



## Curriculum Vitae

Personal information **Anna Annie**

### Work experience

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08/2021 - present

Disability Support Worker

Diakovere gGmbH

Germany

Supporting people with disabilities in developing skills and opportunities for integration into the open labour market. Providing individual guidance, promoting independence, facilitating vocational participation and supporting access to employment and community services.

06/2017 - 07/2021

Head of Returns Management Department

B.O.C Group

Germany

Led the Returns Management Department, overseeing return processes, coordinating staff and ensuring efficient handling of returned products. Responsible for process improvement, quality assurance, team management and customer service coordination.

01/2005 - 06/2017

Various Positions in Customer Service, Administration and Logistics

Various Companies in Germany

Developed extensive experience in communication, organisation, customer relations, operational management and team leadership.

### Education and training

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04/2021

Studies in Social Work ( so far not completed)

HAWK University of Applied Science and Arts Hildesheim/Germany

08/2012 - 07/2017

General Higher Education Entrance Qualification ( Abitur)

Hannover Kolleg/Germany

09/1992 - 06/2002

Intermediate School Leaving Certificate

Freie Waldorfschule Lörrach

### Additional information

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Publications

Projects

Memberships

## Other Relevant Information

I am an ALD carrier and the mother of a child affected by Adrenoleukodystrophy (ALD). Through both personal and family experience, I have gained first-hand knowledge of the challenges associated with diagnosis, disease monitoring, treatment decisions and the long-term impact of ALD on patients and families.

Since 2024, I have been an active member of the European Leukodystrophy Association (ELA). I regularly participate in patient meetings and educational events where clinicians, researchers and healthcare professionals provide updates on ALD, including advances in diagnosis, clinical management, research and emerging therapies. My experience enables me to represent both the patient and caregiver perspective, with particular insight into the burden of ALD, unmet medical needs, treatment expectations and the practical impact of healthcare decisions on affected families.