



EUROPEAN MEDICINES AGENCY
SCIENCE MEDICINES HEALTH

Step-by-step guide

How to manage a clinical trial

CTIS Training Programme – Module 05
Version 1.0 – October 2021

Learning Objective

- Remember the responsibilities of the sponsors from the submission of a clinical trial application until the submission of trial results.
- Understand the use of notifications.
- Understand the processes of ad hoc assessment and corrective measure, and how to respond Request for Information (RFI) related to them.
- Understand how to prepare and submit CT results.

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How to manage a clinical trial from the Sponsor workspace

CTIS allows sponsors **to meet their responsibilities in terms of compiling, recording and submitting data for clinical trials conducted in the EU/EEA**, responding to RFIs sent by RMS/MSD, and submitting notifications for relevant events occurred while the trial is being conducted.

This guide explains how to manage the events that might occur during the conduct of a clinical trial.

This step-by-step guide includes:



Notifications

This section outlines the steps that sponsor users should follow to create 'Trial & Recruitment Periods' notifications and other types of notifications.



Ad hoc assessments

This section outlines the steps that sponsor users should follow to respond to the RFIs received in the context of ad hoc assessments.



Corrective measures

This section outlines the steps that sponsor users should follow to respond to requests for opinion received in the context of corrective measures, as well as how to access corrective measures that have already been applied.



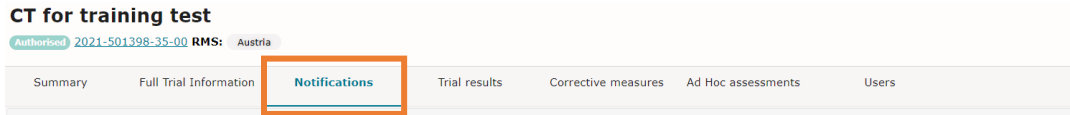
Trial results

This section outlines the steps that sponsor users should follow to submit the trial results and the lay person summary of results.

Notifications

How to create 'Trial & Recruitment Periods' notifications

1. In a **clinical trial page**, users can click on the **'Notifications' sub-tab**.



2. On the list, users can **select the Member State Concerned (MSC)** that they want to submit a notification to, and the click on the notifications buttons displayed at the top of the **'Notifications' sub-tab**.

CT for training test
Authorised 2021-501398-35-00 RMS: Austria

Summary Full Trial Information **Notifications** Trial results Corrective measures Ad Hoc assessments Users

Trial & Recruitment Periods

Start Trial End Trial Restart Trial Temporary Halt Start Recruitment End Recruitment Restart Recruitment

		Trial				Recruitment		
<input type="checkbox"/> Select all	Current status	Start date	Temporary Halt	Restart	End (or early termination)	Start	Restart	End
<input checked="" type="checkbox"/>	Austria ✓ Authorised	-	-	-	-	-	-	-
<input type="checkbox"/>	Germany ✓ Authorised	-	-	-	-	-	-	-

In this example, only the 'Start Trial' or 'End Trial' notifications can be submitted after the trial has been authorised.

The rest of the notification buttons will become available according to the CT life cycle.

3. By selecting **'Start Trial'**, users need to **fill in the details**, such as the start of trial date or **add supporting documents** in the pop-up window and **click on the 'Submit' button** and the 'Confirm' button.

New start of trial notification

Countries Austria

Start of trial date* 10/07/2021

Related document(s)

Add document

Submit notification

Are you sure you want to submit this notification?

Cancel Submit

Cancel Save Submit

4. Once **the trial has started**, other notifications can be submitted, such as a **temporary halt** or the **start of recruitment** of a trial.

CT for training test
Authorised 2021-501398-35-00 RMS: Austria

Summary Full Trial Information **Notifications** Trial results Corrective measures Ad Hoc assessments Users

Trial & Recruitment Periods

Start Trial End Trial Restart Trial Temporary Halt Start Recruitment End Recruitment Restart Recruitment

		Trial				Recruitment		
<input type="checkbox"/> Select all	Current status	Start date	Temporary Halt	Restart	End (or early termination)	Start	Restart	End
<input checked="" type="checkbox"/>	Austria ✓ Authorised	10/07/2021	-	-	-	-	-	-

Notifications

How to create other types of notifications

- Users can scroll **below the trial and recruitment periods** notifications and click on the '+ New' button in the respective notification to be submitted.



- Users can fill in the **respective details of the notification** to be submitted. In the example below, a notification of an **unexpected event** is shown. Users can click on 'Submit' and then confirm it in the pop-up.

New unexpected event change in b/r notification

Sponsor internal identifier: 2021071200001

Date of becoming aware of unexpected event: 11/07/2021

Was the date of becoming aware of the unexpected event the same as the date of the unexpected event?

Date of unexpected event*: 11/07/2021

Country(ies) where the unexpected event occurred*: Austria | Select Country

Description of the measures taken*: Test description of the measures taken.

Notification supporting documentation: Add document

Supporting information: Add document

Close | X Cancel | Save | **Submit**

Submit notification

Are you sure you want to submit this notification?

Cancel | **Submit**

- Once submitted, **users can use the icons to perform various actions**: The **eye icon** to view the information of the notification, the **pencil icon** to update data (e.g. to correct errors, provide additional information, etc.) and the **cancel icon** to withdraw the notification.

Unexpected Event 1

+ New

Business key	MSCs	Internal sponsor id	Last modified	Submission date	Status	Actions
UE-0726	DE, AT	2021071200001_2	12/07/2021	12/07/2021	✓ Submitted	

To update or withdraw a notification, a justification is required.

