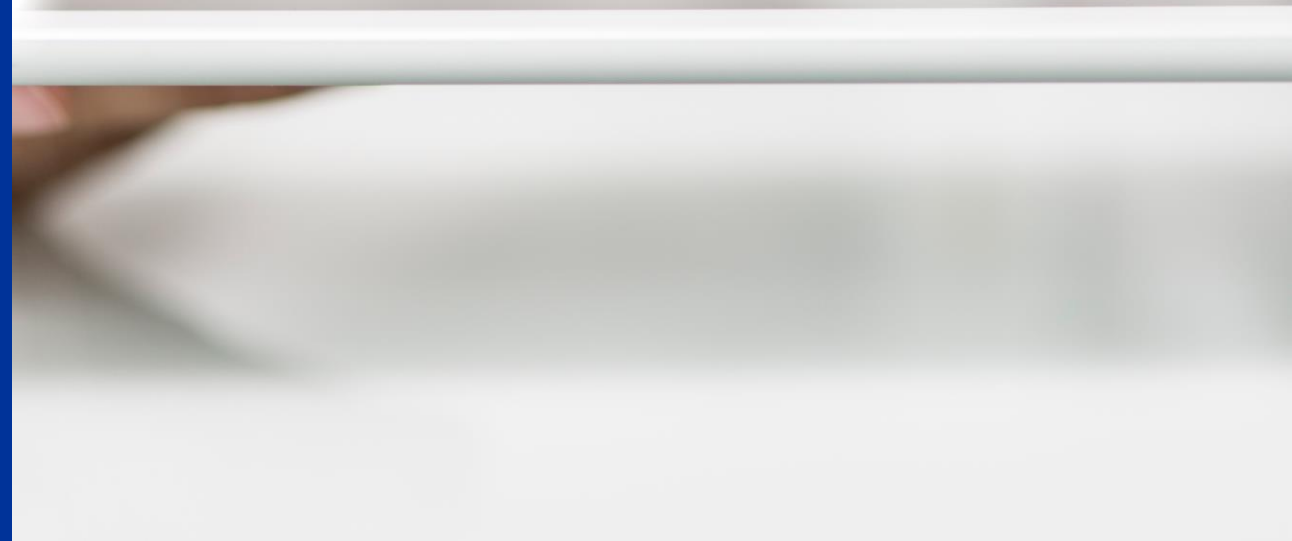


# New Fee Regulation

## Veterinary Industry Q&A clinic

11 February 2025



# Session's scope



## Questions on:

- **Fees**
- **Incentives**
- **The prepayment of Scientific Advice, Certificates and Parallel Distribution**
- **The new Certificates Processing System (including access management)**
- **Regulatory matters**



**System (e.g., IRIS) technical queries, malfunctions etc.**

# Available regulatory guidance and support

## Updated documents are available on EMA's website

- [Regulation \(EU\) 2024/568](#)
- [Working arrangements](#)
- [Fee Q&As](#)
- [Guidance on how to pay fees](#)

## Support channels

**Standard support channels (currently available and ongoing)**



- **Technical queries:** [EMA Service Desk](#)
- **Fee-related inquiries:** form on [Fees payable to the European Medicines Agency | European Medicines Agency \(EMA\)](#)
- **Invoicing queries:** [How to pay | European Medicines Agency \(EMA\)](#)

**Until 31<sup>st</sup> March 2025**



*(in addition to the above)* [nfr@ema.Europa.eu](mailto:nfr@ema.Europa.eu)