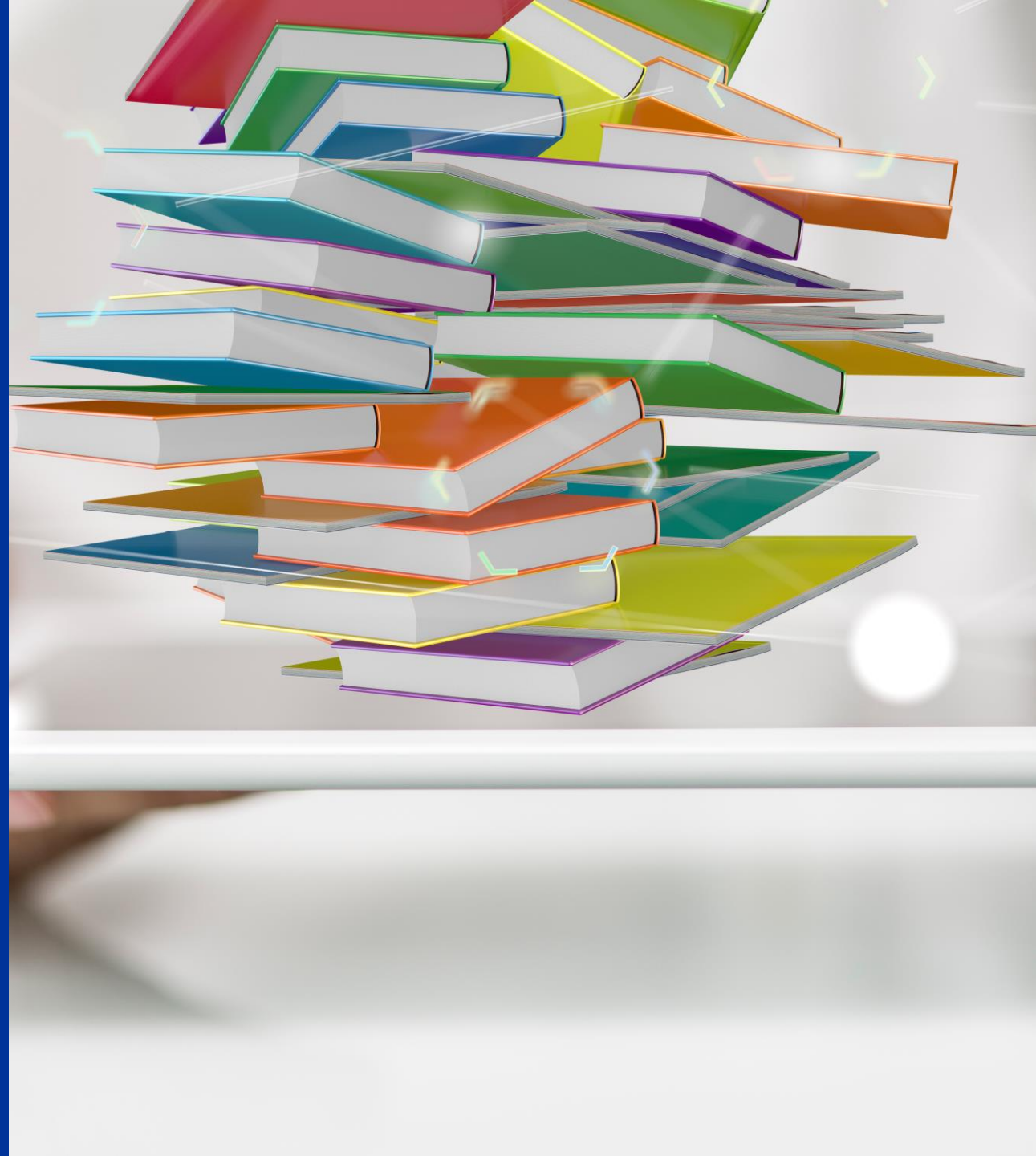
EMA
EUROPEAN MEDICINES AGENCY

New Fee Regulation

Human Industry Q&A clinic

10 February 2025



Session’s scope

Questions on:

- **Fees**
- **Incentives**
- **The prepayment of Scientific Advice, Certificates and Parallel Distribution**
- **The new Certificates Processing System (including access management)**
- **Regulatory matters**

System (e.g., IRIS) technical queries, malfunctions etc.

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Available regulatory guidance and support

Updated documents are available on EMA's website

- **Regulation (EU) 2024/568**
- **Working arrangements**
- **Fee Q&As**
- **Guidance on how to pay fees**

Support channels

Standard support channels (currently available and ongoing) →

- **Technical queries:** EMA Service Desk
- **Fee-related inquiries**: form on Fees payable to the European Medicines Agency | European Medicines Agency (EMA)
- **Invoicing queries**: How to pay | European Medicines Agency (EMA)

Until 31st March 2025 → *(in addition to the above)* **nfr@ema.Europa.eu**

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