
 - Associations representation at the PRAC of the EMA
 - Interface committee's work plan for 2014
 - Results of previous call for projects

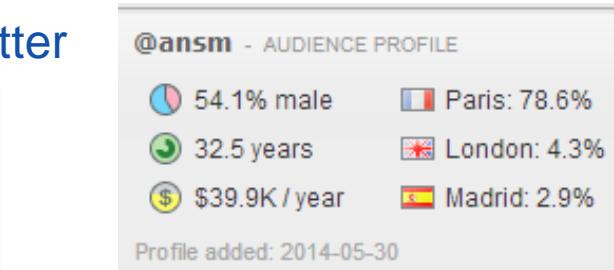
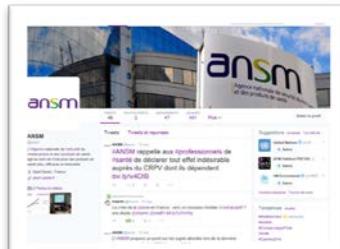
Communication tools : all publics

The figure displays three screenshots of the ANSM's communication tools:

- Website homepage:** Shows the main navigation menu with links to "Actualité", "Annonce", "Rechercher", "Publications", and "Services". It features a search bar and a sidebar with categories like "Produits de santé", "Actualités", and "Annonces".
- Daily information email template:** A screenshot of an email titled "Information" from "ANSM ACTU". It contains a summary of pharmaceutical news, including a section on "Les antidiabétiques" and "Les antihistaminiques".
- Public data base on medicines:** A screenshot of the "BASE DE DONNÉES PUBLIQUE DES MÉDICAMENTS" (Public Database of Medicines). It shows a search interface for medications and substances, and a table of results.

- **Website** (*120 000 – 200 000 visitors per month*)
- **Information release** (*synthetic informations about current topic - 12,000 subscribed to daily information by email*)
- **ANSM Info**
- **ANSM news** (*monthly information synthesis*)
- **Public data base on medicines** (*since October 2013*)

● Twitter



Agence nationale de sécurité du médicament et des produits de santé

Communication tools : Patients and general public

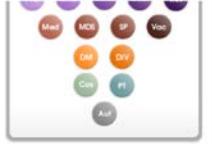


- Leaflets patients
- Posters
- Website ; reporting of side effects



Comment déclarer un effet indésirable

- Déclarer un effet indésirable : mode d'emploi



Déclarer un effet indésirable : mode d'emploi

Vous constatez un effet indésirable que vous suspectez être lié :

- à la prise d'un médicament,
- à l'utilisation d'un dispositif médical (pansement, produit de comblement des rides, prothèse...)
- ou d'un autre produit de santé ou cosmétique.

Patients, associations de patients, contribuez à améliorer la sécurité des produits de santé que vous utilisez. Professionnels de santé, industriels, vous avez des obligations de déclaration.

Vous déclarez

>> Médicament **>> Dispositif médical** **>> Autres produits**

L'ANSM, qui assure par différents moyens la surveillance des produits de santé, a mis en place des systèmes de recueil des signalements et alertes en provenance des patients, des associations de patients, des professionnels de santé et des industriels.

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Perspectives

- ◆ Handling the flow of requests from both sides : Organising audiences in commissions and working groups' meetings
- ◆ Relation with the EMA regarding patient association audition : information and input
- ◆ Internal charter of work with patient associations
- ◆ Defining a process and an information flow so as to favor the link between :
 - all the patient association representatives
 - all the instances
 - The patient associations represented in ANSM organisation and those who are not

Thank you

Avertissement

- Lien d'intérêt : personnel salarié de l'ANSM (opérateur de l'Etat).
- La présente intervention s'inscrit dans un strict respect d'indépendance et d'impartialité de l'ANSM vis-à-vis des autres intervenants.
- Toute utilisation du matériel présenté, doit être soumise à l'approbation préalable de l'ANSM.

Warning

- Link of interest: employee of ANSM (State operator).
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