



EUROPEAN MEDICINES AGENCY  
SCIENCE MEDICINES HEALTH

# Update on IRIS Product Life Cycle Management roll-out - 12th Industry Stakeholder Platform

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19 June 2024





# Regulatory Procedure Management (RPM) for PLM – recap & plans for 2024-2025

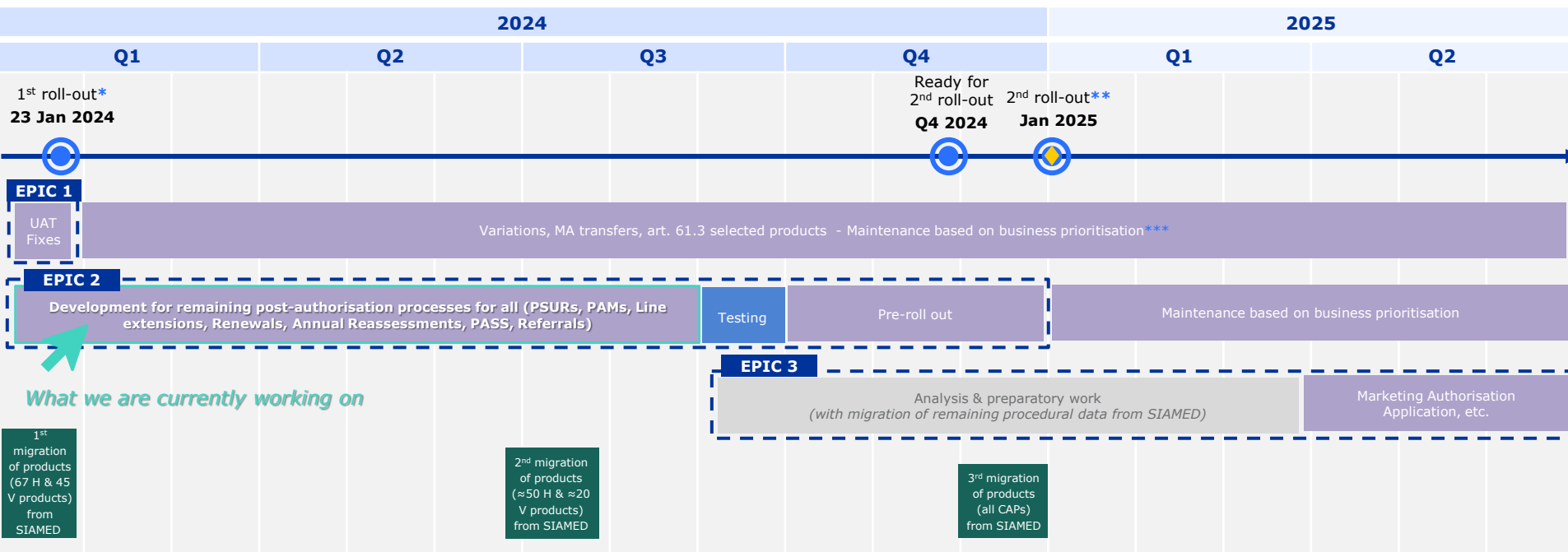
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*Francisco Penaranda, H Lead Process Manager, EMA*

# Roadmap for 2024-2025



EUROPEAN MEDICINES AGENCY



\*for variations, MA transfers and Art 61.3 for subset of products (CAPs)

\*\*with Post-authorisation processes in IRIS for all CAPs → all EMA-led post-authorisation processes will be managed in IRIS in 2025

\*\*\*Please note the ongoing development of RPM will happen epic by epic, with incremental improvements across the entire regulatory procedure management landscape.

## Acronyms

**AVS:** Assisted Validation System  
**CAPs:** Centrally Authorised Products  
**CDP:** Clinical Data Publication adaptor

**MA:** Marketing Authorisation  
**PAMs:** Post-Authorisation Measures  
**PASS:** Post-Authorisation Safety Study

**PSURs:** Periodic Safety Update Reports  
**UAT:** User Acceptance Testing

## Legend



Milestone

UAT activities

Development activities

Analysis & preparatory activities



Migration activities



New Fee Regulation



## Key impacts for MAHs & actions

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Madalina Duta-Mare, *Product Owner, IRIS Regulatory Procedure Management (PLM), EMA*



