



## Curriculum Vitae

Personal information **Jennifer McCartan**

Work experience

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**Health Products Regulatory Authority (HPRA), Ireland  
Medicine Shortages Co-ordination Lead**

February-2024 to present

- Manage the day to day operations of the HPRA Shortages team.
- Manage internal and external stakeholder engagement and coordination of the necessary actions to prevent or mitigate the impact of specific medicine shortages.
- Responsible for the management and optimisation of the current shortages framework at a national level.
- Member of the HPRA's multidisciplinary Borderline Product Classification Committee.

**HSE Primary Care Reimbursement Services (PCRS) / Head of Pharmacy Contracting & Governance (Chief I Pharmacist)**

May 2023 – February 2024

- Lead for the newly formed Medicines Optimisation Unit in PCRS (six Chief II and Senior Pharmacists with approved budget to expand to a 15 Pharmacist strong team)
- Responsible for scoping and developing the Prescribing Adviser function to General Practitioners within the context of the GP Modernisation Agenda (2019 Agreement between the DOH, the HSE and the Irish Medical Organisation)
- Lead for HSE Pharmacist team in Community Healthcare Organisation areas nationally (eight Chief II and Senior Pharmacists)
- Responsible for quality assurance in relation to the delivery of services under the HSE Community Pharmacy Contractor Agreement (and associated processes, procedures, guidelines)
- Lead for Pharmacy probity function including the Pharmacy Inspectorate (four Chief II and Senior Pharmacists) and Inspection Framework in collaboration with the Head of Probity in PCRS
- Member of PCRS Senior Management Team

**HSE Primary Care Reimbursement Services (PCRS) Corporate Pharmaceutical Unit (CPU) / Chief II Pharmacist**

August 2016 - April 2023

- Lead for a significant number of pharmaceutical commercial negotiations on behalf of the HSE and participated in hundreds more (CPU conducted 125 such complex commercial meetings in 2022)
- Strategic and operational planning for commercial negotiations (including team preparedness)
- Gained significant national and international medicines pricing and reimbursement expertise (gene therapies, new innovative medicines, generics, biologics)
- Member of HSE Programme Advisory Group for the National Hepatitis C Treatment Programme (NHCTP) 2017-2022
- Member of the Clinical Advisory Group for the National Hepatitis C Treatment Programme (NHCTP) 2017-2022
- Designed and operated two novel pilot schemes with the HSE Clinical Lead, achieving Hepatitis C treatment in non-hospital settings (Addiction Services / Community Pharmacies)
- Procurement Evaluation Group member for two multi-million euro HSE tenders for Hepatitis C treatment on behalf of the NHCTP
- BeNeLuxA New Medicine negotiation team member 2021-2023
- BeNeLuxA pricing and reimbursement domain task force member 2021-2023
- Reviewed and analysed complex commercial offers and patient access schemes
- Part of CPU team providing secretariat support to the HSE Drugs Group
- Represented CPU at national Medicines Criticality Assessment Group (multistakeholder including DOH and HPRA) 2018-2019 (BREXIT) and 2023 (Shortages)

**Lloyds Pharmacy Ireland / Clinical Governance Pharmacist**

November 2015 – August 2016

- Responsible for ensuring consistent professional standards within the business, developing and reviewing SOPs in view of national guidelines and regulations (PSI, HPRA, HIQA, HSE) and international best practice

- Responsible for reviewing and analysing all dispensing errors and critical clinical incidents within the business and assigning appropriate corrective and preventative actions (CAPAs)
- Responsible for updates to Quality Management System (QMS) and Risk Register aligned to role
- Responsible for conducting onsite pharmacy audits (70+ stores) and writing accurate and comprehensive reports for consideration of senior management

## Education and training

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**October 2021 - April 2022**

**Postgraduate Certificate Healthcare Innovation**

**Trinity College Dublin (Ireland)**

**September 2018 - May 2019**

**Professional Diploma Health Economics**

**Institute of Public Administration (conferred by National University of Ireland) (Ireland)**

**October 2004 - June 2008**

**Master of Pharmacy**

**University of Bath (United Kingdom)**

**September 1998 - June 2002**

**Bachelor of Chemistry (Hons)**

**University College Dublin (Ireland)**

## Additional information

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### Publications

Coghlan M, Quinn N, Bradley D, Kee J, McCartan J, Fitzell C, McCormick A, Carr B, Melanophy G. (2023). Hepatitis C education and training for community pharmacists in Ireland. *Journal of Hepatology*. 78. S850. 10.1016/S0168-8278(23)02337-1.

### Projects

•Irish Pharmacist expert nominated by the HSE for the Royal College of Surgeons Ireland (RSCI) Peer Review Group, Quality Review of the Irish Institute of Pharmacy (IIOP) 2022 (report publicly available)

•HSE nominated Member of the Pharmaceutical Society of Ireland (PSI) Core Competency Framework (CCF) Steering Group 2021-2022 (output publicly available)

### Memberships

Member of the Pharmaceutical Society of Ireland

### Other Relevant Information