After updating a notification, CTIS allows to view the different versions.

Ad hoc assessments

How to respond to ad hoc assessments Requests for Information (RFIs)

- Users can access the RFI raised by the MSC(s) as part of an ad hoc assessment via the alert received on the **'Notices & alerts'** tab, or in the **'RFI'** tab.

The screenshot shows two screenshots of the system interface. The top screenshot is the 'Notices & alerts' tab, showing a search bar, a table of items, and a highlighted alert for 'Assessment of additional information'. The bottom screenshot is the 'RFI' tab, showing a search bar, a table of items, and a highlighted RFI entry for 'RFI-AA-AT-000000024-001'.

- To answer the RFI, users can fill in the **respective details** in the pop-up window. They can click on **'Submit'** and then confirm it. Through the RFI responses provided as part of an ad hoc assessment it will not be possible for the sponsor to update the dossier. Supporting documentation can be provided in support to the responses.

The screenshot shows the 'Ad-hoc assessment RFI' pop-up window with fields for MSC, Sponsor, Linked trials, Question, and Response. The 'Response' field is highlighted. Below the window is the 'Confirm Submission' dialog, which asks the user to confirm the submission of the response.

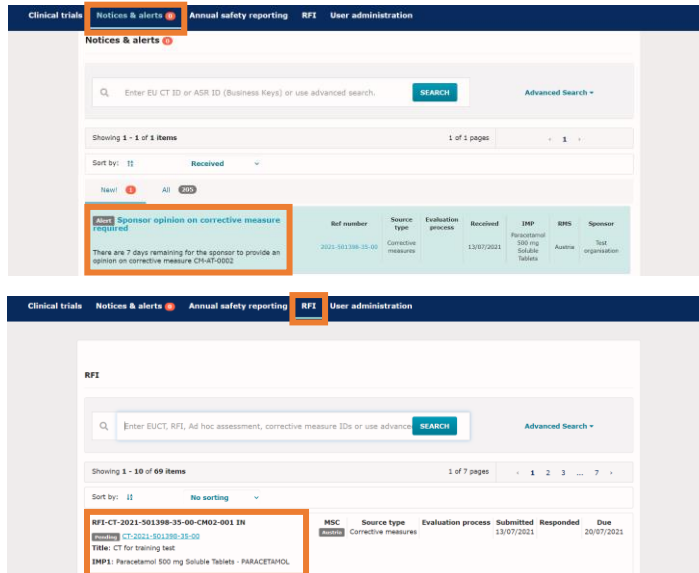
- To access the ad hoc assessments and responses to the respective RFIs, users can click on the **'Ad Hoc assessments' sub-tab on a clinical trial page** and scroll down to the Ad-hoc assessment.

The screenshot shows the 'Ad Hoc assessments' sub-tab on a clinical trial page. It displays a list of ad hoc assessments, including 'Ad Hoc assessment 4 AT-000000024' and 'RFI-AA-AT-000000024-001' with a 'Responded: 12/07/2021' status.

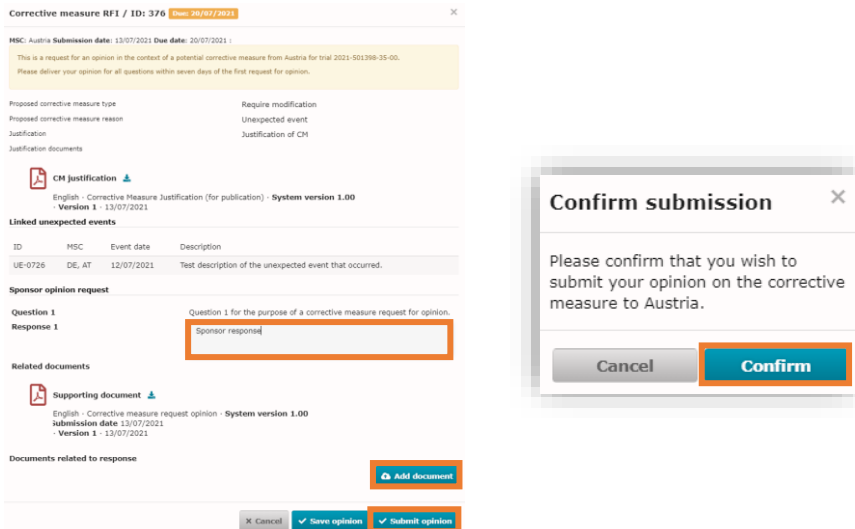
Corrective measures

How to respond to requests for opinion regarding corrective measures

- Users can access the requests for opinion sent by the MSC(s) regarding the corrective measures RFI via the alert received on the 'Notices & alerts' tab, or in the 'RFI' tab.



- To answer the RFI, users can fill in the **respective details** in the pop-up window. Click on 'Submit opinion' and then select the 'Confirm' button. Supporting documentation can be provided in support to the responses.



- To access the **corrective measures that have been already applied**, they will appear on the 'Corrective measures' sub-tab on a clinical trial page.



Trial results

How to submit trial results and lay person summary of results

1. Users can open the '**Clinical trials**' tab and search for the clinical trial using the **search functionality** that suits the best their need.

2. Users can access the '**Trial results**' sub-tab in a **CT page**. Then click on the '+ New' button.

3. After populating the **details according to each case** (summary of results and lay person summary of results), users can click on '**Submit**' button and then confirm it in the pop-up.

Summary of result

Lay person summary of result

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Clinical Trials Information System (CTIS)

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