## What stays the same

- **MAH's submission and responses to RSI via eCTD/VNeeS submissions**
- **Timelines** and **active email notifications** on the main milestones of the submission (e.g. start of the procedure, requests for Supplementary information (RSI), Outcomes etc.
- Requests for **withdrawal of single scopes in grouped variations** (via email)
- Receipt of **European Commission Decision** (via Eudralink)
- **Content** of the documentation
- **Guarantee of confidentiality**



## Case number use

**Format:** {agency ID}/{process group type (case form)}/{unique case number (10digits)}

*Examples:* Human: EMA/VR/0000076556  
Veterinary: EMA/VRA/0000076556

While the current format contains detailed information within the procedure numbers, IRIS offers this **visibility through dashboards and views** within the system



## EMA communication format

- **Emails sent from EMA** to the Industry portal contact contain **basic administrative information** on the submissions and the link to the IRIS industry portal (*no Eudralinks or attachment in the emails*).
- Emails from EMA IRIS will always come from [EMA-IRIS@id.ema.europa.eu](mailto:EMA-IRIS@id.ema.europa.eu) and contain a routing ID.
- During the procedure, the **document exchange** (outside eCTD/ VNeS) takes place via **IRIS Industry portal**, relevant for **CAP** and **NAP MAHs** (in case of EMA led procedures, e.g. **PSUSA NAP**)



## MAH Contact person

- The **MAH contact person for CAPs** - [user stated in MAA eAF section 2.4.3](#) - for the product, by default becomes **portal contact and submission manager** in IRIS for the procedure



## Lead product for Worksharing procedures

- For WorkSharing procedures in the Cover letter, the MAHs are requested to **indicate the "Lead product"** within the procedure in order to:
  - ✓ assign the correct Industry portal contact
  - ✓ set up a lead MAH for payment-related activities



## Procedure withdrawal

- Procedure withdrawal (whole procedure) to be requested via **Industry Portal**

**EMA-led procedures** managed in IRIS will include **CAPs**.



MAHs have the obligation to indicate a **product contact** for communication between EMA and the MAH (see [Notifying EMA of changes to contact persons](#))

- The product contact person will be used for as default contact communication regarding the IRIS case.
- At their end, the contact person for the MAH will receive a notification and will be able to view the case data and collaborate with EMA for documents exchange.
- The contact can also add other users to view/collaborate and can change the contact person in the portal, for a specific case.

**EMA-led procedures** managed in IRIS will include **Nationally Authorised Products (NAP/MRP/DCP) for PSUR, PASS and Referrals.**



MAHs will be requested to **indicate a contact person** for those procedures:

- The contact person will be used for communication regarding the IRIS case.
- At their end, the contact person for the MAH will receive a notification and will be able to view the case data and collaborate with EMA for documents exchange.
- The contact can also add other users to view/collaborate and can change the contact person in the portal, for a specific case.



1

*MAHs to be registered on OMS*

2

*MAHs products contact person for Post-authorisation procedures has EMA account  
(CAP and NAP MAHs)*



**How to request access?** Via the [EMA Account Management System](#) for all affiliated roles.

Instructions are available in the [IRIS guide to registration and RPIs](#). *It is crucial that all new submissions in IRIS created from CRM for PLM procedures reaches the correct portal contacts.*

3

*Update product contact information*



Generic mailboxes are not supported for contact points:

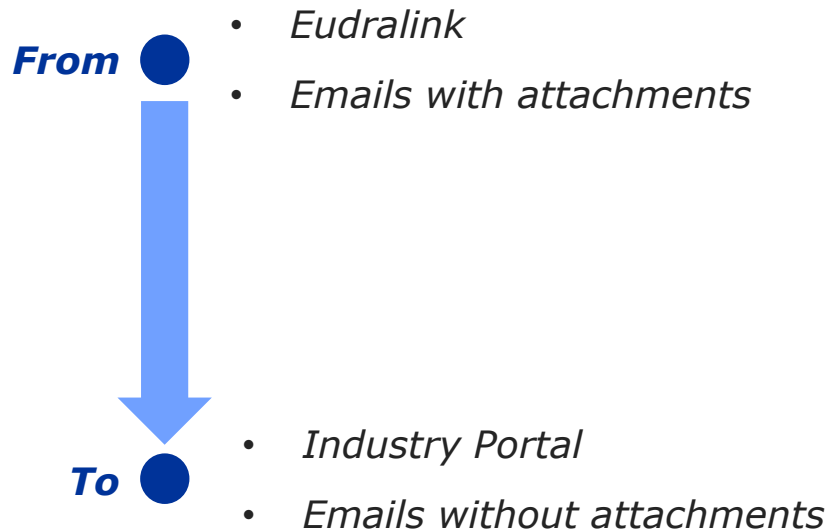
MAHs to submit an [updated form](#) to **change all product contacts to personal emails.**

