



EUROPEAN MEDICINES AGENCY
SCIENCE MEDICINES HEALTH

19 September 2016
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European Medicines Agency

Ex ante publicity of a negotiated procedure

EMA/2016/51/COM – Evidence-based database

The European Medicines Agency (hereinafter referred to as “the Agency” or “EMA”) intends to procure access via subscription to a comprehensive point of care tool, i.e. evidence-based database, which enables staff to electronically access regularly updated, expert synthesised evidence containing recommendations on clinical medical topics (diseases, treatment, diagnosis), complemented with extensive drug information.

The scope of this contract shall be:

The EMA Information Centre supports Agency staff in their work by providing access to information and literature, both print and electronic, and provides advice on how to use electronic resources. The EMA Information Centre is not open to the general public and is mainly used by the Agency’s scientific staff. Currently, the total number of users of these services is around 500.

The Information Centre coordinates the usage of a number of databases, which are then accessed by scientific staff at the Agency. The coordination includes user administration, reporting and purchase recommendation, budgeting and procurement as well as training coordination and promotion.

A negotiated tender with a maximum indicative budget of EUR 80,000-120,000 (excl. VAT) is planned to be launched in October 2016 and the contract awarded will be for a period of 48 months (4 years).

Prices should be submitted in Euro (EUR).

Interested economic operators meeting the minimum technical requirements and the criteria below may express their interest by sending an e-mail to: beatrice.fayl@ema.europa.eu, together with the name, address and business details before 12 noon (GMT) on 3 October 2016.

The following minimum technical requirements shall apply to this framework contract:

- Compliance with applicable environmental, social and labour law obligations established by Union law, national legislation, collective agreements or the international environmental, social and labour conventions listed in Annex X to Directive 2014/24/EU.
- In addition:



REQUIREMENTS	Minimum requirements
Technical Prerequisites	<ul style="list-style-type: none"> • The database must be accessible via a standard web browser. • The database must be compatible with the IT environment at the Agency (Windows 7, MS Office 2010, Adobe Flash Player 21, Adobe Shockwave Player 21, Java 7, Internet Explorer 11). • Free access to any proposed database for evaluation purposes during the entire validity of the tender and submission of the access information (URL, username/password (as applicable)) with the tender.
Subjects <i>Please note that this is a non-exhaustive list.</i>	<ul style="list-style-type: none"> • Medical subjects: <ul style="list-style-type: none"> – Endocrinology and Diabetes. – Paediatrics. – Oncology. – Cardiovascular Medicine. – Infectious Diseases. – Pulmonology. – Neurology and psychiatry. – Haematology. – Geriatric medicine. – Immunology. – Gastroenterology. – Rheumatology. – Nephrology. – Intensive/Critical care. – Dermatology. • Drug Information. • Rare diseases (<i>Rare diseases are defined as life-threatening or chronically debilitating conditions that affect no more than 5 in 10,000 people in EU</i>).
Coverage	<ul style="list-style-type: none"> • Information on various clinical specialties structured in topics. • Evidence based content with recommendations indexed from peer-reviewed references. • Content is specially written and compiled for health professionals, providing added value to original publications

REQUIREMENTS	Minimum requirements
	<p>(e.g. through contextualisation, discussion by experts in the context of previous knowledge and clinical consequences).</p> <ul style="list-style-type: none"> • A comprehensive / integrated clinical recommendation for diagnosis and treatment on a disease basis. • Topics are updated regularly and reviewed by verified physicians relevant to the field. Date of review / change and authors' names to be specified. • Section with new evidence included in clinical specialities • 5,000 medical topics covered and to be connected using hyperlinks. • Topics should include a full list of cited references at the end of each topic. • Topics should be enhanced with relevant images/graphics.
Language of the content	<ul style="list-style-type: none"> • English.
Searching, exporting, accounts and alerts	<ul style="list-style-type: none"> • Intuitive basic search functionality. • Quick and easy access to specific clinical topics.
Access	<ul style="list-style-type: none"> • Multi-user access with a minimum of 100 users and a minimum of 25 concurrent users.
Training	<ul style="list-style-type: none"> • Online training and education materials.
Support	<ul style="list-style-type: none"> • E-mail and telephone support covering standard UK working hours (9:00-17:00 UK time). • Customer support by a dedicated team and/or account manager.

Interested economic operators should comply, at least, with the following criteria:

- All tenderers must have authorisation to perform the contract under national law.
- The average annual turnover of the tenderer must be a minimum value of EUR 60,000 for the last two financial years.
- The tenderer must have relevant previous experience in dealing with clients within a field, sector or industry similar to that of the Agency and the availability of the services required; i.e. the tenderer must have handled three contracts of at least similar size and nature within the last three years.
- The tenderer must be able to provide proof that they work at a high professional and technical standard applying quality management.

This publication does not constitute any obligation on the part of the Agency to invite any economic operator having expressed its interest to tender. Only the candidates invited to tender by the Agency will be admissible. Registering interest to receive an invitation to tender in a negotiated procedure of

this type does not create any legal right or legitimate expectation on the part of any economic operator.