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Information Management

Product Management Service (PMS) - Implementation of International Organization for Standardization (ISO) standards for the Identification of Medicinal Products (IDMP) in Europe

Annex B to Chapter 1: Registration requirements to Public PMS API – Beta release

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1. Introduction

This document provides a step-by-step description of the registration process required to obtain access to the Public Product Management Service (PMS) Application Programming Interface (API) environment.

The Public PMS API supports access to data managed within the Product Management Service (PMS), which forms part of the implementation of the International Organization for Standardization (ISO) standards for the Identification of Medicinal Products (IDMP) in Europe. The API enables authorised stakeholders to programmatically retrieve PMS data in accordance with the applicable technical and operational requirements.



This document is intended for organisations and technical users wishing to register for access to the Public PMS API environment. It describes the prerequisites, registration steps, required information, validation activities, and access provisioning process necessary to successfully onboard to the service.

The registration process outlined in this document applies exclusively to the Public PMS API environment and should be followed by all public users requesting access. Where relevant, references to supporting documentation, technical specifications, and applicable guidance are also provided.

This release of the Public Product Management Service (PMS) Application Programming Interface (API) is provided as a **beta release** to allow organisations and technical users to familiarise themselves with the PMS FHIR/API, explore available medicinal product data, and evaluate potential integration into their systems and processes.

The beta release follows a controlled approach, providing access only to selected public PMS data. Access is subject to registration, acceptance of EMA's API General Terms and Conditions of Use, and ongoing monitoring of API usage and data quality. EMA may adjust the scope, content, and functionality of the PMS FHIR/API during the beta period.

The beta release supports early integration activities, enables EMA and stakeholders to gain operational experience, and contributes to the continuous improvement of PMS data ahead of full production readiness. Data and services made available through this beta release should not be relied upon for operational, regulatory, or production use. EMA will communicate via the EMA official channels when the PMS API becomes available for full production use, currently expected by the end of 2026.

2. PMS registration requirements to Public PMS API

This section describes the registration requirements applicable to public users requesting access to the Public PMS API environment. The purpose of these requirements is to ensure that access to Public PMS API service is granted only to authenticated and authorised public users registered on the EMA Account Management (EAM) portal.

Before requesting access to the Public PMS API, public users must ensure that they have an active EMA account and that the relevant registration is processed through the EMA Account Management process.

The registration requirements described in this section support the secure management of access to PMS service and ensure compliance with the governance, authentication, and access control principles established for the implementation of ISO IDMP standards in Europe.

2.1. Register your account on EMA Access Management (EAM) portal Production environment

Go to the EMA Access Management (EAM) portal in the Production environment and register an account.

Please see the following links and screenshots below.

Homepage: <https://register.ema.europa.eu/identityiq/home.html>

Registration form: <https://register.ema.europa.eu/identityiq/external/registration.jsf#/register>

Welcome to EMA Account Management | Self registration & access management

About EMA Account Management

EMA Account Management is the European Medicines Agency's (EMA) secure online platform where you can request and manage access to EMA applications.

You can use the EMA Account Management portal to:

- Create an EMA account (Self-Register) +
- Recover your username and password +
- Terminate or Re-activate your account +

Figure 1 - EMA Access Management Production environment homepage

Welcome to EMA Account Management | Self registration & access management

About EMA Account Management

EMA Account Management is the European Medicines Agency's (EMA) secure online platform where you can request and manage access to EMA applications.

You can use the EMA Account Management portal to:

- Create an EMA account (Self-Register) -

To be able to access EMA applications such as CTIS, SPOR, IRIS, EudraVigilance and UPD you need to have an EMA Account. You can create a new account by completing the [Self-service Registration form](#). In case your email is already in use, retrieve your username [here](#). Wait for the confirmation e-mail before accessing other EMA applications.

Note: it may take some time before your account is active, so if you are not able to access your account immediately try again after 30 minutes.