→ Instructions to submit the form [here](#)



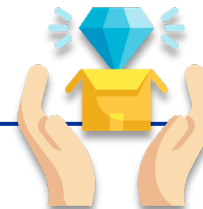
## What is IRIS replacing

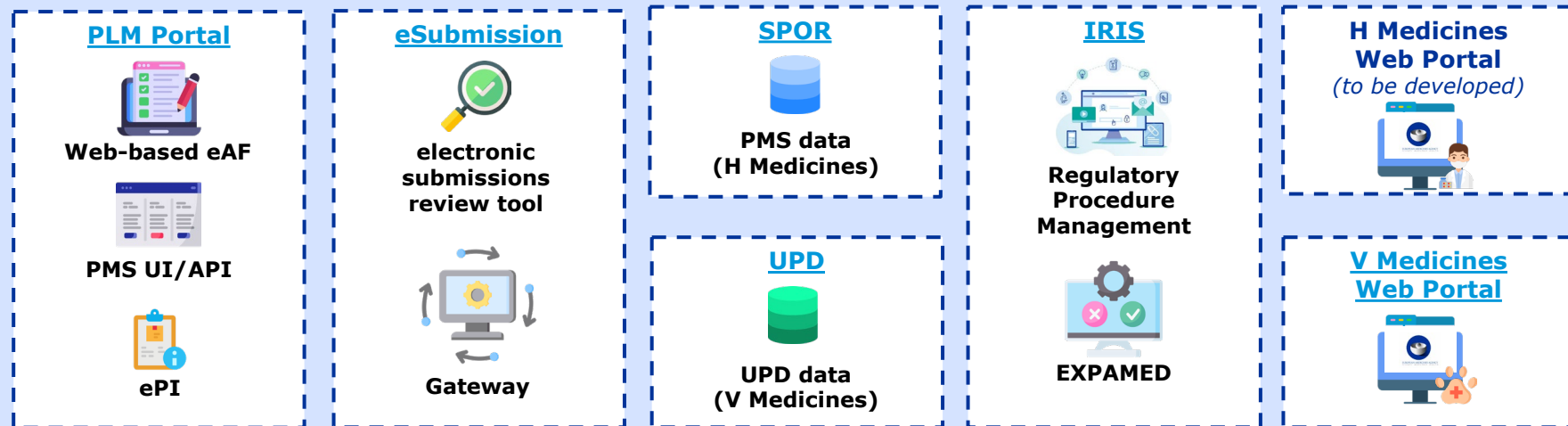
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## ***Key benefits of the change***

- Improved communication & transparency
- Real-time insights into case





		Procedure Management Platform	
		SIAMED	IRIS
Product type	<i>January migrated CAPs</i>	Procedures submitted until 22 January 2024	Procedures submitted from 23 January 2024
	<i>July migrated CAPs</i>	Procedures submitted until 30 June 2024	Procedures submitted from 1 July 2024
	<i>All other CAPs</i>	Procedures submitted until 31 December 2024	Procedures submitted from 1 January 2025

 **NOTE:** Submission of all regulatory procedures of the product lifecycle will still be performed via the current systems (i.e. Gateway and PSUR repository)



## Next steps

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**Public System Demos** – *26 Jun 2024, end of Sep 2024, Dec 2024*



**Training session for MAHs** - *November 2024*



**User guide & FAQ update** - *November 2024*



**Q&A Clinics** - *Q1 2025*



## Q&A

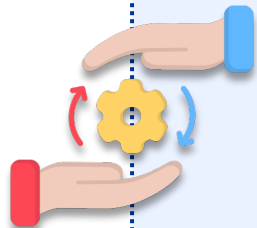
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# Annex

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- **1st roll-out** of Variations, Art. 61.3 Notifications, Marketing Authorisation Transfers on IRIS took place on **23 January 2024**
- For the first transition to IRIS, EMA has selected a **subset of medicinal products: 67 human generic products** out of 150 (renewed MA generics) and **45 veterinary products**
- This impacts the Industry users from Marketing Authorisation Holders (MAHs) with selected products, as they **need to access IRIS** to:
  - › view case status
  - › withdraw a case
  - › update case contacts/ contributors/ managers
  - › retrieve documents sent by EMA and submit non-eCTD(NeeS) documents.



