



Curriculum Vitae

Personal information **Andrea Fagiani**

Work experience

PMO Business – Non Life Insurance

Gruppo Poste Vita / PosteAssicura – Rome, Italy
Mar 2021 – Present

Manage and oversee projects related to non-life insurance protection.
Support the business in defining and implementing new insurance solutions.
Ensure alignment with business needs and regulatory requirements.
Plan, monitor, and control project timelines and costs.
Promote operational efficiency and continuous process improvement.

PMO Business – General Management Staff

Gruppo Poste Vita S.p.A – Rome, Italy
Aug 2018 – Feb 2021

Coordinated strategic projects reporting directly to the General Manager.
Oversaw resources, budgets, and timelines.
Facilitated communication across teams and ensured governance.
Managed risk mitigation and regulatory compliance.

PMO & Business Process Reengineering

Gruppo Poste Vita S.p.A – Rome, Italy
Aug 2015 – Aug 2018

Managed projects and optimized business processes.
Identified inefficiencies and defined process improvement solutions.
Monitored project progress, produced reports, and supported implementation.
Supported organizational transformation and compliance initiatives.

PMO IT

Poste Italiane / Gruppo Poste Vita S.p.A – Rome, Italy
Nov 2013 – Aug 2015

Supported strategic IT initiatives and new product launches.
Managed delivery infrastructure and resource integration.
Provided operational and methodological support.
Coordinated with suppliers and technical stakeholders.

Demand Manager – Non Life Insurance

PosteAssicura – Gruppo Poste Vita S.p.A – Rome, Italy
Mar 2011 – Nov 2013

Managed relationships with internal clients in the Non-Life sector.
Defined analytical and problem-solving solutions for business needs.
Launched new products and adapted systems to regulatory directives.
Defined IT development guidelines and ensured compliance.
Oversaw feasibility and implementation phases by outsourcers.
Reported progress to steering committees.

IT Project Manager

Gruppo Poste Vita S.p.A – Rome, Italy
Mar 2011 – Nov 2013

Managed planning, execution, and delivery of technology projects.
Defined project goals and coordinated teams.
Mitigated risks and ensured budget-friendly, timely delivery.
Communicated with stakeholders and monitored quality assurance.

Business Analyst

Gruppo Poste Vita S.p.A – Rome, Italy
Mar 2005 – Jun 2009

Identified business needs and analyzed processes.

Designed solutions, performed data analysis, and produced documentation.

Supported process efficiency and transformation.

IT Analyst

Wind Tre S.p.A – Rome/Milan, Italy
Mar 2004 – Mar 2005

Performed technical analysis and contributed to the Workmanager web solution (H3G).

Supported data management activities for Application/Radio Testing (UMTS).

IT Analyst (Consultant)

GST S.p.A – Rome, Italy
Jan 2004 – Mar 2005
Consultant for ENI S.p.A – Refining & Marketing Division
Projects:

SIA Project: Corporate intranet for Occupational Medicine & Hygiene.

SMIL Project: Corporate intranet for Occupational Medicine & Workplace Hygiene.

Software Engineer

Cyborg S.r.l – Rome, Italy
Jan 2004 – Mar 2005

Developed Client/Web-oriented software using Java and Microsoft technologies.

Collaborated with multidisciplinary teams for high-quality delivery.

Web Engineer

Webing S.p.A – Rome, Italy
Jan 2002 – Dec 2003

Designed and developed web-based systems (front-end & back-end).

Integrated APIs, optimized performance, ensured security and responsiveness.

Collaborated across teams and supported troubleshooting.

IT Technical Support

Cyborg S.r.l – Rome, Italy
Sep 2000 – Dec 2000

Provided technical support for hardware, software, and network systems.

Installed and configured systems, performed updates, resolved technical issues.

Auxiliary Carabinieri

Arma dei Carabinieri – Benevento, Italy
Sep 1999 – Sep 2000

Education and training

Industrial Technical Institute "Enrico Fermi", Rome, Italy

Diploma in Computer Science
1994 Sep – 1999 Jun

Additional information

Publications

CERTIFICATIONS

PMI-PMP® (2011 – IIR)

COBIT 5 Foundation (2013 – Adfor S.r.l.)

COURSES

Techniques and Tools for Successful Project Management (PMI – IIR)

Advanced PMI Project Management: Multi-Project, Risk, Quality, Communication & Procurement

Functional Analysis of IT Procedures (Cegos)

ITIL Foundation V3 (2011 Edition)

ITIL V3 Foundation (2013 – EXIN)

Projects

Memberships

Other Relevant Information

I am a patient representative