We advise that your account's email will meet the following criteria, as generic names and email addresses are not allowed for EMA accounts:

- The account must include the real name and surname of the user
- The email address must be a nominal (work-related) address (e.g., name.surname@yourcompany.com)
- Generic (info@company.com) and personal (Gmail, Yahoo, Hotmail, etc.) emails are not permitted due to security reasons Only professional (company-specific) and personalised email addresses are allowed for account creation and access.

Figure 2 - Self-Register panel on EMA Access Management Production environment homepage

2.2. Login to EMA Access Management (EAM) portal Production environment

Upon successful registration in the EMA Access Management (EAM) production environment, the user can login into the portal.

Access EAM portal Test environment using the following link and screenshot available below.

Homepage: <https://register.ema.europa.eu/identityiq/home.html>

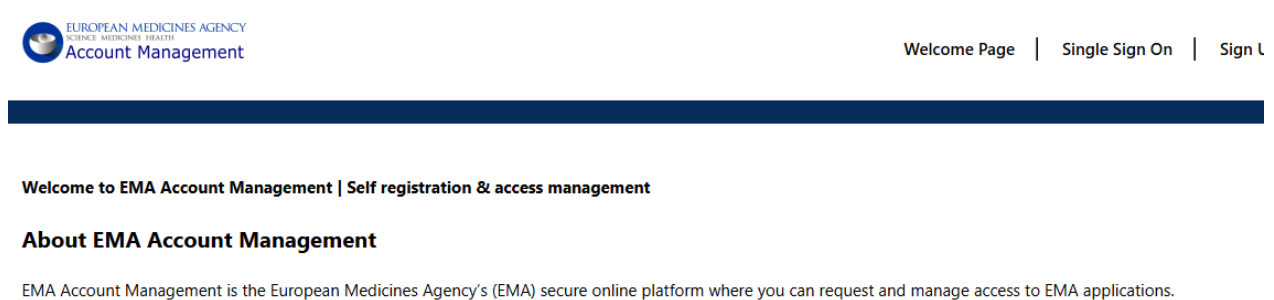


Figure 3 - EMA Access Management Production environment homepage

2.3. Request Public PMS API Access

When logged in to the EAM Production portal the user can request the access to the Public PMS API by clicking on "Request Public API Access PMS".

Since the user is requesting access to the Public PMS API, no organisation needs to be associated with this access request. The user can proceed with selecting the relevant Public PMS API access option.

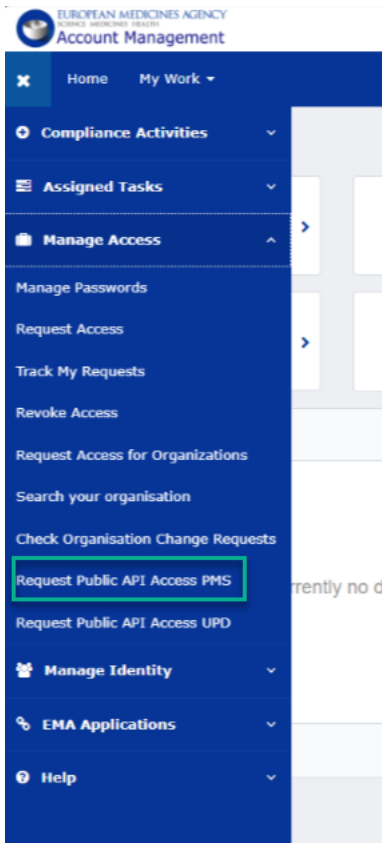


Figure 4 - Access request option in the EAM portal

User can complete the registration, accept the terms and conditions and submit the request of access. The request will be automatically approved by an administrator at EMA.

