



EUROPEAN MEDICINES AGENCY
SCIENCE MEDICINES HEALTH

EMA/392304/2020
European Medicines Agency
Communication Department

Ex ante publicity of a negotiated procedure

EMA/2020/30/CO Evidence-based database

The European Medicines Agency (hereinafter referred to as “the Agency” or “EMA”) intends to procure access via subscription to a comprehensive point of care tool, i.e. evidence-based database, which enables staff to electronically access regularly updated, expert synthesised evidence containing recommendations on clinical medical topics (diseases, treatments, diagnosis), complemented with extensive drug information.

The Agency’s Information Centre supports Agency staff in their work by providing access to information and literature, both print and electronic, and provides advice on how to use electronic resources. The EMA Information Centre is not open to the general public and is mainly used by the Agency’s scientific staff. Currently, the FTE of scientific users is around 270.

The Information Centre coordinates the usage of a number of databases, which are then accessed by scientific staff at the Agency. The coordination includes user administration, reporting and purchase recommendation, budgeting and procurement as well as training coordination and promotion.

A negotiated tender with a maximum indicative budget of € 135,000 is planned to be launched in November 2020 and the contract awarded will be for 48 months (4 years).

Interested economic operators meeting the minimum technical requirements and the criteria below may express their interest by sending an e-mail indicating the reference number and subject of the procurement to ContractsandProcurement@ema.europa.eu together with the name, address and business details before **27/11/2020 at 1200H CEST**.

The following minimum technical requirements shall apply to this framework contract:

- Compliance with applicable environmental, social and labour law obligations established by Union law, national legislation, collective agreements or the international environmental, social and labour conventions listed in Annex X to Directive 2014/24/EU;
- The working language of the Agency is English and the contractor must confirm that it will be able to communicate with the Agency in English for seamless implementation and execution of all the services covered within the scope of the contract, including responsibilities resulting from regulatory requirements such as Health and Safety and Data Protection, as well as for the efficient and timely response in respect to contract management.

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Address for visits and deliveries Refer to www.ema.europa.eu/how-to-find-us

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- Processing of personal data in connection with this service must comply with EU data protection legislation, in particular, Regulation (EU) 2016/679 (General Data Protection Regulation), in such a manner that processing of personal data will meet the requirements of Regulation (EU) 2018/1725.
- In addition:

REQUIREMENTS	Minimum requirements
Technical Prerequisites	<ul style="list-style-type: none"> • The database must be accessible via a standard web browser. • The database must be compatible with the IT environment of EMA (Windows 10, MS Office 365, Adobe Flash Player 21, Adobe Shockwave Player 21, Java 8, latest version of Internet Explorer, Chrome and Firefox) • At least one month access to any proposed database for evaluation purposes during the entire validity of the tender and submission of the access information (URL, username/password (as applicable)) with the tender.
Subjects	<ul style="list-style-type: none"> • Medical subjects: <ul style="list-style-type: none"> ○ Cardiovascular Medicine. ○ Dermatology. ○ Endocrinology and Diabetes. ○ Gastroenterology. ○ Gene therapies and other advanced therapies. ○ Geriatric medicine. ○ Gynaecology. ○ Haematology. ○ Immunology. ○ Infectious Diseases. ○ Intensive/Critical care. ○ Nephrology. ○ Neurology and psychiatry. ○ Oncology. ○ Orthopaedics. ○ Paediatrics. ○ Pharmacology and pharmacogenomics. ○ Pulmonology. ○ Rheumatology.

REQUIREMENTS	Minimum requirements
	<ul style="list-style-type: none"> • Drug Information. • Rare diseases (Rare diseases are defined as life-threatening or chronically debilitating conditions that affect no more than 5 in 10,000 people in EU).
Coverage	<ul style="list-style-type: none"> • Information on various clinical specialties structured in topics. • Evidence based content with clinical recommendations indexed from peer-reviewed references and synthesized by experts in the specific fields. • Content is specially written and compiled for health professionals, providing added value to original publications (e.g. through contextualisation, discussion by experts in the context of previous knowledge and clinical consequences). • Comprehensive / integrated clinical recommendation for diagnosis and treatment on a disease basis. • Topics are updated regularly and reviewed by verified physicians relevant to the field. Date of review / change and authors' names to be specified. • Section with new evidence included in clinical specialities. • Topics should include a full list of cited references at the end of each topic. • Topics should be enhanced with relevant images/graphics.
Language of the content	<ul style="list-style-type: none"> • English.
Interface	<ul style="list-style-type: none"> • Quick and easy access to specific clinical topics. • Topics are connected using hyperlinks. • Intuitive basic search functionality is available.
Access	<ul style="list-style-type: none"> • Multi-user access with a minimum of 65 users and a minimum of 25 concurrent users.
Training	<ul style="list-style-type: none"> • Online training and education materials.
Support	<ul style="list-style-type: none"> • E-mail and telephone support covering standard working hours (9:00-17:00 CET). • Dedicated account manager(s) for customer support.

Interested economic operators should comply, at least, with the following criteria:

- All tenderers must have authorisation to perform the contract under national law.
- The average annual turnover of the tenderer must be a minimum value of € 65,000 for each of the last two financial years.

This publication does not constitute any obligation on the part of the Agency to invite any economic operator having expressed its interest to tender. Only the candidates invited to tender by the Agency will be admissible. Registering interest to receive an invitation to tender in a negotiated procedure of this type does not create any legal right or legitimate expectation on the part of any economic operator.