



### Update on IDMP/SPOR stakeholder engagement approach

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# Network of Change Liaisons for IDMP/SPOR

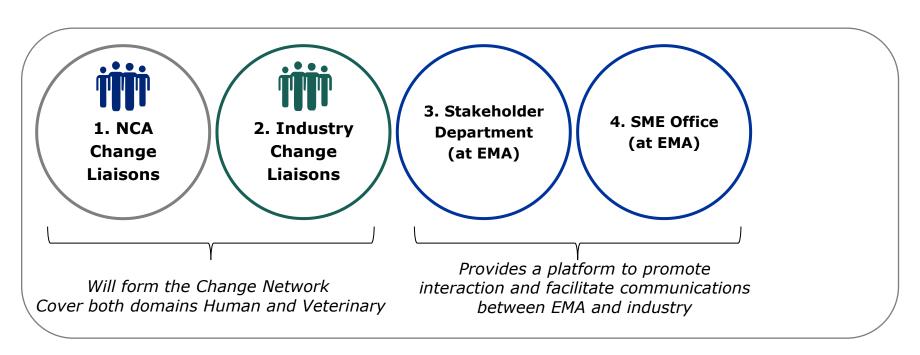
- SPOR projects will liaise with stakeholders about the MDM SPOR programme by using the network of Change Liaisons
- They will help to ensure wider awareness and understanding of the SPOR data services projects in order to support planning and implementation
- The Change Network consists of Change Liaisons from National Competent Authorities and set of Industry Change Liaisons
- The Industry Change Liaisons will include representatives from the principal Industry Associations

## **Establishing Change Network**





We are using following mechanisms to cascade information to NCAs and to Industry and increase reach across the stakeholders



# Cascading communications / training materials





#### EMA provides centralised comms for Change Liaisons to cascade to the right people

#### **NCAs**

- 37 NCA Change Liaisons were appointed in March 2016
- Human, Human/Veterinary and Veterinary NCAs
- Stakeholder Engagement plan drafted and shared at the kick-off webinars with NCAs Change Liaisons 11 & 12 April
- One of the key Actions from the kick of webinar NCA Change Liaisons to start to build their internal SPOR network
- First set of feedback from Change Liaisons on setting up their internal network has been received

Communication / training material cascaded and published on the EMA web site (and Telematics)



Comms
cascaded to key
stakeholders
within NCAs
and to national
trade
associations

### Industry

- Industry Change Liaisons being appointed
- Engagement will begin in July through a 'kick-off' webinar (21 July) to present the engagement plan
- Introduction to SPOR' webinar panned in late July/August for wider industry stakeholders

Communication
/ training
material will be
cascaded and
published on the
EMA web site



EMA stakeholder department + SME Office



Industry Change Liaisons



# Developing communications / training materials



EMA SPOR Change Team develops communications through consultation with and feedback from key internal and external stakeholders

#### **Consultation with key stakeholders**

- Consultation with Change Liaisons, when required, to identify key content type and target audiences and to develop relevant communications materials
- Consultation with EMA Corporate Stakeholder Department
- Working with EMA Communications department to develop materials which adhere to EMA communications standards and to publish material on line

EMA consults with Change Liaisons/ key representatives to identify key content

EMA SPOR change team drafts material

Where required review and feedback from Change Liaisons/ key representatives

EMA SPOR change team finalises material and shares with EMA Stakeholders Department + Change Liaisons for distribution + publish on EMA web site

### Example of communications channels





Webinars hosted on various topics

**Data Integration SPOR**microsite has under <u>Telematics</u>
for NCAs

Roll-out of "bite size" material related to various aspects of SPOR expected to be publish on the EMA web site in July The SPOR Change Liaisons mailbox SPOR-Change-Liaisons@ema.europa.eu to channel questions and answers between SPOR and Change Liaisons

*i* SPOR update emails to Change Liaisons an update on SPOR implementation activities and milestones





# Thank you!