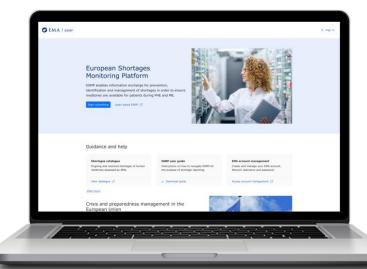
Network reporting via the **ESMP** during an MSSG-led preparedness action

The European Shortages Monitoring Platform (ESMP) supports management of medicine availability across the EU/EEA. This fact sheet outlines the reporting obligations for Network users during MSSG-led preparedness actions.



PHASE WHAT HAPPENS **HOW IT HAPPENS**

Activation and notification

- MSSG activates a preparedness action
- List of critical medicines is adopted
- · Reporting frequency is defined
- · EMA notifies NCAs of reporting requirements
- NCAs' SPOCs receive an email with instructions to begin reporting via ESMP
- The ESMP interface for MSSG-led preparedness reporting is activated and visible to ESMP NCA users

Data review and input

NCAs log into ESMP to submit information on national demand at the defined reporting frequency set by **MSSG**

 NCAs follow steps for reporting via a dedicated template in the ESMP

monitoring

- EMA and NCAs monitor the levels of supply and demand through ESMP-SMART dashboards
- · EC, MSSG, EMA and NCAs assess the risk levels of shortages and coordinate responses
- ESMP matches information on the supply and demand of medicines in scope of reporting, creating reports in SMART dashboards

End of reporting requirements

- The MSSG announces the end of reporting when it considers the preparedness action has been sufficiently addressed
- NCAs' SPOCs receive an email with instructions to end reporting via ESMP
- The ESMP interface for MSSG-led preparedness reporting is de-activated and not visible to ESMP NCA users



ESMP webpage

NCA User guide

NCA Implementation guide

Training and events

EMA Service Desk

Comprehensive repository of ESMP-related information (access, implementation, guidance) Step-by-step guidance on access, navigation, and performing submissions in the platform

Guidance on data elements to ensure submissions pass validation checks

Frequently asked questions by MAHs and national competent authorities

Submit technical questions on the use of the portal or report issues

List of past and future ESMP events, including recordings of trainings and Q&A sessions

Consult instructions and submit questions on access, account, and registration requests

Submit general questions to EMA, not related to a specific submission/procedure



FAQs

Ask EMA

EMA account management portal

EMA: European Medicines Agency ESMP: European Shortages

Monitoring Platform

SPOC: single point of contact

MSSG: Medicines Shortages Steering Group



EC: European Commission

MAH: marketing authorisation

NCA: National Competent Authority

Classified as public by the European Medicines Agency