The image shows a screenshot of the 'EMA - API Approve ToC' form. The form is titled 'EMA - API Approve ToC' and contains the following text: 'EMA API Terms and conditions', 'The use of EMA API is subject of specific Terms and Conditions available at EMA's API General Terms and Conditions of Use (Terms of Use). Please check the user agreement below to acknowledge that you have read and understood EMA API Terms and conditions.', and a checkbox labeled 'User agreement'. Below the checkbox, there is a line of text: 'By checking the User Agreement, you acknowledge that you have read and understood EMA API Terms and conditions'. At the bottom of the form, there are two buttons: 'Cancel' and 'Next'.

Under the "Track my Requests "option" in the same menu, the user can see the state of the request.

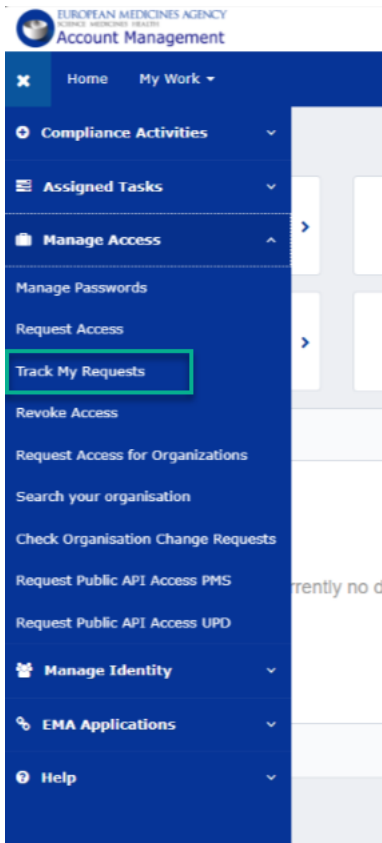


Figure 5 – Track my request option.

Once the above steps have been completed the request is automatically approved by the system. The user will receive an email containing the following information necessary to authenticate and access the Public PMS production environment:

- Client ID
- Client Secret
- OAuth2 Token Endpoint
- Scope
- Expiration date

2.4. Renewal of API secret credentials

API secret credentials are valid for a period of two (2) years from the date they are assigned. After this period, the credentials will expire and can no longer be used for authentication to the Public PMS API service.

Users are responsible for monitoring the expiration date communicated in the credential assignment email and must ensure that the renewal process is initiated well in advance of the expiration date to avoid any interruption of service.

To renew Public PMS API secret credentials, users must raise a request through the EMA Service Desk using the "[Request SPOR API Services](#)" form. When submitting the request, users should:

- Select "**PMS**" as the SPOR API Request Type.

- Specify the relevant **public production** environment for which the secret credentials need to be renewed.
- Submit the request before the current credentials expire.

Failure to renew the credentials before their expiration may result in loss of access to the corresponding PMS UAT API service until new credentials are issued.

3. Information needed to access the Public PMS API

The protocol supported is OAuth2 Client Credentials flow.

Registered users can find in the email the following information:

- Client ID
- Client Secret
- OAuth2 Token Endpoint
- Scope

Please find below the details of your registration with the PMS API.

OAuth2 Properties

Property	Value
Token URL	POST https://login.microsoftonline.com/bc
Client Id	ad93c62c
Client Secret	iHY8Q~Yn3ht
Scope	api://euema.onmicrosoft.co
Expiration date	08/15/2027 11:29:14

Figure 8 - Example of contents included in the email generated by the system upon completion of the registration in IAM.

3.1. API Technical Details

The current API version of the API is V1, only the HTTPS protocol is supported, and the authentication mechanism follows the OAuth2 Client Credentials standard. The current supported FHIR version is **HL7 FHIR R5 (5.0.0)**.

API Property	Value
Base Path	https://api.pms.ema.europa.eu/public/v1
Protocol	HTTPS
Authentication	OAuth2 Client Credentials flow
FHIR Version	FHIR Version 5.0.0 (R5)

API Property	Value
Full technical specification	https://api.pms.ema.europa.eu/public/v1/swagger