## ***July 2024***

Migration of additional human & veterinary products to IRIS with low regulatory complexity (for Variations, MA transfers, art. 61.3)



## ***September 2024***

External user Acceptance testing with Industry & Network Subject Matter Experts (for Epic 2 procedures)



## ***Q4 2024***

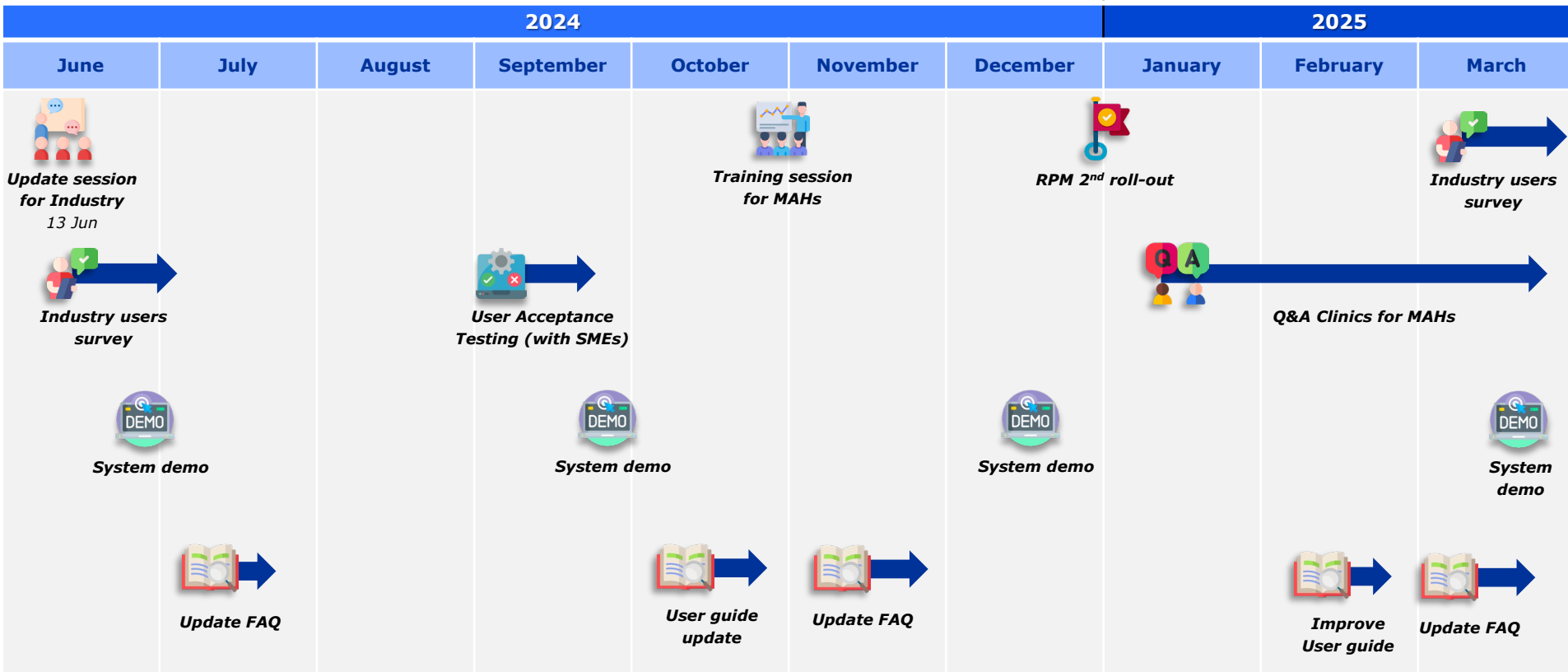
Migration of all remaining CAPs to IRIS



## ***January 2025***

2<sup>nd</sup> roll-out with all post-authorisation processes and related workload

# How EMA is supporting the change



*! Please note dates will be confirmed in due time*



[IRIS Forum](#): find latest news of RPM for PLM and post your questions



[Industry FAQ Document](#): find general frequently asked questions on RPM transition to IRIS



[User Guide for applicants](#): find specific instructions to use IRIS for transitioned procedures



[IRIS email](#): ask specific questions on IRIS use